



JASON P. CISNEROS

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PROFILE

Hard-Working and motivated professional with nearly a decade of aircraft maintenance experience on US Air Force supporting fighter aircraft as well as 7 years of customer facing sales and support experience.

-- Qualifications: BS in Information Systems, AS in Science, professional military education, **active SECRET security clearance**. Experience in sales, customer service, troubleshooting, inspection, scheduled and unscheduled maintenance, safety practices, quality, situational awareness, and training.

KEY SKILLS

- EXCELLENT COMMUNICATOR - SELF-MOTIVATED - RESILIENCY - MICROSOFT OFFICE
- FORWARD-THINKING - ADAPTABLE - PLANNING/ORGANIZING - PROGRAMMING - FAST LEARNER
- EXCELLENT COMPUTER SKILLS - TECH-SAVVY - INNOVATIVE - PROBLEM-SOLVER - DECISION MAKING

EXPERIENCE

United States Air Force Reserve -- NAS JRB Fort Worth, TX

Aircraft Armament Systems Technician | May 2011 to Present

- Inspected aircraft armament systems as well as perform reliability checks and troubleshooting.
- Adhered to aircraft specific technical orders in order to perform aircraft maintenance.
- Documented repairs and maintenance performed using computer-based data systems.
- Instructed members on how to safely and perform maintenance, inspections, and troubleshooting.

AT&T Mobility -- Richardson, TX

Virtual Sales Expert & Retail Sales Consultant | December 2016 to Present

- Collaborated with coaches and teammates to develop and sales acumen and create solutions.
- Adapted to constantly changing sales goals and products to leverage the benefit of AT&T products.
- Managed and created accounts for customers using customer relation management systems and apps.
- Nominated to be team lead on first responders support program. FirstNet program. Promoted program.
- Effectively offer solutions to customers both in-store and remotely through video calls and phone calls.

Altex Computers & Electronics -- Carrollton, TX

Technical Sales Representative | August 2013 to November 2015

- Led store in accomplishing an outstanding level of sales and amazing customer service experience.
- Worked directly with key decision makers to find networking solutions and place orders on accounts.
- Provided technical support for products sold both in store and remotely via e-mail and phone support.

EDUCATION

- University of Texas at Arlington, Arlington TX.

BS in Information Systems, Obtained May 2021

Emphasis in: Programming, Database Management, Networking, Data Analytics Programs, and Business.

- El Centro College, Dallas TX.

AS in Science, Obtained May 2019