Managing Google Workspace

Course Resources

Train your Google Workspace users

Google Workspace User Training - Ramp Up Kit

Preparing your Google Workspace domain

- Protect your domain
- Set up MX records for Google Workspace email
- About SPF
- Add an organizational unit
- Add or update multiple users from a CSV file

Managing services

- Use groups to customize service access
- Choose when users get new features
- Turn on or off new services by default

Gmail

- Configure all Gmail settings for your users
- Add a standard footer to users' outbound messages
- Set up rules for basic email content filtering

Calendar

- Set Calendar visibility & sharing options
- Test scheduling resources

Drive and Docs

- Set Drive users' sharing permissions
- Share and work with others
- Restore a deleted user's Drive files
- Transfer Drive files to a new owner

- Find or recover a file
- Recover deleted files and folders for Drive users
- Work on Google Docs, Sheets, & Slides offline
- Compare Backup and Sync & Google Drive for desktop
- Use Google Drive for desktop at home, work or school

Shared drives

- Manage shared drives
- Move content to a shared drive
- Restore deleted shared drives or their files

Device management

- Apply settings for Android mobile devices
- Approve, block, unblock, or delete a managed device
- Set up advanced mobile management
- Add company-owned devices to the inventory

Google Vault

- Set up Vault for your organization
- Get started with Vault search and export

Reporting

- Highlights report
- View Apps reports on your organization
- <u>User reports: Accounts</u>
- Check audit logs
- Manage rules to set up alerts and actions

Email log search

- Track message delivery with Email Log Search
- View Email Log Search result details
- Interpret Email Log Search results

Domains

- Limitations with multiple domains
- FAQ for multiple domains
- Allow external sharing with only trusted domains

Import and export

- Migrate your organization's data to Google Workspace
- Export your organizations data
- How to download your Google data