## ICOMS Task Bar Codes

| 01 | Customer Search                  | 01 | 39 | High Speed Data Users     | DU |
|----|----------------------------------|----|----|---------------------------|----|
| 02 | Order Entry                      | OE | 40 | Serviceable Status        | SS |
| 03 | Customer Historical Ledger       | LH | 41 | One Time Charges          | ОТ |
| 04 | Customer Services                | CS | 42 | Order Scheduling          | SC |
| 05 | Work Order Display               | WO | 43 | Order Summary             | SU |
| 06 | Customer Equipment               | CE | 44 | Stage History             | SH |
| 07 | Customer Balancing               | СВ | 45 | Equifax                   | EQ |
| 80 | Installation History             | IH | 46 | Display @CM Tracking Log  | TL |
| 09 | Trouble Call History             | TH | 47 | PWS Activity              | 47 |
| 10 | House Maintenance/Inquiry        | HM | 48 | Customer Calling Card     | 48 |
| 11 | Dispatch                         | DS | 49 | Customer Circuits         | 49 |
| 12 | Customer Flashes                 | CF | 50 | Special Circuit Services  | 50 |
| 13 | Counter Cash                     | PY | 51 | Calling Card Services     | 51 |
| 14 | Collections                      | CO | 52 | Statement Configuration   | ST |
| 15 | <b>Customer Comments</b>         | CC | 53 | Occurrence Configuration  | OC |
| 16 | Customer Demographics            | CD | 54 | Category Configuration    | CG |
| 17 | Customer Sub Accounts            | SA | 55 | Display Work Order Detail | WD |
| 18 | Customer MOP                     | MP | 56 | Collection Action Events  | CA |
| 19 | Account Change Activity          | AL | 57 | Customer Ledger           | CL |
| 20 | <b>Customer Pending Payments</b> | PP | 58 | Display Cust MOP History  | MH |
| 21 | Customer Premise Equipment       | PE | 59 | Prorate Summary           | PS |
| 22 | <b>Customer Questionnaires</b>   | CQ | 60 | Cancel Order              | CN |
| 23 | Customer Modem Info              | MI | 61 | Requested Disconnect      | DI |
| 24 | <b>Provisioning Transactions</b> | 24 | 62 | Install                   | IN |
| 25 | A/R Comments                     | AC | 63 | Reconnect                 | RC |
| 26 | Create House Address             | 26 | 64 | Reschedule Order          | RS |
| 27 | PPV Campaign Selection           | PC | 65 | SRO Order                 | SR |
| 28 | PPV Package Order Entry          | PK | 66 | Service Change            | CH |
| 29 | PPV Package Orders               | PO | 67 | Trouble Call              | TC |
| 30 | PPV Order Entry                  | PV | 68 | Transfer                  | TF |
| 31 | AOT Calls Taken                  | 31 | 69 | Change Existing Order     | CX |
| 32 | PPV Order History                | PH | 70 | Non-Pay Disconnect        | NP |
| 33 | Customer Maintenance             | CM | 71 | Seasonal Disconnect       | SD |
| 34 | Customer Telephones              | 34 | 72 | Check In Order            | CI |
| 35 | Order Entry Services             | OS | 73 | Business Hierarchy        | ВН |
| 36 | Cable Services                   | VS | 74 | Pre-Authorization         | PA |
| 37 | High Speed Data Services         | HS | 75 | Fulfillment Maintenance   | FM |
| 38 | Telephony Services               | TS | 76 | Customer Account          | TN |
| PX | PayXpress                        | PX | 77 | Privacy Opt Out Screen    | 77 |
|    |                                  |    |    |                           |    |

## Site ID's:

- 1- NEO
- 2 MID
- 3- SWO
- 4- WIS
- 5 KC
- 6 BHN
- 202 EAST