# Jillian P. Goodwyn

Senior Data Scientist

## PROFESSIONAL EXPERIENCE

## Kangarootime

Buffalo, NY

Data Scientist: Business Intelligence & Analytics

June 2022 - May 2025

- Designed and built embedded PowerBI dashboards for customer-facing accounting and finance applications
- Led BI group to develop dashboards, visualizations, and automated reports for the finance, billing, and client success teams

**IBM** 

Buffalo, NY

Data Scientist

Nov 2021 - May 2022

- Delivered supply chain predictive model as part of a 3 month proof-of-concept to large automotive client
- Mentored 2 data science apprentices on project work, best practices, programming skills, and statistical approaches

## Anthology Inc.

Buffalo, NY

Data Scientist & Product Researcher

Nov 2016 - Nov 2021

- Acquired, cleaned, and analyzed higher ed. and product software data to produce financial and analytics dashboards for customers
- Created applications and models to automate processes, extract actionable insights, and deliver decision making aids
- Mentored 3 user experience experts in data science practices to broaden knowledge of collection and analysis of product usage data

## **IBM**

Buffalo, NY & Washington, D.C.

Business Analyst & Data Scientist

Sep 2013 - Nov 2016

- Performed data analysis on rapid analytics projects to discover data trends and anomalies for 3 different Buffalo, NY companies
- Trained 2 junior business analysts in user interviewing skills, requirements building, and data analysis methods

## MASTER'S PROGRAM PROJECTS

#### **Predicting Board Game Ratings**

Jan - Mar 2021

• Mined and analyzed 120k board game records to identify attributes of popular board games and predict how newly released games will rank

#### **Forecasting Customer Demand**

Aug - Dec 2020

 Predicted food supply chain purchasing patterns using random forest regression and XGBoost models 716-430-8834 jpgoodwyn@gmail.com linkedin.com/in/jpgoodwyn/ Portfolio: jpgoodwyn.com

#### **SKILLS**

## **Programming Languages**

- Python
- R
- SQL
- Spark

#### **Data Visualization**

- Power BI
- Tableau
- Quicksight

#### **Platforms**

- Microsoft Azure
- AWS

#### **Technical Skills**

- Machine learning
- Data engineering
- ETL
- UX design

#### **Soft Skills**

- Data viz & storytelling
- Project management
- Client relationships
- Public speaking

#### Certifications

- SPSS Modeler Data Mining - IBM Certified
- Section 508 Compliance & Accessibility

## **EDUCATION**

## SUNY Buffalo State College, Buffalo, NY

Data Science and Analytics Master of Science, Fall 2022

## Carnegie Mellon University Pittsburgh, PA

Bachelor of Humanities and Arts dual degree, 2013 summa cum laude