

Seminar 3

Elaine is the manager of UK Pizza Ltd. Elaine runs 13 branches in UK and now is looking to expand the business by using an on-line service to collect customer's order and deliver it. As a system analyst choose one of the following techniques to gather the initial system requirements

- Interview
- Questionnaire
- JAD

In a group of two discuss and answer the following questions. Write down your agreed answers and discuss it in the class

1. What is the meaning of analysis? What is the purpose of the analysis phase of the SDLC?
2. What are the key elements of a system proposal?
3. Explain what is meant by a functional requirement. What are two types of functional requirements? Give two examples of each.
4. Explain what is meant by a nonfunctional requirement. What are the primary types of nonfunctional requirements? Give two examples of each.
5. What are the three basic steps of the analysis process? Is each step performed in every project? Why or why not?
6. Discuss the appropriate way to set up and conduct interviews to elicit requirements.
7. "Interviews should always be conducted as structured interviews." Do you agree with this statement? Why or why not?
8. Discuss the considerations that should be made when determining who to include in interviews and/or JAD sessions.
9. Discuss the reasons why question design for questionnaires is so difficult.