

# VERIFIABILITY IN COMMUNICATION

## AN EXPERIMENTAL ANALYSIS

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A prospective experimental analysis (i.e., no data, hence no real results)

Goals today:

1. Introduce research question
2. Present experimental design
3. Discuss current challenges

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advertising to consumers, financial disclosure, political campaigning, organizations  
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## Sender

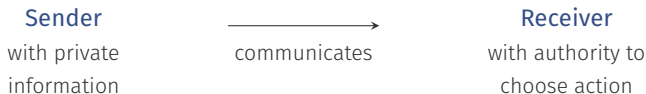
with private  
information

## Receiver

with authority to  
choose action

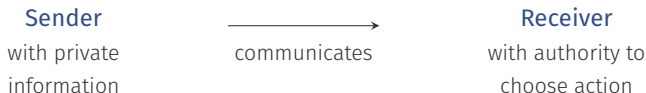
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Two core ingredients:

- ▶ Some conflict of interest btw Sender and Receiver
- ▶ Norms about what Sender can say given what she knows

Two communication paradigms:

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**Cheap Talk**

e.g., Crawford Sobel '82

**Disclosure** (or, more generally, **costly signalling**)

e.g., Milgrom '81

They differ in what sender can say given what she knows



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“Soft” information – Messages are Unverifiable

Large frictions in information transmission

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No frictions in information transmission, “Unravelling” principle

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They differ in *how verifiable information is*

We study experimentally the **role of verifiability** in communication

- ▶ That is, how changes in verifiability affect how effectively people communicate

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**What we (want to) do:**

1. A model to introduce rich variations in verifiability
2. Develop comparative statics that isolate role of verifiability
3. A parsimonious experimental design that test qualitative predictions against observed behavior

model

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2. Given  $\theta$ , Sender draws  $N$  signals:

- An exogenous information structure  $f : \Theta \rightarrow \Delta(\Omega)$
- $N$  iid draws from  $f(\cdot|\theta)$

Notation:  $\bar{\omega} = (\omega_1, \dots, \omega_N) \in \Omega^N$  sender's "type"

3. Sender discloses at most  $K$  signals from the  $N$  she obtained
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4. Receiver observes  $m$ , takes an action, payoff realizes

- Receiver's action  $a \in A$  and payoffs are:

$$u_S(\theta, a) = a \quad u_R(\theta, a) = -(a - \theta)^2$$

Three parameters will generate our **exogenous** variation

- ▶  $f$ , the technology that generates signals
- ▶  $N$ , the number of available signals
- ▶  $K$ , the number of reportable signals

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### Technical assumptions:

- ▶  $\Theta$  and  $\Omega$  finite subsets of  $\mathbb{R}$ ;  $A = \mathbb{R}$
- ▶  $f$  satisfies **MLR property**: For  $\theta' > \theta$ ,  $\frac{f(\omega|\theta')}{f(\omega|\theta)}$  strictly increasing in  $\omega$

