

Cedric Perrin, MSEng, PMP, ITIL

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Date of birth: October 08 1975

Nationality: French

Marital status: Married with no child



CAREER SUMMARY

A certified **Telecom & IT Project Management Professional** with **15+ years** of hands-on experience managing highly technical programmes & projects that **create tangible business value for customers**. Successfully **directed multi-million dollar programmes** in various areas including telecom operator networks, corporate IT infrastructures and networks, safety and security systems, and rail telecoms. As **PMO Manager**, played pivotal role in **enhancing customer satisfaction** by instituting company-wide **project controls and best practices** that made project managers **excel at exceeding customer expectations**. As a part-time instructor, delivered **classroom trainings** for the preparation of the **Project Management Professional (PMP)® certification exam (Project Management Institute)**.

Core Project, Programme & PMO Management skills:

- **To lead multiple projects simultaneously, either independent with one another or as part of a programme**
- **To direct work through all phases of the project life cycle: from initiation to closure**
- **To integrate all dimensions of project management: scope, time, revenue & cost, quality, human resources, communications & stakeholders, procurement, and risks**
- **To establish project controls across the company**
- **To provide advice and guidance to Project Managers**
- **To deliver classroom trainings for the preparation of the Project Management Professional (PMP)® certification exam**

Language skills: English (fluent), French (mother tongue)

PROFESSIONAL EXPERIENCE

Airbus Defence & Space • Abu Dhabi, UAE • 2015 – Present

Joint venture company between the Ministry of Interior of the UAE (Mol) and Airbus Defence & Space

Programme Management Consultant

Role: Responsible for providing programme management consulting services for a **10-year programme to enhance life protection standard in the UAE** by improving fire emergency detection and response in **100,000+ buildings across the country**. Establishes the programme management framework, advises the Ministry of Interior of the UAE (Mol) on programme related matters during the negotiation of the **10-year contract** with the prime contractor, manages communications between programme stakeholders.

Technical area: Engineering of a complex IT & Telecom solution composed of fire protection and building management sensors, alarm communication networks, command and control systems, geographic information systems, mobile data terminals

Achievements:

- **Organised 30+ technical and legal workshops between the Mol and the prime contractor to jointly review the technical solution and the prime contract**
- **Early identified and alerted on the main technical risk. Recommended sound mitigations to protect Mol's interest.**
- **Prepared the contract annexes related to programme governance and processes**
- **Consolidated the 10-year programme schedule baseline**

PMO Manager

Role: Responsible for monitoring the performance of all projects within the company on behalf of top management and for supporting the Project Managers by giving advice and guidance.

Technical areas: Engineering of IT & Telecom systems in Abu Dhabi F1 Grand Prix control room, systems in 999 operations room, mobile data terminals in Abu Dhabi Police vehicles, geographic information systems

Achievements:

- **Established company-wide project controls (e.g. KPI dashboards, monthly schedule & cost review meetings, customer satisfaction surveys) that allow top management to early detect and correct deviations**
- **Successfully mentored a junior Project Manager who delivered the Abu Dhabi F1 Grand Prix 2016 project to the full satisfaction of the customer**

SNCF • Paris, France • 2007 – 2014

A world leader in mobility and logistics • Transports 4 million passengers a day in 15,000 trains and 3,000 stations

PMO Manager within the telecom engineering department (total yearly budget of project portfolio: 40M USD)

Role: Responsible for **standardizing project management processes** and facilitating the sharing of resources, **methodologies, tools and techniques** across the department. Provides advice and guidance to projects by supplying **templates, best practices, training**, access to information and **lessons learned** from other projects.

Technical areas: Rail telecom systems, passenger information systems, transport safety and security systems

Achievements:

- **Instituted more efficient telecom project management processes recognised by top management as the standard for excellence to be followed across the company**
- **Supervised the development of a collection of around 200 project templates, including customer requirements review sheets, design study templates, design review sheets and document control sheets**

Video Surveillance Network Project Manager (Capex: 10M USD)

Role: Responsible for managing a video surveillance network project to interconnect 7,000 video cameras in 400 train stations with a centralised recording system. Acquires the project team. Plans, directs and controls project work. Manages communication with stakeholders. Manages a core team of 12 people.

