

# JUSTINA PIWONI

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779.875.9428

LOCKPORT, ILLINOIS

<https://delightful-meadow-0da67bb10.2.azurestaticapps.net>

## HIGHLIGHTS OF QUALIFICATIONS

- Conflict resolution and problem-solving skills gained from 2+ years of customer service work
- Solid organizational and project management skills; ability to resolve issues through completion
- Leadership, interpersonal communication and collaboration skills gained from serving four years as a student-athlete in high school

## SUMMARY OF TECHNICAL QUALIFICATIONS

### ***CERTIFICATIONS:***

- N/A

### ***OPERATING SYSTEMS:***

- Windows, Windows Server, MacOSX, iOS, Android, ChromeOS

### ***NETWORKING:***

- LAN, WAN, Wireless, Cisco Networking Academy

### ***LANGUAGES:***

- Java, Python, Javascript

### ***WEB:***

- HTML, CSS, Javascript

### ***APPLICATIONS:***

- Microsoft Office, Google Docs

### ***HARDWARE/SYSTEMS:***

- PC, Mac, Cloud

## EDUCATION

### **Bachelor of Science in Computer Science**

Lewis University, Romeoville, IL

Expected: May 2025

May apply for the 4+1 Program to get Masters

## PROJECTS

<https://delightful-meadow-0da67bb10.2.azurestaticapps.net>

## INTERNSHIP

- N/A

## RESEARCH AND PRESENTATIONS

- N/A

## EXPERIENCE

### Restaurant Staff

- **Rosati's (August 2020 - January 2021)**
  - Welcomed guests and took orders
  - Trained new servers in proper sanitation techniques, upselling, and customer service
  - Prepared Foods such as pizza and other appetizers
  - Processed 15 - 20 cash and credit card transactions daily
  - Resolved customer complaints to ensure satisfaction and generate repeat customers
- **Cold Stone (June 2021 - July 2021)**
  - Welcomed guests and took orders
  - Trained new servers in proper sanitation techniques, upselling, and customer service
  - Prepared Foods such as ice cream
  - Processed 15 - 20 cash and credit card transactions daily
  - Resolved customer complaints to ensure satisfaction and generate repeat customers
- **Smoothie King (June 2021 - May 2022)**
  - Welcomed guests and took orders
  - Trained new servers in proper sanitation techniques, upselling, and customer service
  - Prepared foods such as smoothies
  - Processed 15 - 20 cash and credit card transactions daily
  - Resolved customer complaints to ensure satisfaction and generate repeat customers

### Helper

- **Taking Care of a 96 year old Woman (October 2022 - Present)**
  - Clean things around the house
  - Attend to any needs she may want/need

## HONORS AND AWARDS

- Dean's List, Lewis University, 3 semesters
- High Honor Roll, Lockport Township High School, 4 years

- National Honor Society, Lockport Township High School, 2 years
- National French Honor Society, Lockport Township High School, 2 years

## **LEADERSHIP, ACTIVITIES AND VOLUNTEER EXPERIENCE**

- Volunteer, Feed my Starving Children (2018)
- Member, Lockport Township High School Girl's Tennis Team, 2017 - 2018
- Member, Lockport Township High School Girl's Badminton Team, 2017 - 2021
- Member, Lockport Township High School Marching Band, 2019
- Member, Lockport Township High School Winterguard, 2021

## **LANGUAGE SKILLS**

- Fluent in Polish
- Semi-fluent in French