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IT Professional | Unix Engineer | Physicist

Innovative and drive IT professional with demonstrated success in maintaining technology, understanding client requirements and developing effective solutions, supporting a wide range of business applications. Highly skilled in installing, diagnosing, repairing maintained and upgrading hardware and software. Able to troubleshoot problem are on site or remotely, resolve user and system problems, and develop training to address knowledge gaps. Experience compliments by Ph.D. in Physics.

Areas of Expertise

Network Configuration & Maintenance — Client Relationship Management — Technical Support & Training Coaching & Mentoring — Troubleshooting & Problem Resolution — Hardware Infrastructure Maintenance

Technical Portfolio: C, R, and Python, Scheme, Lua, Bash, Perl, Fortran, C++, ŁTEX.

Experience _____

Unix Linux Systems Engineer Manhattan, NY

IPSOFT INC 2016–2018

- · Manage IT infrastructure of high profile clients.
- · Monitored client environments and developed automation to resolve issue.
- Recognized in 2017 as "highly innovative" with "commendable communicati skill.

Physics Teacher Dobbs Ferry, NY

Masters School 2015–2016

- Teaching 11th and AP Physics B Mechanics
- · An example lesson plan and lab report template used

• Teaching Light and Color, a non-major physics course

· Utilized a unique assessment system that allowed infinite redos

Physics Teacher Baltimore, MD

Baltimore City Public Schools 2014–2015

- Teaching physics first at Mervo
- · Utilized a unique assessment system that allowed infinite redos

Adjunct Physics Professor

Towson, MD

2013-2014

Towson University

Research Assistant

Buffalo, NY

University at Buffalo 2008–2011

• Produced three peer reviewed publications, with one selected for conference presentation, and one chosen as an editor's pick.

Education & certificatioins

University at Buffalo Buffalo Buffalo

 Ph.D IN PHYSICS
 Aug. 2006 – Feb. 2012

3.53 GPA

Andrews University

Berrien Springs, MI

B.S./M.S. in Biophysics and Mathematical Studies Aug. 2001 – Aug. 2006

3.31 GPA

2016 **Red Hat Certified System Administrator**, License 130-172-497 *RHCSA*

2016 **Cisco Certified Entry Networking Technician**, License CSCO12981391 *CCENT*

AUGUST 5, 2018 JEFFREY P. HAFNER RÉSUMÉ