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discussion

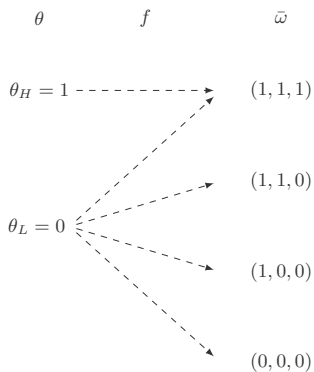
- Suppose  $N = 3$ ,  $K = 1$

$$\theta$$

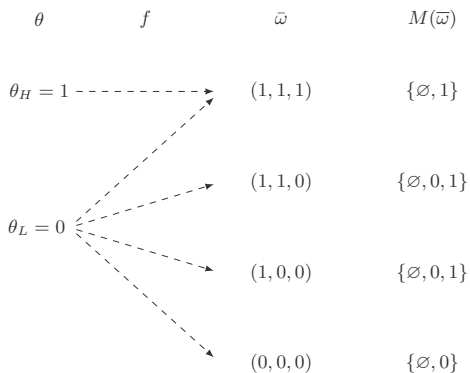
$$\theta_H = 1$$

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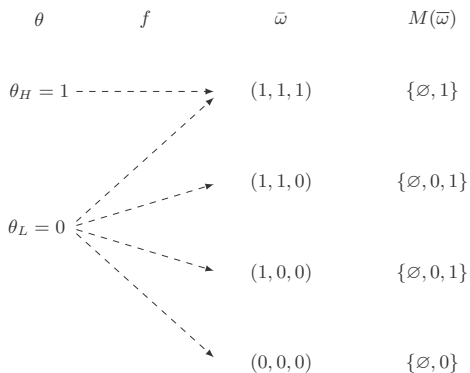
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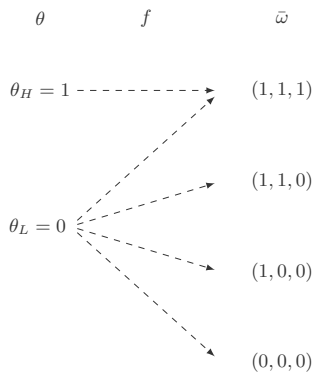
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$\theta$	$f$	$\bar{\omega}$	$M(\bar{\omega})$	$m$
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$\theta_L = 0$		$(1, 1, 0)$	$\{\emptyset, 0, 1\}$	1
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- Suppose  $N = 3$ ,  $K = 2$





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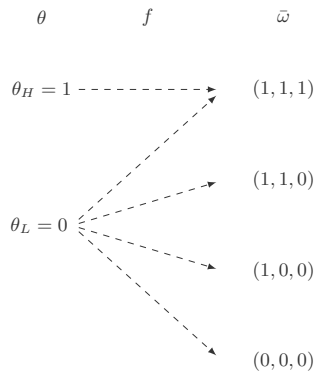
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Hybrid framework btw **cheap-talk** games and **disclosure** games

Changing  $K$  and  $N$  our tool to introduce variation in degree of verifiability

- ▶  $N \uparrow$ , Sender has more signals about her type
- ▶  $K \uparrow$ , Sender can report more signals

This generates rich and asymmetric comparative statics, which inform our experimental design

We then test qualitative predictions against observed behavior

Question overlooked by experimental literature

Rich experimental literature on communication

## Disclosure:

- ▶ Jin, Luca and Martin (2022, AEJ: Micro) – failure of unravelling and why
- ▶ Hagenbach and Perez-Richet (2018, GEB) – preference alignment
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- ▶ Frechette, Lizzeri, Perego (2022, Ecma) – Persuasion
  - > Commitment as a core ingredient of theories of communication
  - > Partial commitment and develop novel comparative statics
  - > Test these qualitative predictions

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## Partially Verifiable Disclosure

- ▶ Burdea, Montero, Sefton (2022) – test of Glazer, Rubinstein ('04, '06)

Closest papers that feature partially verifiable information,  $\bar{\omega} \notin M(\bar{\omega})$

### The Basic Setting:

- ▶ Milgrom (1981, Bell), example to showcase MLRP
- ▶ Fishman and Hagerty (1990, QJE), optimal amount of discretion

### Mechanism-Design Approach:

- ▶ Glazer and Rubinstein (2004, Ecma) – Receiver's Verification,  $K = 1$
- ▶ Glazer and Rubinstein (2006, TE) – Sender's verification

### Richer Settings: Unknown $N$ or Endogenous $K$

- ▶ Shin (2003, Ecma)
- ▶ Dziuda (2011, JET)



equilibrium

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Preview of comparative statics:

- ▶ Informativeness increases in  $K$
- ▶ Informativeness increases/decreases in  $N$  depending on  $f$

First, fix any  $(f, N, K)$

**Proposition**

Milgrom (1981)

A sequential equilibrium exists where sender reports the  $K$  **most favorable** signals in  $\bar{\omega}$ .

