

# Toward Human-Centered Machine Learning

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# Contents

[Blueprint](#)

[EDA](#)

[Benchmark](#)

[Training](#)

[Post-Hoc Analysis](#)

[Review](#)

[Deployment](#)

[Appeal](#)

[Iterate](#)

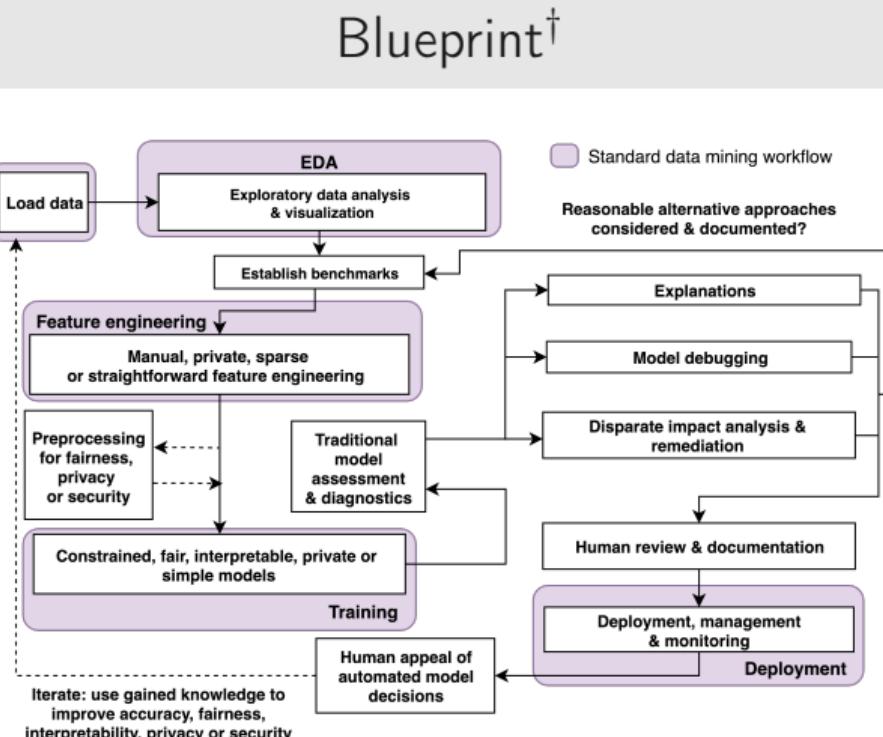
[Questions](#)



# Blueprint

This mid-level technical document provides a basic blueprint for combining the best of AutoML, regulation-compliant predictive modeling, and machine learning research in the sub-disciplines of fairness, interpretable models, post-hoc explanations, privacy and security to create a low-risk, human-centered machine learning framework.

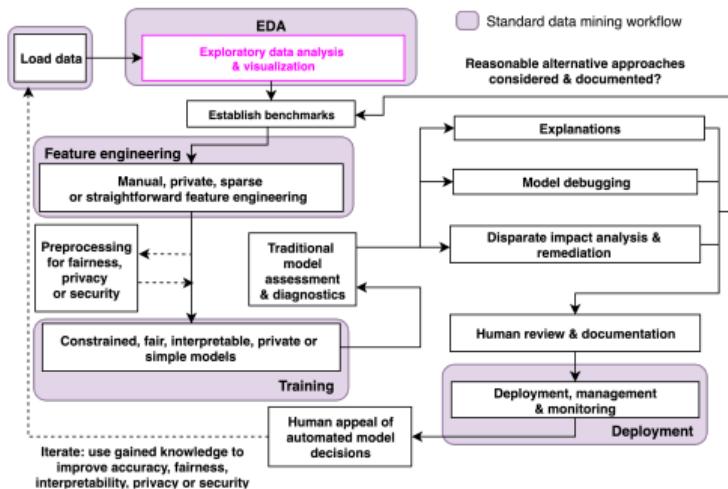
Based on guidance from leading researchers and practitioners.



<sup>†</sup>This blueprint does not address ETL workflows.

