



Pedro Felgueiras
Senior Software Engineer

Contact



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Language

Portuguese	★★★★★
English	★★★★☆
Spanish	★★☆☆☆
French	★☆☆☆☆

Hobbies



Touring



Hi-Fi



3D Print



Movies



Travel



Hiking

Social Networks



Pedro Felgueiras

Senior Software Engineer

Profile

I'm a self-motivated and highly competent IT professional with extensive background in developing and customizing internal tools and processes. I have excellent interpersonal skills and empathy, enabling me to interact with a wide range of departments identifying their needs and burdens. I am eager to be challenged in order to grow and further improve my skills. My greatest passion is using my technical know-how and skills to facilitate and improve day to day tasks to organisations and their persons.

Hire Me

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Work Experience

Lead Atlassian Administrator - NR3

2022 - Current

- Allocated to customer Vhi Healthcare
- Lead and support all administrative functions of Jira and Confluence
- Provide creative cloud architecture and coding solutions, participate in the entire application life cycle from design to development, testing, deployment, and support of various applications
- Develop, automate, and deploy standard and custom solutions to functional users.
- Write custom code in Groovy to integrate with other internal and external applications.
- Produce custom reports and perform system health checks.
- Create Jira projects, workflows, permissions, notifications, and custom fields
- Engage with vendors and Support teams to resolve application issues on escalated problems.
- Create Confluence spaces, archive, move and purge content as needed
- Mentor and train junior team members to become SMEs
- Maintain and update documentation related to architecture, operations, and support

Atlassian Expert - Mercedes-Benz.io

2021 - 2022

- Providing access (and instructions) to our Atlassian tools to every program/product within the scope
- Maintaining Service Desk as first point of contact for the regions & markets
- Creating and configuring internal and external projects and spaces within Jira & Confluence
- Creating and customizing workflows, screens, custom fields, permissions and automations
- Coaching/Guiding in JIRA and Confluence
- Ensuring and observing the compliance of the Atlassian toolsets according to Daimler policies and processes
- Being responsible for the Atlassian support (1st - 3rd level)
- Being responsible for application and user licensing
- Ensuring the usage of best practices and avoid implementations with potential for performance degradation
- Managing Atlassian plugins (consult, install, configure, maintain)
- Creating ScriptRunner automations/customizations
- Developing and maintaining scripted customizations
- Providing developed tools and workflows
- Monitoring security reports from Atlassian
- Evaluating consistency and performance impacts
- Ensuring maintainability of the code base

Atlassian Administrator - i2S Insurance Knowledge

2014 - 2021

- Maintain, Configure and Develop solutions on Atlassian Stack (Jira, Confluence, Crowd)
- Develop and maintain reporting platform to aggregate data between applications
- Identify and Implement requirements to enforce company processes and daily tasks
- Managing a junior developer on implementing new requirement on custom ERP

Project Manager - i2S Insurance Knowledge

2013 - 2014

- Planning, executing, monitoring, controlling the work of the team involved in the project.

Research and development - CCG Centro de Computação Gráfica

2013-2013

- Implement proof of concept for medical IT systems using best practices, using HL7 and QRDA standards, implemented in Java, Spring and Hibernate

Programmer - Spotfokus

2012 - 2013

- Develop Web Sites with Drupal, Joomla and WordPress, using PHP, MySQL

Project Engineer - VirtualWelt

2011-2012

- Developing web applications for Hotel Industry, using J2EE, Hibernate, Spring, ZKoss

Education

2017 - Current

Master in Computer Science -
Instituto Superior de Engenharia do Porto -
Instituto Politécnico do Porto

2008 - 2011

Engineer Degree in Computer Graphics -
Escola Superior de Tecnologia e Gestão -
Instituto Politécnico de Viana do Castelo

Skills

Jira, Confluence,
Crowd



Groovy, Python



Linux, Docker



Java, Atlassian SDK,
Maven



Jenkins, Bitbucket
Pipelines



PostgreSQL, MySQL,
MS SQL