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**Selective Disclosure:** Two predictions about sender's behavior





1. Sender discloses  $K$  signals "quantity"
2. When  $K < N$ , sender discloses most favorable signals "quality"

Our analysis focuses on this equilibrium (outcome)

more later



–  $N = 3, K = 2$

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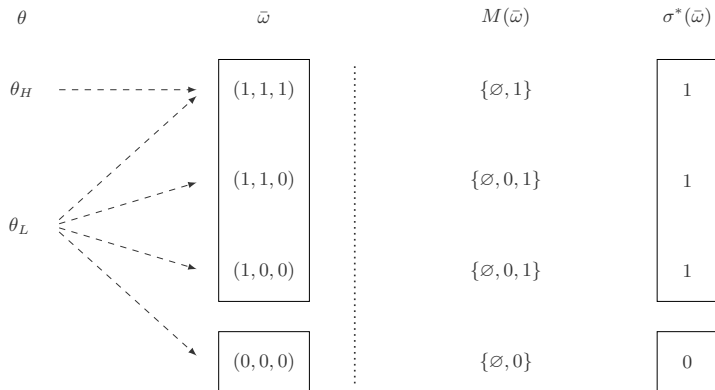
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Intuition: Easier to send messages that others cannot imitate  $\Rightarrow$  Less pooling  $\Rightarrow$  More information transmitted

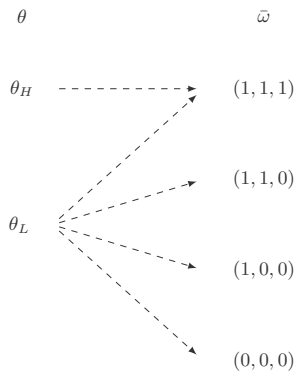
- Binary state  $\Theta = \{\theta_L, \theta_H\}$  and binary signals  $\Omega = \{0, 1\}$
- “Conclusive bad news”:  $f(\omega = 1|\theta_H) = 1$  and  $f(\omega = 1|\theta_L) \in (0, 1)$
- $N = 3$ ,  $K = 1$

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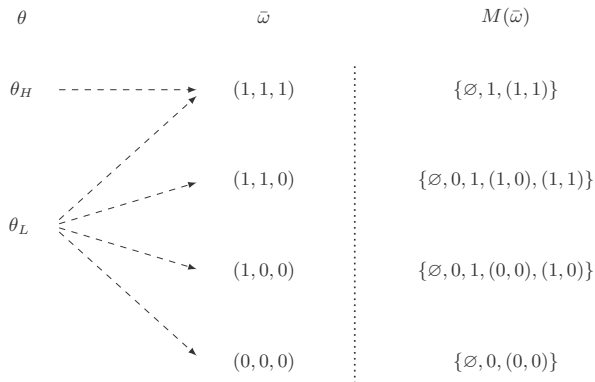
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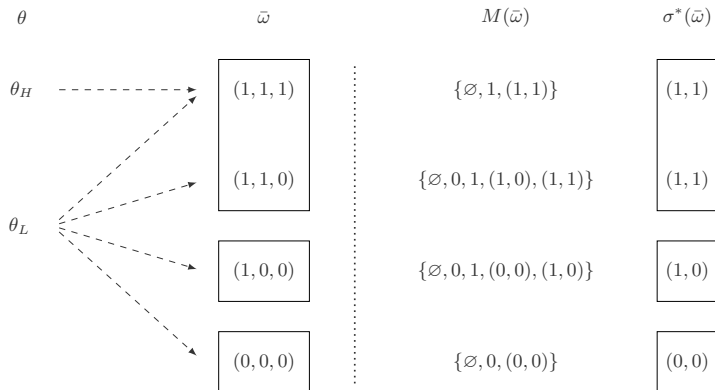




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A nontrivial tradeoff:

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- Higher  $N \rightsquigarrow$  sender can be more selective of what signals to disclose

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Depending on  $f$ , an increase in  $N$  can increase or decrease informativeness

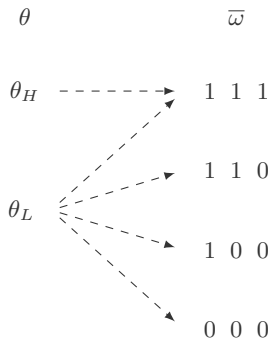
see DiTillio, Ottaviani, Sorensen (2021, Ecma)