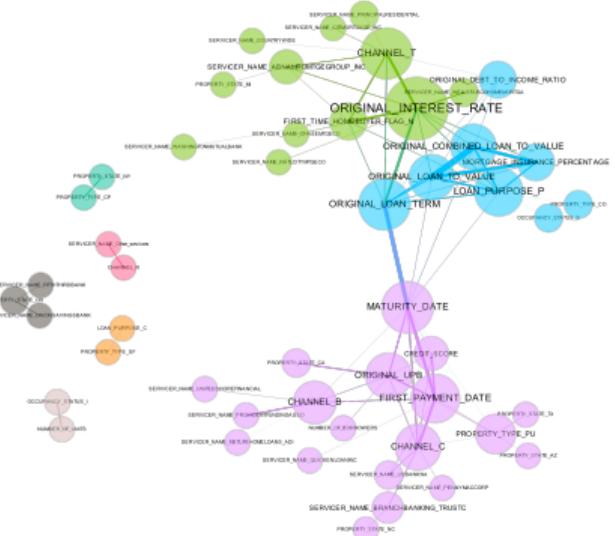


# EDA and Data Visualization

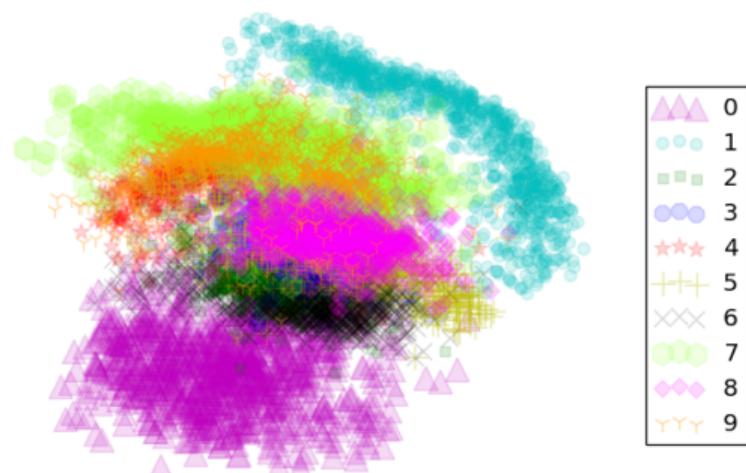


- Know thy data.
- OSS: H2O-3 Aggregator
- References: Visualizing Big Data Outliers through Distributed Aggregation; The Grammar of Graphics

# Interlude: My Favorite Visualizations



A network graph capturing the Pearson correlation relationships between many *columns* in a lending dataset.

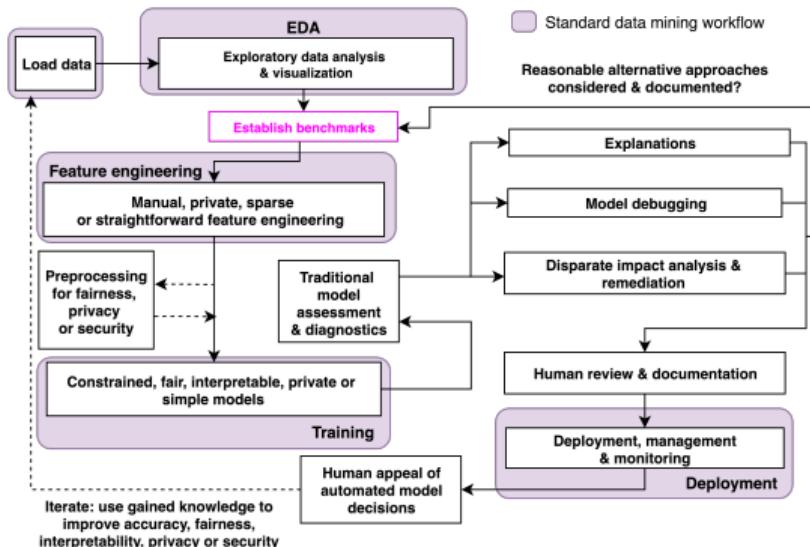


An autoencoder projection of the MNIST data. Projections capture sparsity, clusters, hierarchy, and outliers in *rows* of a dataset.

Both of these images capture high-dimensional datasets in just two dimensions.



