chATLAS in Production

- Since public beta launch ~2 weeks ago, there have been almost 1000 queries to the assistant
- Around 40% of these appear (from human inspection) to be decent answers
- The remainders are typically a refusal to answer due to lack of context, meaning that our retrieval system needs to be improved
- Already see improved context using Maximal Marginal Relevance retrieval
- Exploring:
 - More sophisticated automatic prompt generation
 - Passing query through ATLAS glossary
 - More physics-friendly embedding models