## EXAMPLE 1: WHERE INCREASING $N$ IS BAD

results

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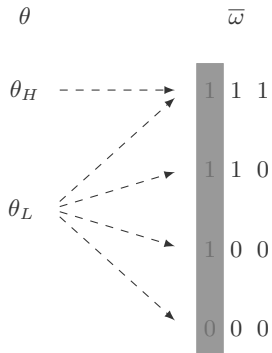
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$N = 2$

$\theta$		$\bar{\omega}$	$\sigma^*(\bar{\omega})$
$\theta_H$	----->	1 1 1	1
	----->	1 1 0	1
$\theta_L$	----->	1 0 0	0
	----->	0 0 0	0

## EXAMPLE 1: WHERE INCREASING $N$ IS BAD

results

		$N = 2$	$N = 3$
$\theta$	$\bar{\omega}$	$\sigma^*(\bar{\omega})$	
$\theta_H$	1 1 1	1	
	1 1 0	1	
$\theta_L$	1 0 0	0	
	0 0 0	0	

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	0 0 0	0	0

		$N = 2$	$N = 3$
$\theta$	$\bar{\omega}$	$\sigma^*(\bar{\omega})$	$\sigma^*(\bar{\omega})$
$\theta_H$ <span style="margin-left: 20px;">-----&gt;</span> $\theta_L$ <span style="margin-left: 20px;">-----&gt;</span> <span style="margin-left: 20px;">-----&gt;</span> <span style="margin-left: 20px;">-----&gt;</span>	1 1 1	1	1
	1 1 0	1	1
	1 0 0	0	1
	0 0 0	0	0

$N \uparrow \rightsquigarrow$  more likely that  $\theta_L$  can imitate  $\theta_H \rightsquigarrow$  informativeness  $\downarrow$

Conclusive bad news

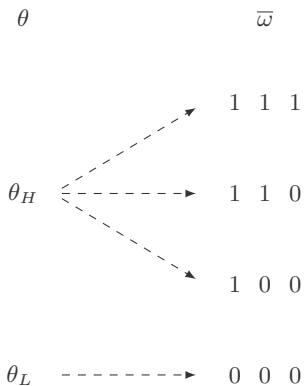
$$(f(\omega = 1|\theta_H) = 1 \text{ and } f(\omega = 1|\theta_L) \in (0, 1))$$

		$N = 2$	$N = 3$
$\theta$	$\bar{\omega}$	$\sigma^*(\bar{\omega})$	$\sigma^*(\bar{\omega})$
$\theta_H$ <span style="margin-left: 20px;">-----&gt;</span> $\theta_L$ <span style="margin-left: 20px;">-----&gt;</span> <span style="margin-left: 20px;">-----&gt;</span> <span style="margin-left: 20px;">-----&gt;</span>	1 1 1	1	1
	1 1 0	1	1
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## EXAMPLE 2: WHERE INCREASING $N$ IS GOOD

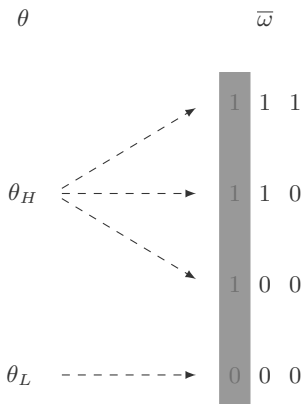
results



## EXAMPLE 2: WHERE INCREASING $N$ IS GOOD

results

$$N = 2$$





## EXAMPLE 2: WHERE INCREASING $N$ IS GOOD

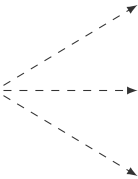

results

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$\theta$		$\bar{\omega}$	$\sigma^*(\bar{\omega})$
$\theta_H$		1 1 1	1
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		$N = 2$			$N = 3$		
$\theta$		$\bar{\omega}$			$\sigma^*(\bar{\omega})$		
$\theta_H$		1	1	1	<div>1</div> <div>1</div>	1	1
		1	1	0			
		1	0	0	<div>0</div> <div>0</div>	0	0
$\theta_L$		0	0	0			