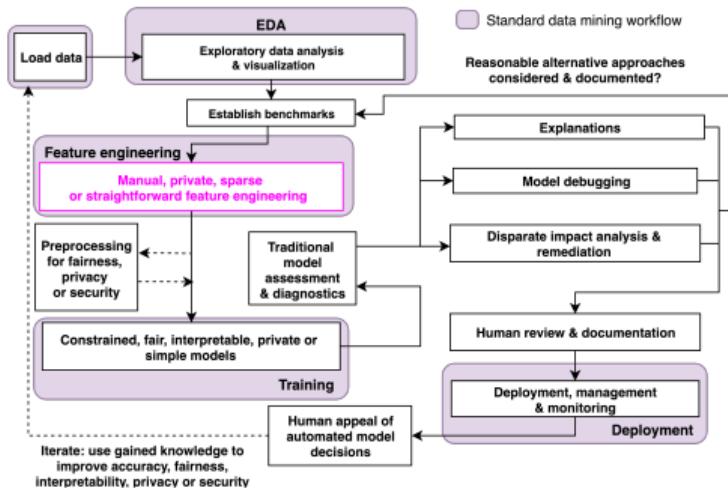
# Establish Benchmarks



Establishing a benchmark from which to gauge improvements in accuracy, fairness, interpretability or privacy is crucial for good ("data") science and for compliance.



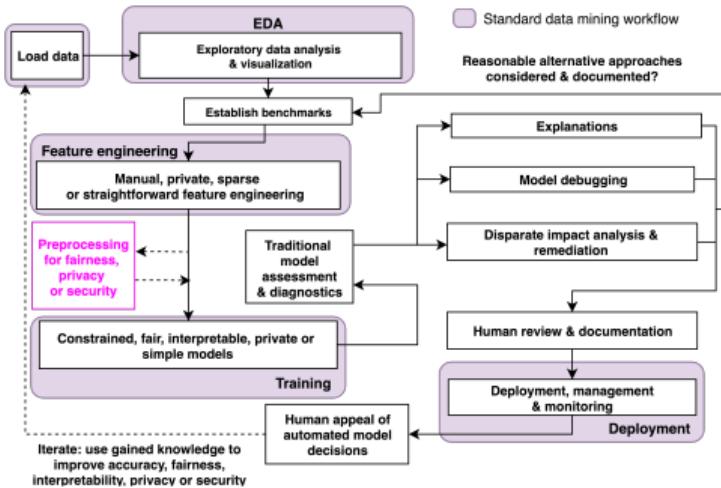
# Manual, Private, Sparse or Straightforward Feature Engineering



- OSS: [Pandas Profiler](#), [Feature Tools](#)
- References: Deep Feature Synthesis: Towards Automating Data Science Endeavors; Label, Segment, Featurize: A Cross Domain Framework for Prediction Engineering; *t*-Closeness: Privacy Beyond *k*-Anonymity and *l*-diversity



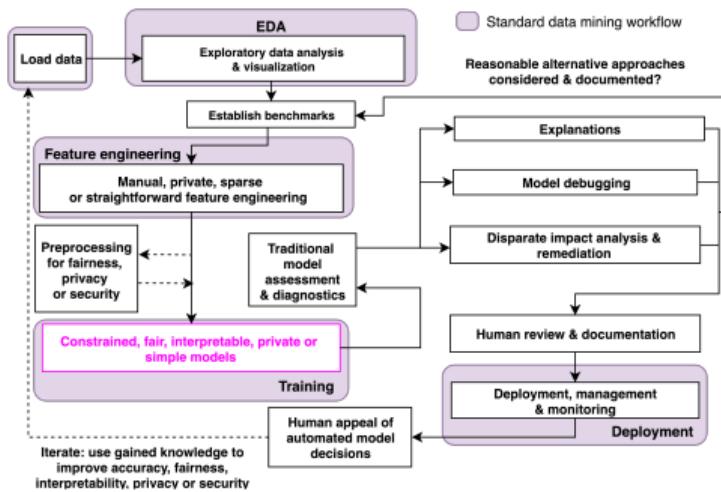
# Preprocessing for Fairness, Privacy or Security



