**John Paul T. Nool**



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**Summary**

A dedicated and enthusiastic Team Leader with 12 years of programming experience. Professional, Creative, flexible with proven analytical and logical skills, able to adapt to changing priorities and maintain a positive attitude and strong work ethic.

**Technical Skills**

* NodeJS
* Vue.JS
* Angular 5
* ReactJS
* Javascript
* Typescript
* CodeIgniter (PHP)
* Laravel(PHP)
* OOP and MVC
* NLP and Machine learning
* VB6 and .Net
* CSS3, SCSS and HTML5
* MongoDB
* MySQL
* MSSQL
* GIT (GitLab and GitHub)
* TortoiseSVN
* AJAX, JSON and XML
* Postman and SOAP UI
* Agile methodology
* Waterfall methodology
* Azure
* AWS and RESTful API
* Flutter
* Kubernetes
* Drupal
* Swagger

**Professional Experience**

**Sourcefit PH inc. (May 2021 – Current)**

**21st Floor Cyber One Building Eastwood Cyberpark, Bagumbayan Quezon, Manila**

**Project: Sensely**

**Role: Web Developer**

**About the project: Sensely is an empathy-driven conversational platform powered by world-class content, designed to enhance the member experience, elevate brand preference, and influence behavior.**

* Handles changes in client’s portal/website. In this portal they can configure the A.I’s setting.
* Handles changes in A.I design, conversation workflow and functions.
* Study Flutter for migration of code from Javascript to Flutter.
* Study Laravel and Kubernetes for migration of code from Drupal to Laravel and Kubernetes.
* Handles changes in microservices/API.

**Accenture Inc. (Sept 2017 – April 2021)**

**Cybergate Tower 2, Mandaluyong City**

**Role: Team Lead**

**My last 4 projects in Accenture are:**

**Consiearch:** A tool that will help an agent to accompany a caller’s request or question.

**Role:** Team Lead **Project duration:** March 2018-May 2018

* Distribution of task to each team members and conduct a sprint/targets for each week.
* Provide reports of each member’s task status, sprint status and the project status to our project lead.
* Provides supports to other teammates.
* Handles the availability of the tool to store and show a PDF to the agent.
* Provide estimates for each task and sprints.

**Mufeed:** A virtual voice agent that will answer a caller’s request or inquiry for his/her bank account.

**Role:** Team Lead **Project duration:** May 2018-February 2019

* Handles the database service. This includes the CRUD (Create, Read, Update and Delete) of data for our project.

**Professional Experience**

* Handles the Website that will be used by the client. Website will be used for statistics (reports and viewing of data).
* Provide support to other teammates and fix other issues aside from database and website related issue.
* Handle a team that is assigned in cooling period. In this period we need to give an immediate fix for bugs and defects since the project is already deployed in production.

**SADAD:** A web and mobile application that will organize invoices and bundle that can be viewed and bought by banks in KSA (Kingdom of Saudi Arabia).

**Role:** Team Lead **Project duration:** March 2019- October 2019

* Handles the FrontEnd development team.
* Provide immediate solution and fix for bugs and defects in front-end side.
* Provide support to other teammates.
* Provide reports of each member’s task status to our project lead.
* Create release notes and run a smoke test on our development environment.

**EXELON:** A web and mobile application that provides services and information to the customers such as paying bills online, reporting a power outage, checking power outage on their area, scheduling payment, etc.

**Role:** Team Lead **Project duration:** October 2019-April 2021

* Handles the backend team.
* Handles incident tickets reported by the customer and other groups.
* Provide support to other teammates.
* Handles the hand-off from offshore to onshore team.
* Develop automated application to be used by the project.

**Sandman Software System Inc. (SSSI) - Sept 2011 – Jul 2017**

**Block 3 Lot 1 Silver St., cor. Golden St., Gloria 1 Subdivision, Tandang Sora, Quezon City, Philippines**

**Role: Junior Software Developer**

Develop an application that will provide the needs and request of our clients. Create and develop Web pages for our client for them to track records and generate reports online. Maintenance of application and web pages.

**Web developer team:** Web pages that can be used by our internal employees and by our clients.

**Role:** Full stack Developer **Project duration:** January 2015-July 2017

* Maintain webpages where the clients can view their sales reports and statistics.
* Maintain webpages where our internal employees or encoders can add, edit, delete and update data.

**Creo Team:** A system that will generate reports based on what our client’s needs.

**Role:** Software Developer **Project duration:** September 2011-December 2014

* Maintain a system where we generate our reports and statistics. Generated reports will be sent to clients.
* Construct a formatter in MS Excel for reports.

**Other personal information**

Attended tertiary school: 2007-2011

University of Santo Thomas – *BS Information Technology*

España, Sampaloc Manila

Gem Awardee 2020

Exelon: Accenture

Recognition award for completing a complex task.