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results

$\theta$		$N = 2$	$N = 3$
	$\bar{\omega}$	$\sigma^*(\bar{\omega})$	$\sigma^*(\bar{\omega})$
$\theta_H$	1 1 1	1	1
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## Conclusive Good News

$$f(\omega = 0|\theta_L) = 1 \text{ and } f(\omega = 1|\theta_H) \in (0, 1)$$

		$N = 2$	$N = 3$
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When  $f$  is conclusive, we obtain the following comparative statics:

### Proposition

Let  $\Theta$  and  $\Omega$  be binary. Fix any  $K$ . As  $N$  increases, the receiver's payoff

Increases if  $f$  has conclusive good news

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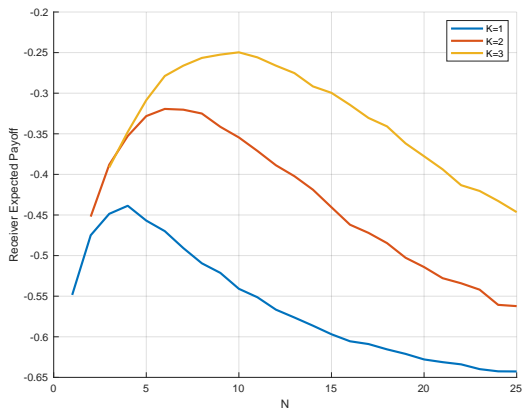
Decreases if  $f$  has conclusive bad news

We do not have a more general result at this point but we will need it

### Conjecture

As  $N$  increase, informativeness increases until  $N^*$  and then decreases





experiment

Let  $\Theta = \{1, 2, 3\}$ , uniformly distributed

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A  $2 \times 2 \times 2$  factorial design:

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A  $2 \times 2 \times 2$  factorial design:

- ▶ Two levels for  $N \in \{4, 20\}$

Let  $\Theta = \{1, 2, 3\}$ , uniformly distributed

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A  $2 \times 2 \times 2$  factorial design:

- ▶ Two levels for  $N \in \{4, 20\}$
- ▶ Two levels for  $K \in \{2, 4\}$

Let  $\Theta = \{1, 2, 3\}$ , uniformly distributed

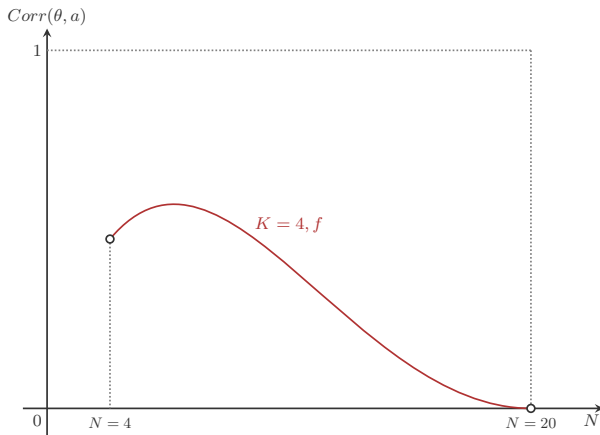
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A  $2 \times 2 \times 2$  factorial design:

- ▶ Two levels for  $N \in \{4, 20\}$
- ▶ Two levels for  $K \in \{2, 4\}$
- ▶ Two kinds of  $f$ 's:

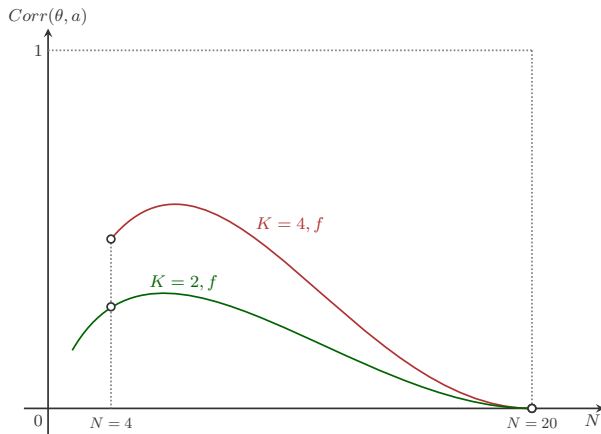
<i>f</i> ': "Good News"			
State	Signal		
	<i>A</i>	<i>B</i>	<i>C</i>
$\theta = 3$	25%	50%	25%
$\theta = 2$	10%	30%	60%
$\theta = 1$	5%	20%	75%