- OSS: IBM [AIF360](#)
- References: Data Preprocessing Techniques for Classification Without Discrimination; Certifying and Removing Disparate Impact; Optimized Pre-processing for Discrimination Prevention; Privacy-Preserving Data Mining; Differential Privacy and Machine Learning: A Survey and Review



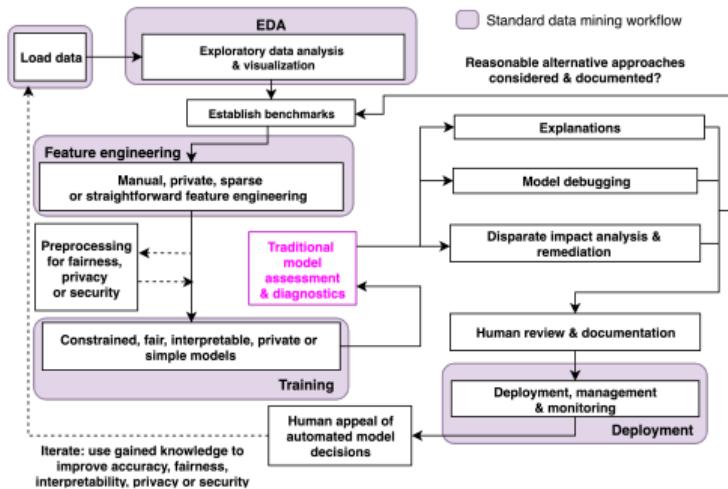
# Constrained, Fair, Interpretable, Private or Simple Models



- OSS: Monotonic gradient boosting machines in [H2O-3](#) or [XGBoost](#)
- References: Locally Interpretable Models and Effects Based on Supervised Partitioning (LIME-SUP); Explainable Neural Networks Based on Additive Index Models (XNN); Scalable Private Learning with PATE; Scalable Bayesian Rule Lists (SBRL); Learning Fair Representations (LFR)



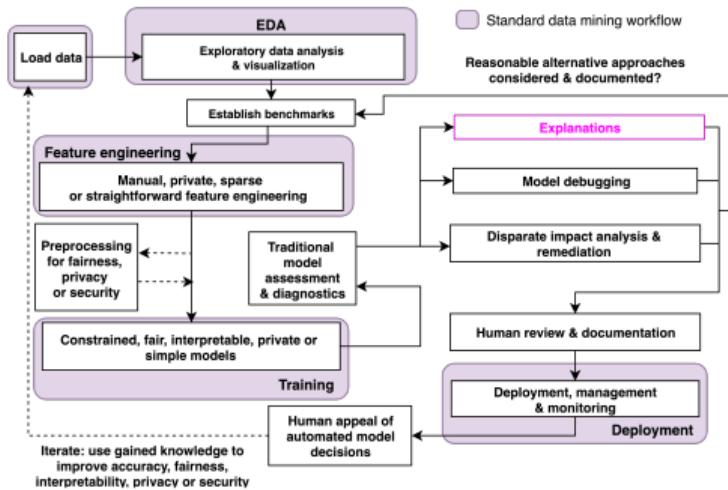
# Traditional Model Assessment and Diagnostics



Residual analysis, Q-Q plots, AUC and lift curves etc. confirm model is accurate and meets assumption criteria.



# Post-hoc Explanations



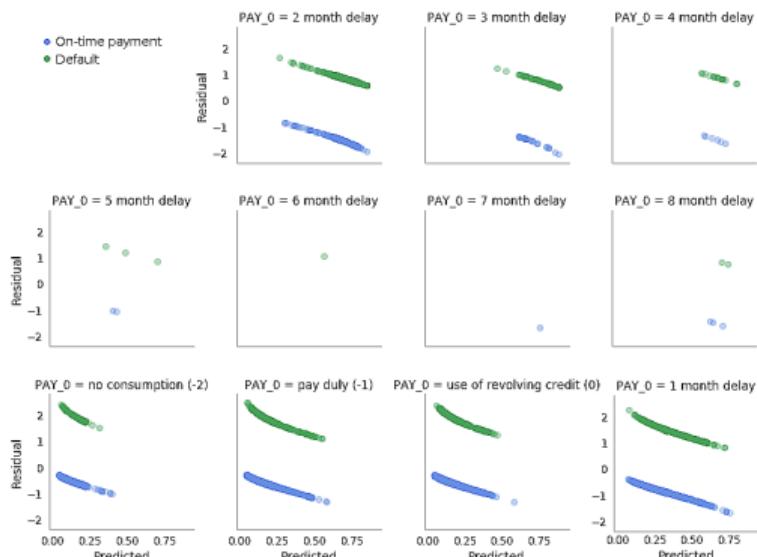
- Explanations enable *understanding* and *appeal* ... *not trust*.
- OSS: [lime](#), [shap](#)
- References: Why Should I Trust You?: Explaining the Predictions of Any Classifier; A Unified Approach to Interpreting Model Predictions; Please Stop Explaining Black Box Models for High Stakes Decisions (criticism)



