



The problem is that we have *too many* ways to answer questions from users.

- ▶ [GitHub issues and discussions](#): best so far, but distributed per-package
- ▶ [Gitter](#): low-barrier chat, but also per-package
- ▶ [Mattermost](#): CERN credentials are a barrier, but most LHC experiments are here
- ▶ [Slack](#): required invitation is a barrier; mostly developers, anyway
- ▶ [StackOverflow](#): good for cross-package discussions, but too diffuse in non-scientific world (when non-physicists answer questions, they're usually wrong)
- ▶ [Scientific-Python.org Discourse and Discord](#): options under consideration

We would benefit by converging on one and sending users to that single forum.