<i>f</i> : "Bad News"			
State	Signal		
	<i>A</i>	<i>B</i>	<i>C</i>
$\theta = 3$	75%	20%	5%
$\theta = 2$	60%	30%	10%
$\theta = 1$	25%	50%	25%

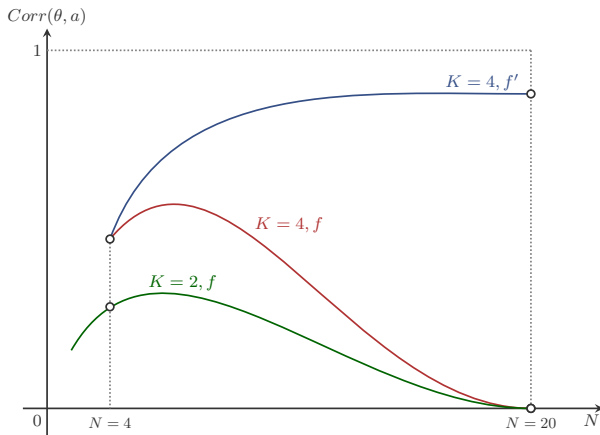


**Test 1.** Change in  $N$  given  $f$  (decreasing).

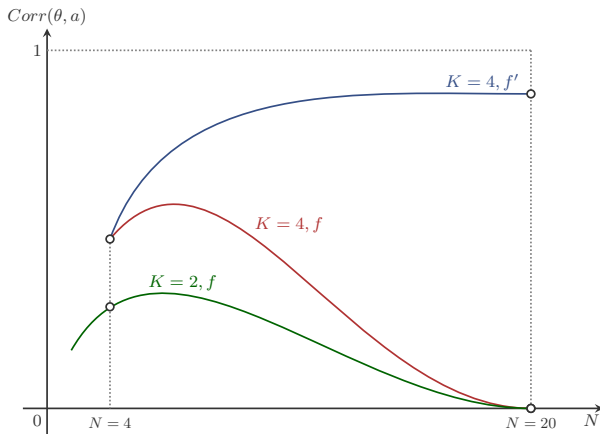




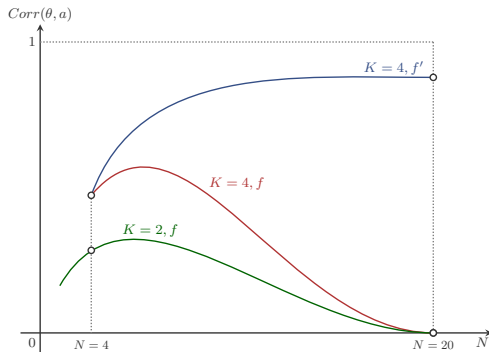
**Test 2.** Change in  $K$ : at  $N = 4$  (gap) at  $N = 20$  (nogap)



**Test 3.** Change in  $N$  given  $f'$  (increasing)

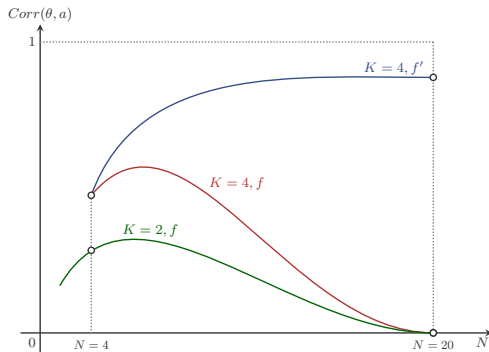


**Test 4.** Change  $f$  vs  $f'$  given  $N = K$  (no effect)

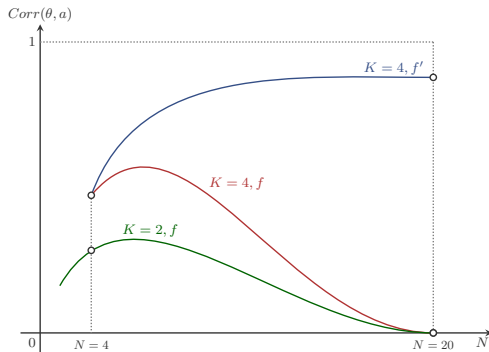


### What I like:

- ▶ Each test is “identified”
- ▶ Predictions are stark, setting high bar for empirical validation
- ▶ Only aggregate outcomes here, data will be much richer

