Introduction to Google Workspace Administration

Course Resources

Train your Google Workspace users

Google Workspace User Training - Ramp Up Kit

Account setup

- Protect your domain
- Set up MX records for Google Workspace email
- About SPF

Adding users

- Add an account for a new user
- Add or update multiple users from a CSV file

Adding groups

- Groups
- Create a group
- Add or invite users to a group
- Get started managing groups for an organization

Calendar resources

• Use Google Calendar structured resources

Managing users

• Manage or delete Google Workspace users in Google Domains

Organizational structure

Add an organizational unit

- Move, rename, or delete an organizational unit
- Move users to an organizational unit

Google Workspace Directory

- Turn Directory on or off
- Add information to a user's Directory profile
- Let Directory users change their profile photo and information
- Add employee ID as a login challenge
- Customize a directory for a team or group

Administrator roles

- Make a user an admin
- Create, edit and delete custom admin roles