Technical areas: CCTV, wide area network, data centre, storage systems

Achievements:

- **Wrote and persuasively presented the business case to skeptical executive team : obtained 10M USD Capex investment approval**
- **Delivered the broadband service in 400+ points of presence**

IT Service Level Manager of SNCF group's internal telecom operator

Role: Responsible for negotiating service level agreements (SLA) with the group's subsidiaries and ensuring that these SLAs are met. Makes sure that all IT service management processes, operational level agreements and underpinning contracts are appropriate for the agreed service level targets. Monitors and reports on service levels.

Technical areas: Call centers, IP telephony (VoIP), wide area networks (WAN, IP, MPLS)

Achievements:

- **Increased the operator's yearly revenue by 4M USD**
- **Wan contract to provide the leading e-commerce site in France with business critical communication services**

Devoteam Consulting • Paris, France • 2001 – 2007

A European leader in Information & Communication Technology consulting

Consultant and Project Director

Role: Responsible for consultancy assignments on behalf of multinational corporations. Establishes, deepens and maintains business relationships with customers. Ensures profitability of fixed price contracts. Coaches consultants.

Verizon • Software development project on behalf of the client's IT Project Management Office (PMO)*Global business and residential communications company*

Role: Responsible for taking over projects to develop new software releases of the operator's business support systems in order to launch new Business-to-Consumer WiFi hotspot services. Liaises with the product manager in the Netherlands. Manages 10 software developers in the US and in Germany.

Technical areas: Order management systems, mediation platforms, billing applications, WiFi, 3G mobile networks

Achievements:

- **Got all on-going projects back on track after resignation of previous project manager**
- **Achieved 100% of project milestones**

Saint-Gobain • IT standardization and technology watch on behalf of the client's group IT department*World leader on habitat and construction markets*

Role: Responsible for setting up group-wide IT infrastructure standard services in order to improve customer satisfaction, improve information security and reduce costs.

Technical areas: Workstations, servers, WiFi, IT asset management, IT security

Achievements:

- **Secured remote access to the group's information system for 100,000+ end users worldwide**
- **Planned and launched the standard WiFi service in the group's country head offices worldwide**

Orange Business Services • Network engineering on behalf of the central network planning department*A global IT and communications services provider*

Role: Responsible for optimizing the operator's global data network with points of presence in 200+ countries in order to improve quality of service

Technical areas: Wide area network (ATM), static and dynamic routing protocols (IISP, PNNI)

Achievements:

- **Significantly increased performance and availability of intercontinental communication services by specifying new engineering guidelines**
- **Trained the planning teams in APAC, EMEA and AME regions**

Alcatel Lucent • Swindon, UK and Paris, France • 1998 – 2001*A world leader in communications solutions*

System Engineer within the global service provider business unit

Role: Responsible for managing technical bids worth several hundred million euros in response to calls for tenders issued by European telecom operators. Technical areas: 3G mobile networks

EDUCATION AND CERTIFICATIONS

Project Management Professional (PMP)[®] certification • PMI • 2014

IT Infrastructure Library (ITIL)[®] certification • Axelos • 2014

Certified Information Systems Auditor (CISA)[®] certification • ISACA • 2007

Master of Science, Communication Systems Engineering (Major in Mobile Communications)

Swiss Federal Institute of Technology (www.epfl.ch) • Lausanne, Switzerland • 1998

Master of Science thesis • Swindon, UK • 1998

MEMBERSHIP IN PROFESSIONAL ASSOCIATIONS

Member of **Project Management Institute** (www.pmi.org) • since 2013

Part time Project Management Instructor in the UAE

COMPUTER PROFICIENCY

Microsoft Office Word, Excel, PowerPoint, Project, Visio, Outlook, SharePoint • Oracle Primavera P6