

## Dear MR JOSHUA B PENZELL

Thank you for scheduling your recent credit card payment online. Your payment in the amount of \$1632.70 will be credited to your credit card account (CREDIT CARD) ending in 2027 on 07/14/2014.

Now that you're making your payment online, are you aware of all the convenient ways you can manage your account online?

Just log on to <a href="www.chase.com/creditcards">www.chase.com/creditcards</a> today. Using the "I'd like to..." links for your credit card account, you can access more than a dozen features, including links to:

- See statements Choose to stop receiving paper statements, and see up to six years of your statements online.
- See automatic payments Set up monthly payments to be made automatically.
- Transfer a balance Transfer a balance to your credit card account.
- Go to Personalized Alerts Schedule Alerts to remind you of key account activity.

You can also see past payments you've made online by logging on to <a href="www.chase.com/creditcards">www.chase.com/creditcards</a> and clicking "See/cancel payments" under "I'd like to ..."

If you have questions, please call the Customer Service number on the back of your credit card.

Thanks again for using online payments.

Sincerely, Cardmember Services

## **E-mail Security Information**

## E-mail intended for your account ending in: 2027.

If you are concerned about the authenticity of this message, please <u>click here</u> or call the phone number on the back of your credit card. If you would like to learn more about e-mail security or want to report a suspicious e-mail, <u>click here</u>

**Note:** If you are concerned about clicking links in this e-mail, the Chase Online services mentioned above can be accessed by typing <a href="www.chase.com/creditcards">www.chase.com/creditcards</a> directly into your browser.

## A BOUT THIS MESSA GE:

This service message was delivered to you as a Chase Credit Card customer to provide you with account updates and information about your card benefits.

If you want to contact Chase, please do not reply to this message, but instead go to  $\underline{www.chase.com/creditcards}$ . For faster service, please enroll or log in to your account. Replies to this message will not be read or responded to.

Your personal information is protected by state-of-the-art technology. For more detailed security information, view our <u>Online Privacy Policy</u>. To request in writing: Chase Privacy Operations, 451 Florida Street, Fourth Floor, LA2-9376, Baton Rouge, LA 70801

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