

ACP Prequal Seasonal End / Return to Standard Dunning

These accounts are Active in ACP Pre-Qual Dunning (700 series) and less than 55 days delinquent. These accounts need to be returned to standard dunning and any remnant of ACP Pre-Qual needs removed to become a true BAU Dunning account.

1. Check if account is in seasonal

- If seasonal is on the account, and seasonal was triggered by ACP Pre-Qual process, then end Seasonal

2. Return to standard dunning and update the account

- 125 = Standard
- 126 = Standard Non-VID
- 130 = AZ Standard
- 131 = AZ Standard Non-VID
- 132 = CA Standard
- 133 = CA Standard Non-VID
- 134 = ME Standard
- 135 = ME Standard Non-VID
- 136 = MA Standard
- 137 = MA Standard Non-VID
- 138 = MD Standard
- 139 = MD Standard Non-VID
- 142 = NJ Standard
- 143 = NJ Standard Non-VID
- 144 = OR Standard
- 145 = OR Standard Non-VID
- 146 = VT Standard
- 147 = VT Standard Non-VID
- 148 = KS Standard
- 149 = KS Standard Non-VID
- 152 = WV Standard
- 153 = WV Standard Non-VID
- 154 = KY Standard
- 155 = KY Standard Non-VID
- 156 = PA/NH/VA Standard
- 157 = PA/NH/VA Standard Non-VID

3. Notate the account

- COMPLIANCE EBB SEASONAL REVIEW - REMOVED FROM SEASONAL AND RETURNED TO STANDARD DUNNING
- COMPLIANCE EBB SEASONAL REVIEW - NOT ON SEASONAL. RETURNED TO STANDARD DUNNING

4. Disposition TARRMS

- Use "Completed" if seasonal was removed and/or the DG has been updated