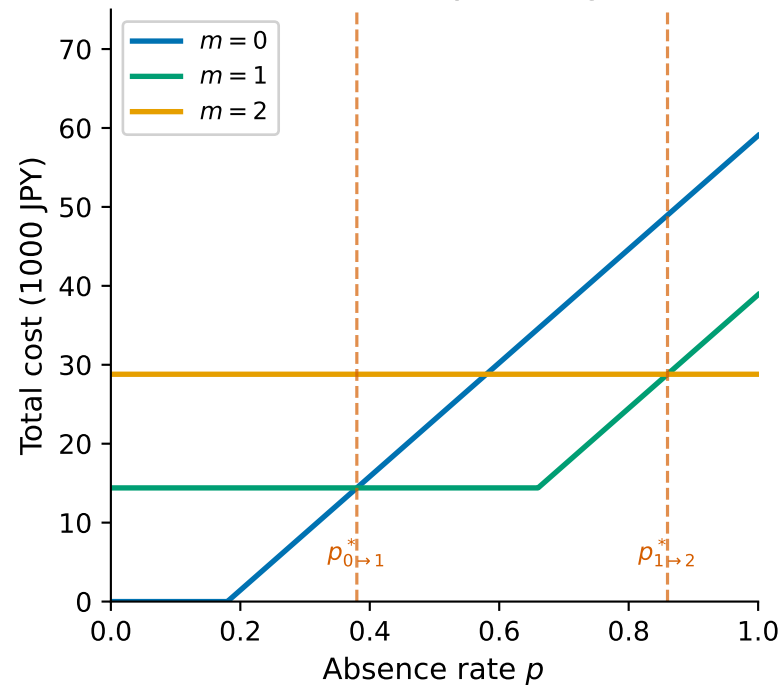


(a) Cost curves by staffing level



(b) Optimal staffing policy

