PRINCY JAISWAL

<u>LinkedIn: Princy Jaiswal</u> GitHub/Portfolio Email: jprincy933@gmail.com Mobile: +977 9804826201 New Baneshwor, Kathmandu

EDUCATION

Presidential Graduate School (Westcliff University)

Bachelor Of Science in Information Technology (BSc. It) Kathmandu, Nepal

FEB 2022 - FEB 2026

Sifal Secondary School (NEB) High School, PCM Stream Kathmandu, Nepal

Aug 2020 -- Aug 2022

SKILLS SUMMARY

- Language: HTML, CSS, JavaScript, React.js, Tailwind CSS
- **Tools & Platforms:** MS Office, SharePoint, Jira/Confluence, Odoo, Canva, Figma, Visual Studio Code
- **Professional:** Recruiting, Customer Support & Coordination

WORK EXPERIENCE

ADMINISTRATIVE ASSISTANT

ULTRA TENDENCY NEPAL

Aug 2022 - Running

- Managed daily administrative tasks, including scheduling meetings and maintaining records.
- Supported teams by handling communication and coordinating between different departments and Vendors.
- Assisted in organizing company events and ensuring smooth operations.
- Managed office supplies, including inventory and ordering.
- Assisted in preparing reports and presentations for the management team.
- Provided support to the HR department in recruitment and onboarding processes.
- Provide support to the finance department in managing expenses and invoices.

CUSTOMER SUPPORT REPRESENTATIVE

KRISHANA FOUNDATION

Sep 2021 - Jan 2022

- Responded to customer inquiries via phone and email, providing information on education consultancy services.
- Handled student admissions and assisted with documentation processes, ensuring customer satisfaction.
- Maintained accurate records of client interactions and ensured timely follow-ups for inquiries and complaints.