# Joey Naval Poblete Jr

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## TECHNICAL SKILLS

**Languages**: Python, Scala, JavaScript, TypeScript, SQL
**Frameworks**: Flask, Express.js, React, Tailwind CSS
**Databases**: MongoDB, MySQL, PostgreSQL

## EXPERIENCE

**Technical Support Specialist**                                 August 2023 – January 2025
*Axinn, Veltrop & Harkrider LLP*                                            *New York, NY*

- Built and maintained knowledge base of user issues and resolutions which reduced troubleshooting time by 50%.
- Troubleshot corporate web applications, achieving a 98% resolution rate and ensuring smooth internal operations.
- Administered 150+ user accounts, implementing role-based access control in accordance with the security policies.
- Utilized HTML and JavaScript SDK to expedite task switching in a Microsoft Teams tab with centralized access to the company's resources.
- Orchestrated meetings with cross-functional teams to deploy tools and resolve platform-level issues, gaining exposure to system architecture, user authentication, and RESTful APIs.

**Undergraduate Teaching Assistant** | Data Structures & Web Applications     August 2022 – May 2023
*University at Buffalo*                                                      *Buffalo, NY*

- Hosted office hours for 300+ students, improving their debugging skills and understanding of lecture material.
- Reviewed data structure coursework with students weekly, increasing overall grades by 20%.
- Collaborated with professors to develop course materials and improve the curriculum based on student feedback.
- Improved code quality and performance with one-on-one code reviews.

## PROJECTS

 **TuneRip** | *Python, JavaScript, React, Flask, MongoDB, Git*         February 2025 – Present

- Designing a desktop app to streamline converting YouTube videos to MP3 files, enabling offline listening.
- Building a responsive user-friendly UI with React and Tailwind CSS, improving usability and visual appeal.
- Implementing MongoDB to log downloaded videos, reducing redundant downloads and optimizing storage efficiency.

 **Syncify** | *Python, JavaScript, Docker, Git*                          April 2024 – July 2024

- Developed a web-based tool for seamless playlist migration between Spotify and Apple Music by integrating both APIs, eliminating manual transfers and saving users hours of work.
- Configured OAuth authentication to protect user data in compliance with Spotify and Apple Music policies.

 **FlipArena** | *Python, HTML, CSS, JavaScript, MongoDB, Docker, Git*     September 2022 – December 2022

- Led a team of 3 developers in building and launching an online multiplayer web app, delivering a full-featured game experience with real-time interaction and minimal latency.
- Engineered real-time gameplay using Flask-SocketIO and integrated MongoDB to track wins/losses and user profiles, enabling persistent, competitive play.

 **DevU** | *TypeScript, TypeORM, Express, Docker, Git*                    June 2021 – August 2021

- Assisted in the development of a web-based auto-grading platform designed to evaluate student programming assignments at a large scale.
- Developed and tested RESTful API endpoints and backend logic for course and assignment management within a Dockerized environment, improving system reliability and deployment consistency.

## EDUCATION

**University at Buffalo, The State University of New York**                    Buffalo, NY
*Bachelor of Science in Computer Science*                                       *May 2023*