

Jamie Pham

Front End Web Developer

A self-taught Front End Web Developer that builds websites with a focus on responsive design and user experience. My transferable skills as an IT professional to communicate, problem solve, and utilize critical thinking will be very useful in the Web Development field.

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📍 Malden, MA, United States

🌐 [linkedin.com/in/jamie-pham-wit](https://www.linkedin.com/in/jamie-pham-wit)

📞 3392247439

📄 jamiepham-portfolio.netlify.app/

🐙 github.com/jpham1996



WORK EXPERIENCE

Support Technician

YMCA of Greater Boston

08/2020 - 12/2023

Boston, MA

Achievements/Tasks

- Provided first level support for file servers, AD, and AV
- Provided 2nd level support for desktop & laptop hardware, and office suite software
- Recommended purchases of laptop computers
- Installed applications and performed computer upgrades
- Triage upcoming tickets and delegated or escalated as appropriate
- Maintained Active Directory and KACE Environment with over 1,000 users and 600 devices

IT Intern

Patina Restaurant Group

10/2019 - 03/2020

Boston, MA

Achievements/Tasks

- Configured, imaged, and installed Windows 10 devices
- Assisted in new restaurant opening technology tasks
- Provided on-site hardware and software deployment field support
- Provided first level IT support for restaurant and corporate employees with diagnosis of hardware and software issues



PERSONAL PROJECTS

Calculator App (<https://zippy-biscuit-ef1958.netlify.app>)

- Performs arithmetic operations on numbers
- App created using HTML, CSS, and JavaScript

Rock Paper Scissors App (<https://cozy-creponne-aa9818.netlify.app>)

- A simple game in which both the player and computer have to make a rock, paper or scissors move
- App created using HTML, CSS, and JavaScript

Etch A Sketch App (<https://sensational-llama-f75751.netlify.app>)

- Allows users to make custom grid drawings
- App created using HTML, CSS, and JavaScript

Age Calculator App (<https://sparkling-begonia-2bdbbb.netlify.app>)

- Allows users to calculate their exact age in years, months, and days
- Performs leap years into account when performing age calculation
- App created using HTML, CSS, and JavaScript

To Do List App (<https://silly-pie-3c2ac5.netlify.app>)

- Provides a simple interface for managing tasks and organizing daily activities.
- App created using HTML, CSS, and JavaScript

Weather App (<https://aesthetic-concha-4c78e2.netlify.app>)

- Displays 7 day weather forecast for a city using real time information on the current weather, forecasted weather, and minimum and maximum degrees in Fahrenheit
- Uses OpenWeatherMap API for global weather data
- App created using HTML, CSS, and JavaScript



SKILLS

HTML

CSS

JavaScript

Bootstrap

NodeJS

ExpressJS

MongoDB



EDUCATION

**Bachelor of Science in
Computer Science**

Wentworth Institute of
Technology

08/2014 - 08/2018



CONFERENCES & COURSES

The Web Developer Bootcamp

[udemy.com](https://www.udemy.com/)

Foundations

[theodinproject.com](https://www.theodinproject.com/)

Node.js, Express, MongoDB & More:
The Complete Bootcamp

[udemy.com](https://www.udemy.com/)

The Complete JavaScript Course

[udemy.com](https://www.udemy.com/)