



Pedro Felgueiras

Senior Software Engineer

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Profile

I'm a self-motivated and highly competent IT professional with extensive background in developing and customizing internal tools and processes. I have excellent interpersonal skills and empathy, enabling me to interact with a wide range of departments identifying their needs and burdens. I am eager to be challenged in order to grow and further improve my skills. My greatest passion is using my technical know-how and skills to facilitate and improve day to day tasks to organisations and their persons.

[📧 Hire Me \(mailto:jpfelgueiras@gmail.com?subject=I want to hire you!\)](mailto:jpfelgueiras@gmail.com?subject=I want to hire you!)

[📄 Download Resume \(/Pedro Felgueiras.pdf\)](#)

Work Experience

Software Engineer - Mercedes-Benz.io 2021 - Current

- 🔗 Providing access (and -instructions) to our Atlassian tools to every program/product within the scope of the Digital House
- 🔗 Maintaining OneEntry Service Desk as first point of contact for the regions & markets of DAG
- 🔗 Creating and configuring internal and external projects and spaces within Jira & Confluence
- 🔗 Creating and customizing workflows, screens, custom fields, permissions and automations
- 🔗 Coaching/Guiding MB ioneer in JIRA and Confluence
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- 🔗 Ensuring and observing the compliance of the Atlassian toolsets according to Daimler policies and processes
- 🔗 Being responsible for the Atlassian support (1st - 3rd level)
- 🔗 Being responsible for application and user licensing
- 🔗 Ensuring the usage of best practices and avoid implementations with potential for performance degradation
- 🔗 Managing Atlassian plugins (consult, install, configure, maintain)
- 🔗 Creating ScriptRunner automations/customizations
- 🔗 Developing and maintaining scripted customizations
- 🔗 Providing developed tools and workflows
- 🔗 Monitoring security reports from Atlassian
- 🔗 Evaluating consistency and performance impacts
- 🔗 Ensuring maintainability of the code base

Software Engineer - i2S Insurance Knowledge 2014 - 2021

- 🔗 Maintain, Configure and Develop solutions on Atlassian Stack (Jira, Confluence, Crowd)
- 🔗 Develop and maintain reporting platform to aggregate data between applications
- 🔗 Identify and Implement requirements to enforce company processes and daily tasks
- 🔗 Managing a junior developer on implementing new requirement on custom ERP

Project Manager - i2S Insurance Knowledge 2013 - 2014

- 🔗 Planning, executing, monitoring, controlling the work of the team involved in the project.

Research and development - CCG Centro de Computação Gráfica 2013-2013

- 🔗 Implement proof of concept for medical IT systems using best practices, using HL7 and QRDA standards, implemented in Java, Spring and Hibernate

Programmer - Spotfokus 2012 - 2013

- 🔗 Develop Web Sites with Drupal, Joomla and WordPress, using PHP, MySQL

Project Engineer - VirtualWelt 2011-2012

- 🔗 Developing web applications for Hotel Industry, using J2EE, Hibernate, Spring, ZKoss

Contact

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🌐 <https://www.jpfelgueiras.com/>
(https://www.jpfelgueiras.com/)

Language

Portuguese	★★★★★
English	★★★★☆
Spanish	★★☆☆☆
French	★☆☆☆☆

Hobbies



Touring



Hi-Fi



3D Print



Movies



Travel



Hiking

Social Networks



(<https://www.facebook.com/jpfelgueiras>)



(<https://twitter.com/JPFelgueiras>)



(<https://www.linkedin.com/in/jose-felgueiras-187bb83b/>)



(<https://github.com/jpfelgueiras>)

Education

2017 - Current

Master in Computer Science -
Instituto Superior de Engenharia do Porto -
Instituto Politécnico do Porto

2008 - 2011

Engineer Degree in Computer Graphics -
Escola Superior de Tecnologia e Gestão -
Instituto Politécnico de Viana do Castelo

Skills

Jira, Confluence,
Crowd

Groovy, Python

Linux, Docker

Java, Atlassian SDK,
Maven

Jenkins, Bitbucket
Pipelines

PostgreSQL, MySQL,
MS SQL