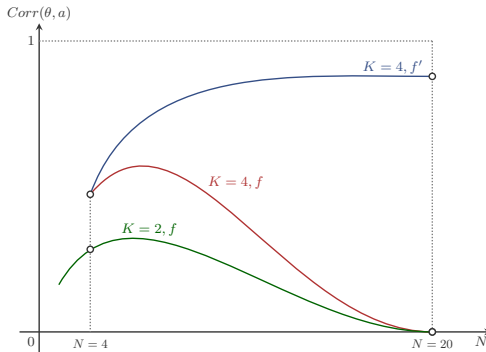


Conceptually, current narrative relies on three arguments:



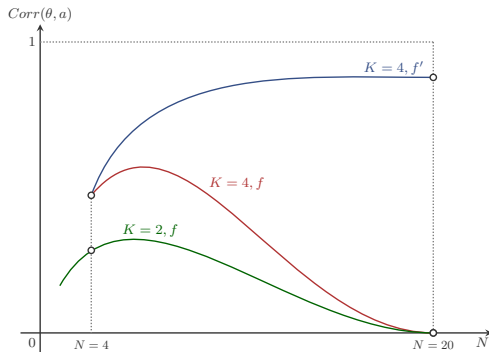
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1. Verifiability is first-order ingredient of communication
2. A theory that introduces meaningful variations in verifiability
3. A set of tests to challenge the theory



what's missing

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- Unlike classic disclosure, SE outcome not unique when  $K < N$

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## 3. Lab Implementation

- Coding *ad hoc* software, Instructions, IRB

summing up



Verifiability is a pervasive ingredient in communication

Flexible framework that introduces variations in verifiability

Stark comparative statics to inform our experimental design

Test main qualitative predictions of the theory against observed behavior

- ▶ If confirmed, this is empirical validation for a core component of our theories of communication
- ▶ If not, it indicates something off in our theories

thank you

appendix

Round 1 of 4: Message Stage

You are the Sender

Reminder:

Signal probabilities if the SN is 1

A	B	C
60 %	30 %	10 %

Signal probabilities if the SN is 2

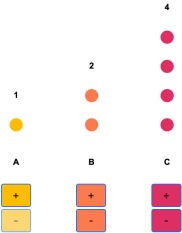
A	B	C
30 %	60 %	10 %

Signal probabilities if the SN is 3

A	B	C
10 %	30 %	60 %

Your Secret Number is 3.

Available Evidence



The evidence you are showing the receiver is:



Send

Round 1 of 4: Guessing StageYou are the Receiver**Reminder:**

Signal probabilities if the SN is 1

A	B	C
60 %	30 %	10 %

Signal probabilities if the SN is 2

A	B	C
30 %	60 %	10 %

Signal probabilities if the SN is 3

A	B	C
10 %	30 %	60 %

Of the 10 available pieces of evidence, the sender chose to send you the following ones:

Evidence Reported by the Sender



Use the slider below to make your guess about the Secret Number.

Your guess is 2.58

**Submit Guess**

Unlike classic disclosure games, SE outcome not unique when  $K < N$

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Off-path beliefs can support other equilibrium outcome

$N = 3, K = 1$				
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$\theta_H$	$(1, 1, 1)$	$\{\emptyset, 1\}$	$\emptyset$	
$\theta_L$	$(1, 1, 0)$	$\{\emptyset, 0, 1\}$	$\emptyset$	
	$(1, 0, 0)$	$\{\emptyset, 0, 1\}$	$\emptyset$	
	$(0, 0, 0)$	$\{\emptyset, 0\}$	$\emptyset$	

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The selective-disclosure outcome is the only one that survives certain refinements:

- ▶ Refinements for signalling games (e.g., Cho-Kreps '87, Banks-Sobel '87) have no force here
- ▶ Refinements for cheap talks: Farrel (1993)'s **Neologism Proofness**, Matthews, Okuno-Fujiwara, Postelwite (1991), and some weaker versions

Go to Credible Neologism

**Remark (Existence, again)**

Our equilibrium is Neologism Proof.

