

Google Workspace Mail Management

Course Resources

Train your Google Workspace users

- [Google Workspace User Training - Ramp Up Kit](#)

Preparing your Google Workspace domain

- [Protect your domain](#)
- [Set up MX records for Google Workspace email](#)
- [About SPF](#)
- [Add an organizational unit](#)
- [Add or update multiple users from a CSV file](#)

Domain Name System (DNS)

- [Set up MX records for Google Workspace email](#)
- [Avoid email bouncing from new MX records](#)
- [Troubleshoot MX records](#)
- [Google Admin Toolbox](#)

Enhancing email security (SPF, DKIM and DMARC)

- [About SPF](#)
- [Set up DKIM to prevent email spoofing](#)
- [About DMARC](#)

Email safety and end user access

- [Use the security dashboard](#)
- [Turn POP and IMAP on and off for users](#)
- [Set up an image URL proxy whitelist](#)
- [Use Gmail offline with Google Workspace](#)

Prevent spam, phishing and malware

- [Add IP addresses to allowlists in Gmail](#)
- [Block messages from an email address or domain](#)
- [Customize spam filter settings in Google Workspace](#)

Compliance rules

- [Set up rules for advanced email content filtering](#)
- [Scan your email traffic using DLP rules](#)
- [Set up rules for objectionable content](#)
- [Set up and manage email quarantines](#)

Mail routing

- [Add mail routes for advanced Gmail delivery](#)
- [Email routing and delivery options for Google Workspace](#)