



# FOR BUSINESS

## Welcome WellConnect Participant!

Please follow the 4 simple steps below to order a Fitbit:



### STEP 1

Registration

1. Receive email "Order NOW with WellConnect through Best Buy"
2. Click the "Register Now" link to complete your profile
  - \*Best Buy is not liable for any lost orders due to inaccurate information\*
  - \*PLEASE NOTE: Each order requires a unique email for order tracking\*
3. Once you click save, you are ready to shop!

### STEP 2

Proceed to shop

1. Click the desired Fitbit model. Select appropriate color and size
  - \*See sizing chart- <https://help.fitbit.com/>
  - \*Make your selection carefully. Items are only eligible for return if defective.
2. Proceed to checkout payment screen

### STEP 3

Checkout-  
Payment

1. **MAKE PAYMENT**  
Use Business Advantage Account **ONLY (DO NOT USE CREDIT CARD)**
  - \*In MVN/Sequence Number box: enter last 2 digits of your centers ID number
  - \*Example: For center number 2 please enter 002
  - \*In Purchase Order Number box: enter your company name

### STEP 4

Complete Order

1. Once you have selected your unit, properly filled out payment information, and verified your order information, you are set to place your order.
  - \*PLEASE NOTE: No orders can be adjusted once submitted\*
2. You will automatically receive an order confirmation with order details.
3. You will receive a ship notification as soon as your order has shipped.

**\*PLEASE NOTE: Payroll deduction is handled solely by your employer\***

For questions about your fulfillment site registration or purchase, please contact:

Email: [NewHorizon@bestbuy.com](mailto:NewHorizon@bestbuy.com)

Call: Ty Harris (612)292-0306

Call: Leah Fuller (612) 292-0357



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### Frequently Asked Questions

\*Best Buy For Business is not liable for any misplaced or mismanaged registrations that result in purchases on the fulfillment site.

How long do I have to order my Fitbit?

The fulfillment site will be available from May 1st to May 12th.

Who do I contact for help with a purchase or registration?

Contact Best Buy for Business (see contact information below)

What if I did not receive the registration link?

Contact Best Buy for Business (see contact information below)

How will I know if I successfully placed my order?

You will receive an automatic order confirmation in the email you registered with.

Log into the fulfillment site, click accounts (top right), click orders, select order in question.

Can I purchase more than one Fitbit through the program?

Yes! However, only one unit is eligible for \$25 contribution from your employer.

All additional orders should be processed with employee information under your employee log in.

What do I do if I need to exchange or return my Fitbit?

All employees should choose their gift carefully. Returns will only be honored if the product is defective. All returns/exchanges will need to be submit through Best Buy For Business.

Contact Best Buy for Business (see contact information below)

How long will the return process take?

3-5 business days to receive a return label

5-7 business days to receive the replacement unit

Best Buy Contact Information:

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