# Joao Duduch

Based in Sao Paulo. Brazilian, married.

#### Senior Product Designer

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# PRACTICAL EXPERIENCE

From

Feb 2021

Until Today Sao Paulo, Brazil

SENIOR PRODUCT DESIGNER

# NEON, BANCO VOTORANTIM INC.

Founded in 2016, Neon is a Brazilian fintech whose mission is to unite technology and design to redesign and simplify people's financial experience. As a Senior Product Designer, I take part in:

- Facilitating workshops to gather everyone's ideas and insights quickly and in a structured way. I was able to understand business goals and obstacles and come up with a product roadmap in a timeframe of two weeks;
- Mentoring young designers to achieve the best and more effective design approaches;
- Assisting Design Leaders and Managers to recruit new designers for the team;
- Product discovery through stakeholders' interviewing & user research, benchmarks, surveys, personas definition, journey mapping, and other methods;
- Product Delivery with Visual Design, Card sorting, Prototyping, User Testing, and other methods;

Sep 2019

Until Jan 2021 Sao Paulo, Brazil

PRODUCT DESIGNER

# PAYGO PAGAMENTOS, C6 HOLDING INC.

PayGo is a branch from the newest Brazilian Unicorn Fintech, C6 Bank, that has come to reinvent the relationship between the entrepreneur and payment options. As a Product Designer, I was responsible for:

- Building the human-centered-design mindset and culture inside the company, resulting in a 200% growth of the design team and the Discovery & Delivery Design Process;
- Assisting the team manager to recruit new members, forming a diverse and multidisciplinary team;
- Reducing product delivery time by building a constant discovery and delivery Lean-based process along with the Agile, Products, and Technology teams;
- Product discovery through stakeholders' interviewing & user research, benchmarks, surveys, personas definition, journey mapping, and other methods;
- Leading ideation and prioritization meetings with key stakeholders;
- Product Delivery with Visual Design, Card Sorting, Prototyping, User Testing, and other methods;

# LINKS

- jpduduch.github.io (Personal website)

# **AWARDS**

jul 2019 · Euromoney next - Best bank from Latin America by Euromoney

nov 2018 · London International Awards 2018

Digital: UX - User Experience Gold Winner

aug 2018 · Cannes Lions Design Silver: Bradesco next | R/GA Sao Paulo UX, UI & Journey Design

2018 · Wave Festival next. a new bank connected by design.

### **LANGUAGES**

Portuguese - Native [C2] English - Fluent [C1] Spanish - Intermediate [B1] **German** - Elementary [A2]

# **VOLUNTARY WORK**

JAN 2006 → JUN 2010 SKIGAWK: MARTIAL ARTS **INSTRUCTOR & REFEREE**