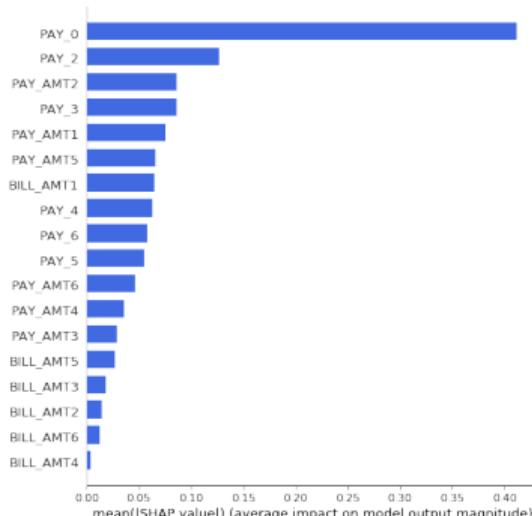
## Interlude: The Time-Tested Shapley Value

1. **In the beginning:** A Value for N-Person Games, 1953
2. **Nobel-worthy contributions:** The Shapley Value: Essays in Honor of Lloyd S. Shapley, 1988
3. **Shapley regression:** Analysis of Regression in Game Theory Approach, 2001
4. **First reference in ML?** Fair Attribution of Functional Contribution in Artificial and Biological Networks, 2004
5. **Into the ML research mainstream, i.e. JMLR:** An Efficient Explanation of Individual Classifications Using Game Theory, 2010
6. **Into the real-world data mining workflow ... finally:** Consistent Individualized Feature Attribution for Tree Ensembles, 2017
7. **Unification:** A Unified Approach to Interpreting Model Predictions, 2017

# Interlude: Explaining Why Not to Trust



These residuals show a problematic pattern in predictions related to the most important feature, PAY\_0.

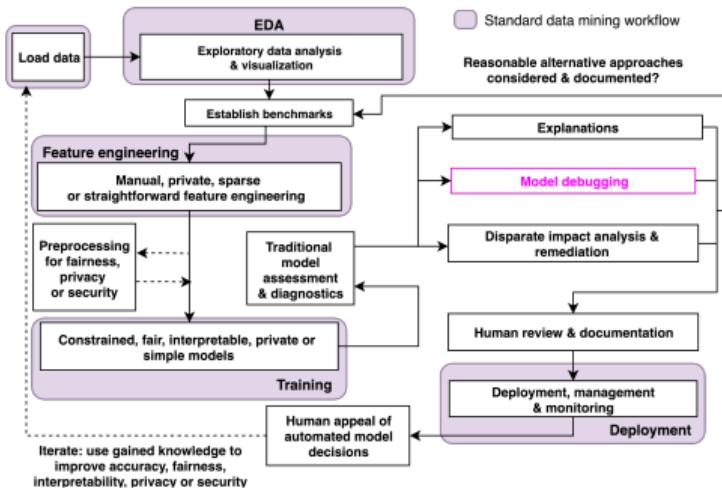


This model over-emphasizes the most important feature, PAY\_0.

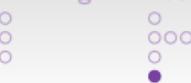
While this model is *explainable*, it's probably not *trustworthy*.