Moreover, Neologism Proofness delivers outcome uniqueness

An equilibrium  $(\sigma, \mu)$  induces an outcome  $x : \Omega^N \rightarrow A$ ,

$$x(\bar{\omega}) = \sum_{\bar{\omega}'} \mu(\bar{\omega}' | \sigma(\bar{\omega})) \mathbb{E}(\theta | \bar{\omega}') \quad \forall \bar{\omega}.$$

**Proposition (Uniqueness)**

Let  $(\sigma^*, \mu^*)$  be our equilibrium and  $(\sigma, \mu)$  be any other NP equilibrium. Let  $x^*$  and  $x$  their respective outcomes. Then,  $x^* = x$ .

Denote  $\mathcal{M} = \bigcup_{\bar{\omega} \in \Omega^N} M(\bar{\omega})$  the space of all messages

### Sender's Strategy

pure and  $\theta$ -independent

- $\sigma : \Omega^N \rightarrow \mathcal{M}$  s.t.  $\sigma(\bar{\omega}) \in M(\bar{\omega})$ , for all  $\bar{\omega}$

### Receiver's Beliefs and Strategy

- $\mu : \mathcal{M} \rightarrow \Delta(\Omega^N)$
- $a : \mathcal{M} \rightarrow \Delta(A)$

Given  $\mu$ , receiver's optimal strategy given by

$$a(m) := \arg \max_a \mathbb{E}(-(a - \theta)^2 | m) = \mathbb{E}(\theta | m)$$

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A Sequential Equilibrium is a pair  $(\sigma^*, \mu^*)$  s.t.

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Total Prob:  $q(\bar{\omega}) = \sum_{\theta} p(\theta) f(\bar{\omega} | \theta)$ ; Conditional Prob:  $q(\bar{\omega} | K)$

We refine off-path beliefs via **Neologism Proofness** (Farrel, 1993)

A **neologism** is a pair  $(m, C)$  such that  $C \subseteq \tilde{C}(m)$ .

Literal meaning of  $(m, C) \rightsquigarrow$  *“My type  $\bar{\omega}$  belongs to  $C$ ”*

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Literal meaning of  $(m, C) \rightsquigarrow$  “*My type  $\bar{\omega}$  belongs to  $C$* ”

### Definition

A neologism  $(m, C)$  is **credible** relative to equilibrium  $(\sigma^*, \mu^*)$  if

- (i)  $\sum_{\bar{\omega}'} q(\bar{\omega}'|C) \mathbb{E}(\theta|\bar{\omega}') > \sum_{\bar{\omega}'} \mu^*(\bar{\omega}'|\sigma^*(\bar{\omega})) \mathbb{E}(\theta|\bar{\omega}')$  for all  $\bar{\omega} \in C$ ,
- (ii)  $\sum_{\bar{\omega}'} q(\bar{\omega}'|C) \mathbb{E}(\theta|\bar{\omega}') \leq \sum_{\bar{\omega}'} \mu^*(\bar{\omega}'|\sigma^*(\bar{\omega})) \mathbb{E}(\theta|\bar{\omega}')$  for all  $\bar{\omega} \notin C$ ,

The equilibrium is **neologism proof** if no neologism is credible

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In lab implementation, we may not need all these neologisms in:

$$\{(m, C) : m \in \mathcal{M}, C \subseteq \tilde{C}(m)\}$$

When  $\Omega$  is binary, it is sufficient to consider these neologisms:

If  $m$  is off-path its literal meaning is “*my highest  $k$  signals are  $m$* ”

### Proposition

If  $\Omega$  is binary, weaker refinement guarantees outcome uniqueness.