# Joshua Pinsent

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# Skills

Experience working with agile project teams in a fast paced dynamic environment

- Proficient in programming languages such as C, Java, C#, C++, HTML, CSS, JavaScript, and SQL
- Experience working with tools such as Unity, Unreal Engine 4, Drupal, Node.js, Git, MicroStrategy, Netezza, Microsoft Office, Adobe Creative Suite, and JIRA
- Familiar with iTunes Connect and Google Play Store application development and publishing
- Highly familiar with Web Content Accessibility Guidelines 2.0
- Experienced with Windows and Linux operating systems
- Knowledge of defect tracking systems (JIRA) and incident reporting mechanisms (ServiceFirst, IBM Maximo) to log, quantify, and track the progress of incidents, issues, and change requests
- Fast learner who is highly adaptable and open to learning new skills, languages, and concepts

# Education

Bachelor of Computing, Computer Science (Honours)

Sept. 2013 – Present

University of Guelph – Guelph, ON

Ontario Secondary School Diploma

Meadowvale Secondary School – Mississauga, ON

Sept. 2007 – June 2011

# **Employment**

#### **Android Game Development Intern**

#### Adknown Inc., Head Office – Guelph, ON

May 2017 – Sept. 2017

- Designed, developed and published Android and iOS games from start to finish with Unity
- Fixed bugs, added features, and refactored code on existing games
- Tested, debugged, and improved mobile application performance
- Published games and updates on the Google Play Store and the iTunes Connect Store
- Worked with C# and Java

#### **Junior Developer & Analyst**

# The Co-operators, Head Office - Guelph, ON

May 2016 - Sept. 2016

- Worked on a large team in an agile environment with bi-weekly sprints to deliver commitments
- Worked with MicroStrategy and Netezza enterprise software
- Generated reports and graphs showcasing query performance trends in real time
- Analyzed and restructured SQL queries to optimize performance
- Compiled extensive documentation on enterprise software
- Created, reviewed, and resolved ServiceFirst incidents and JIRA tasks by analyzing queries or by reassigning to proper resource level
- Participated in process improvement meetings giving specific inputs to improve performance
- Worked in application support and provided team with insights towards existing issues on Netezza

### **Web Developer**

### University of Guelph, CCS Business Solutions – Guelph, ON

May 2015 - Apr. 2016

- Worked with Drupal platform to set up and maintain accessible websites
- Worked on a self-directed team to meet requirements
- Gained working knowledge of web technologies: HTML, CSS, GUI standards, accessibility
- Utilized Node.js, Selenium and Nightwatch to create automated unit tests
- Attended seminars for computer and internet security
- Audited & remediated web content to conform to WCAG 2.0 and meet AODA legislative standards

# **Experience**

# **Information Technology Student Advisory Committee**

### University of Guelph

Sept. 2015 - Mar. 2016

- Participated in a committee run by the University of Guelph's IT department
- Communicated directly with website operators and IT staff to advise them on their websites

# **3D Maps Photo Designer**

Google

Oct. 2011 - Nov. 2012

- Co-assisted a University of Guelph student in converting 2D pictures to 3D images for Google Maps
- Worked with Photoshop to produce refined images to be used for three-dimensional mapping

#### **Beta Tester**

#### Prototype N – Independent Video Game Developer

Jan. 2007 - Present

- Worked with an independent video game developer to beta test a video game
- Acquired skills to thoroughly test and debug software

References available upon request.