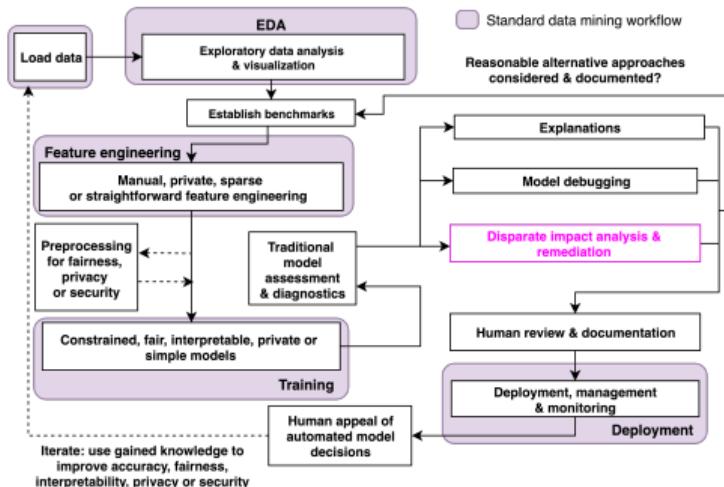
# Model Debugging for Accuracy, Privacy or Security



- Eliminating errors in model predictions by testing: adversarial examples, explanation of residuals, random attacks and “what-if” analysis.
- OSS: [cleverhans](#), [pdbbox](#), [what-if tool](#)
- References: Modeltracker: Redesigning Performance Analysis Tools for Machine Learning; A Marauder’s Map of Security and Privacy in Machine Learning: An overview of current and future research directions for making machine learning secure and private; The Security of Machine Learning

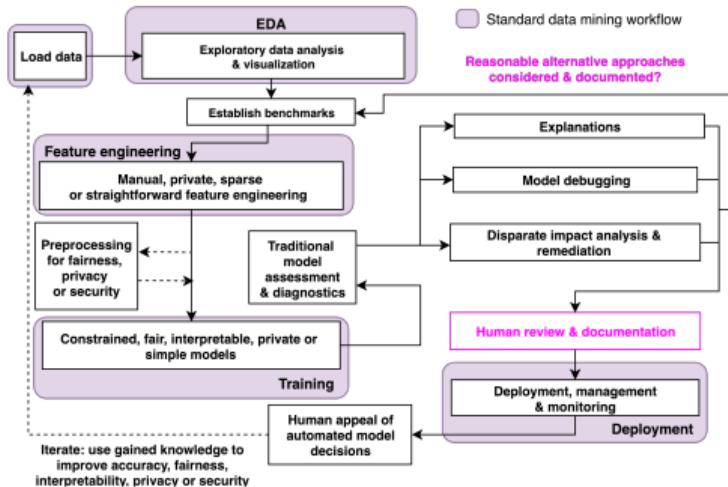


# Post-hoc Disparate Impact Assessment and Remediation



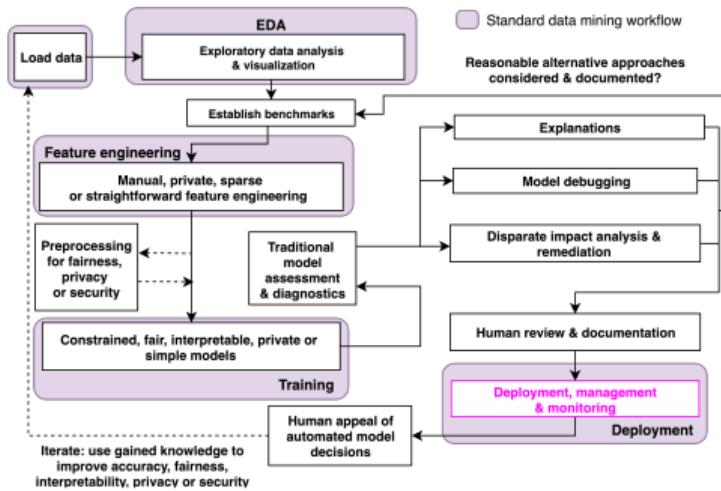
- Disparate impact analysis can be performed manually using nearly any model or library.
- OSS: [aequitas](#), IBM [AIF360](#), [themis](#)
- References: Equality of Opportunity in Supervised Learning; Certifying and Removing Disparate Impact

# Human Review and Documentation



- Reference: Model Cards for Model Reporting
- Documentation of considered alternative approaches typically necessary for compliance.

