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IT Professional | Unix Engineer | Physicist

Innovative and drive IT professional with demonstrated success in maintaining technology, understanding client requirements and developing effective solutions, supporting a wide range of business applications. Highly skilled in installing, diagnosing, repairing maintained and upgrading hardware and software. Able to troubleshoot problem are on site or remotely, resolve user and system problems, and develop training to address knowledge gaps. Experience compliments by Ph.D. in Physics.

Areas of Expertise ____

Network Configuration & Maintenance — Client Relationship Management — Technical Support & Training Coaching & Mentoring — Troubleshooting & Problem Resolution — Hardware Infrastructure Maintenance

Technical Portfolio: C, R, and Python, Scheme, Lua, Bash, Perl, Fortran, C++, LT-X.

Experience _____

Unix Linux Systems Engineer Manhattan, NY

IPSOFT INC 2016-2018

- Manage IT infrastructure of high profile clients.
- · Monitored client environments and developed automation to resolve issue.
- Recognized in 2017 as "highly innovative" with "commendable communicati skill.

Physics Teacher Dobbs Ferry, NY

2015-2016

2014-2015

2013-2014

MASTERS SCHOOL

- Teaching 11th and AP Physics B Mechanics
- · An example lesson plan and lab report template used
- Utilized a unique assessment system that allowed infinite redos

Physics Teacher Baltimore, MD

BALTIMORE CITY PUBLIC SCHOOLS

· Teaching physics first at Mervo

Utilized a unique assessment system that allowed infinite redos

Adjunct Physics Professor Towson, MD

TOWSON UNIVERSITY

• Teaching Light and Color, a non-major physics course

Research Assistant Buffalo, NY

2008-2011 UNIVERSITY AT BUFFALO

· Produced three peer reviewed publications, with one selected for conference presentation, and one chosen as an editor's pick.

Education & certifications

University at Buffalo Buffalo, NY

Ph.D in Physics Aug. 2006 - Feb. 2012

3.53 GPA

Andrews University Berrien Springs, MI

B.S./M.S. IN BIOPHYSICS AND MATHEMATICAL STUDIES Aug. 2001 - Aug. 2006

3.31 GPA

2016 Red Hat Certified System Administrator, License 130-172-497 RHCSA

Cisco Certified Entry Networking Technician, License CSCO12981391 2016 **CCENT**

JEFFREY P. HAFNER RÉSUMÉ AUGUST 5, 2018