

## Technical Skills

|         |                    |                   |                  |               |
|---------|--------------------|-------------------|------------------|---------------|
| Python  | Linux              | AWS               | Docker           | Git           |
| Bash    | MacOS              | Azure             | Kubernetes       | GitLab/GitHub |
| Windows | Networking         | Audio/Visual      | Microsoft Office | Cisco Meraki  |
| Jenkins | Ansible Automation | Computer Hardware | MySQL            | Mosyle MDM    |

## Experience

### Junior Network Analyst

Dec 2020 – Dec 2021

#### York House School

- Provided L1 IT support to over 700 students and 100 staff members via phone call and SolarWinds HelpDesk, troubleshooting, diagnosing, and contacting third-party vendors if needed to ensure problem resolution
- Managed over 200 Apple devices including MacBooks, iMacs, iPads, and Apple TVs using Mosyle MDM
- Provided and assisted with A/V related tech, including full theatre assemblies and recordings
- Established a Cache Server on a Mac Mini to increase software update download speeds by 100%
- Acted and played as the school mascot, Teggy the Tiger

## Featured Academic/Personal Projects

### Ansible AWS Automation

Mar 2022

#### BCIT - ACIT 4640 IT System and Network Provisioning

- Automated AWS infrastructure to get a full Infrastructure as Code setup
- Features the setup of MySQL and a Python application on EC2 instances
- Utilized Ansible Playbooks and Roles to organize and execute task files

### CI/CD Jenkins Pipeline

Mar 2022

#### BCIT - ACIT 4850 Enterprise System Integration

- Built a Jenkins Pipeline that automatically builds and deploys Docker images from GitLab repositories
- Deployed Jenkins and GitLab “on-premises” on Microsoft Azure Virtual Machines
- Stages: Build, Lint, Test & Coverage, Package, Zip Artifacts, Deliver

### Docker / Kubernetes Video Streaming Application

Feb 2022

#### BCIT - ACIT 3495 Advanced Topics in IT

- Built a web video streaming application that streams stored videos from a file system container to web container
- Utilized Docker orchestration to separate application from infrastructure for quick setup/teardowns
- Also utilized Kubernetes and Google Kubernetes Engine to deploy the application as a separate project

### “PENGU” Discord Music Bot

Feb 2022

#### Personal Project

- Developed a Discord bot by utilizing Python and Discord API to play music in voice channels
- Deployed on a Raspberry Pi for 24/7 availability for other Discord servers
- Currently serving up to 6 Discord servers simultaneously

## Education

### Computer Information Technology Diploma

Sept 2019 - Apr 2022

British Columbia Institute of Technology, GPA 86%

## Certificates

### Cisco Certified Network Associate (CCNA)

Dec 2021