



**Pedro Felgueiras**

Senior Software Engineer

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## Profile

I'm a self-motivated and highly competent IT professional with extensive background in developing and customizing internal tools and processes. I have excellent interpersonal skills and empathy, enabling me to interact with a wide range of departments identifying their needs and burdens. I am eager to be challenged in order to grow and further improve my skills. My greatest passion is using my technical know-how and skills to facilitate and improve day to day tasks to organisations and their persons.

[Hire Me \(mailto:jpfelgueiras@gmail.com?subject=I want to hire you!\)](mailto:jpfelgueiras@gmail.com?subject=I want to hire you!)

[Download Resume \(/Pedro Felgueiras.pdf\)](#)

## Work Experience

**Software Engineer - Mercedes-Benz.io** 2021 - Current

- Providing access (and instructions) to our Atlassian tools to every program/product within the scope
- Maintaining Service Desk as first point of contact for the regions & markets
- Creating and configuring internal and external projects and spaces within Jira & Confluence
- Creating and customizing workflows, screens, custom fields, permissions and automations
- Coaching/Guiding in JIRA and Confluence
- Ensuring and observing the compliance of the Atlassian toolsets according to Daimler policies and processes
- Being responsible for the Atlassian support (1st - 3rd level)
- Being responsible for application and user licensing
- Ensuring the usage of best practices and avoid implementations with potential for performance degradation
- Managing Atlassian plugins (consult, install, configure, maintain)
- Creating ScriptRunner automations/customizations
- Developing and maintaining scripted customizations
- Providing developed tools and workflows
- Monitoring security reports from Atlassian
- Evaluating consistency and performance impacts
- Ensuring maintainability of the code base

**Software Engineer - i2S Insurance Knowledge** 2014 - 2021

- Maintain, Configure and Develop solutions on Atlassian Stack (Jira, Confluence, Crowd)
- Develop and maintain reporting platform to aggregate data between applications
- Identify and Implement requirements to enforce company processes and daily tasks
- Managing a junior developer on implementing new requirement on custom ERP

**Project Manager - i2S Insurance Knowledge** 2013 - 2014

- Planning, executing, monitoring, controlling the work of the team involved in the project.

**Research and development - CCG Centro de Computação Gráfica** 2013-2013

- Implement proof of concept for medical IT systems using best practices, using HL7 and QRDA standards, implemented in Java, Spring and Hibernate

**Programmer - Spotfokus** 2012 - 2013

- Develop Web Sites with Drupal, Joomla and WordPress, using PHP, MySQL

**Project Engineer - VirtualWelt** 2011-2012

- Developing web applications for Hotel Industry, using J2EE, Hibernate, Spring, ZKoss

## Education

2017 - Current  
Master in Computer Science -  
Instituto Superior de Engenharia do Porto -  
Instituto Politécnico do Porto

2008 - 2011  
Engineer Degree in Computer Graphics -  
Escola Superior de Tecnologia e Gestão -  
Instituto Politécnico de Viana do Castelo

## Contact

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(mailto:jpfelgueiras@gmail.com)

<https://www.jpfelgueiras.com/>  
(https://www.jpfelgueiras.com/)

## Language

Portuguese ★★★★★  
English ★★★★★  
Spanish ★☆☆☆☆  
French ★☆☆☆☆

## Hobbies



Touring



Hi-Fi



3D Print



Movies



Travel



Hiking

## Social Networks



(https://www.facebook.com/jpfelgueir)



(https://twitter.com/JPFelgueiras)



(https://www.linkedin.com/in/jose-felgueiras-187bb83b/)



(https://github.com/jpfelgueiras)

## Skills

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Jira, Confluence,  
Crowd

Groovy, Python

Linux, Docker

Java, Atlassian SDK,  
Maven

Jenkins, Bitbucket  
Pipelines

PostgreSQL, MySQL,  
MS SQL