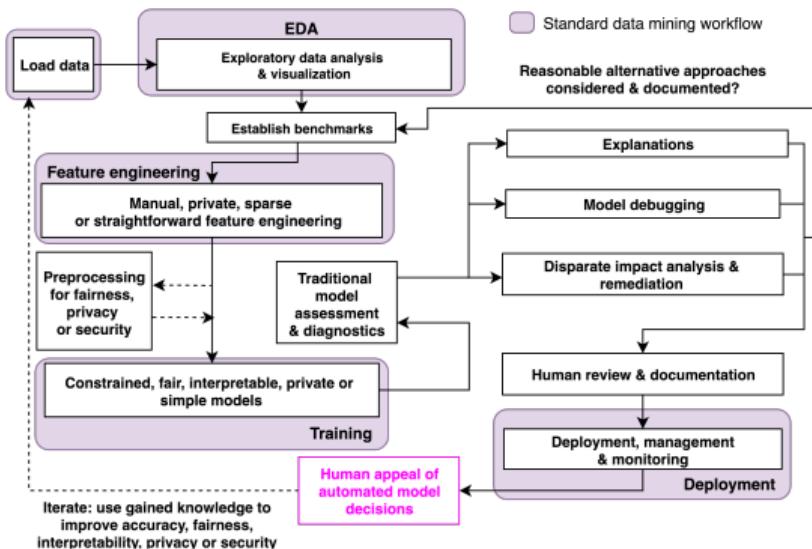
# Deployment, Management and Monitoring



- Monitor models for accuracy, disparate impact, privacy violations or security vulnerabilities in real-time; track model and data lineage.
- OSS: [mlflow](#), [modeldb](#), [awesome-machine-learning-ops](#), [metalist](#)
- Reference: Model DB: A System for Machine Learning Model Management



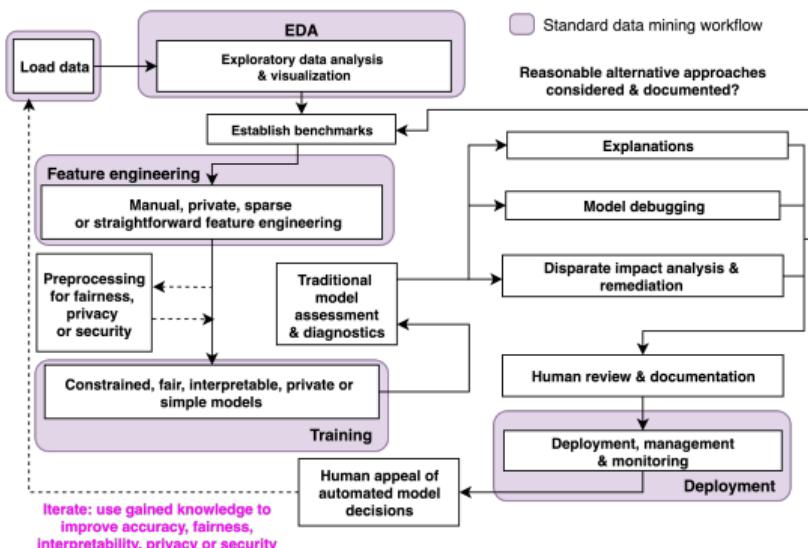
# Human Appeal



Very important, may require custom implementation for each deployment environment? Related problems exist *today*.



# Iterate: Use Gained Knowledge to Improve Accuracy, Fairness, Interpretability, Privacy or Security



Improvements, KPIs should not be restricted to accuracy alone.



## Open Conceptual Questions

- How much automation is appropriate, 100%?
- How to automate learning by iteration, reinforcement learning?
- How to implement human appeals, is it productizable?



## References

**In-Depth Open Source Interpretability Technique Examples:**

[https://github.com/jphall1663/interpretable\\_machine\\_learning\\_with\\_python](https://github.com/jphall1663/interpretable_machine_learning_with_python)

**"Awesome" Machine Learning Interpretability Resource List:**

<https://github.com/jphall1663/awesome-machine-learning-interpretability>



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