

Seminar Activity (1/2)

In a group of 2 students, work on the following task:

- You are a team of systems analyst in Best Software Solution (BSS) company. The company wants to build a new knowledge management system that can identify and track the expertise of individual consultants anywhere in the world on the basis of their education and the various consulting projects on which they have worked. Assume this is a novel idea. BSS has an international network, but the offices in each country may use somewhat different hardware and software. BSS wants the system up and running within a year.
- Task: What methodology would you recommend that BSS company use? Why?

Seminar Activity (2/2)

2. Answer the following questions:

- How does the Internet, and more specifically the World Wide Web, fit into the picture of systems analysis and systems development?
- What is Participatory Design?
- What are CASE tools?
- Why is it important to use systems analysis and design methodologies when building a system? Why not just build the system in whatever way seems to be “quick and easy”? What value is provided by using an “engineering” approach?
- How is the Joint Application Design (JAD) approach different from the Participatory Design (PD) approach developed? What are the benefits in using approaches like this in building information systems? What are the barriers?