

**Problem 20.1**

Consider an M/M/1/2 queue (queue size of 1 position). Service time is 1 time unit, and arrival rate is 1/2 customers/time unit.

- 20.1.A Compute the expected length of a busy period using the general formula for an M/G/1/K queue.
- 20.1.B Compute the distribution of a busy period. Hint: consider an absorbing chain.
- 20.1.C Compute the expected value of the busy period using the previous item, and check it with the value obtained in 20.1.A.

**Problem 20.2**

Assume an M/G/1 queue with arrival rate  $\lambda = 1/2$  and services uniformly distributed with mean 1 time unit.

- 20.2.A Compute the expected time in the system using the P-K formula.
- 20.2.B Compute the mean busy period.
- 20.2.C Compute the expected number in the system.
- 20.2.D Compare the expected time and number in the system with those obtained for an M/M/1 queue with the same mean service and arrival rates.

**Problem 20.3**

Assume processes arriving to an  $\infty$  queue with a Poisson distribution with parameter  $\lambda = 1/2$  (see the figure). The server has 2 exponentially distributed stages with rates  $\mu_1$  (to be computed) and  $\mu_2 = 1$ . Only when the server is empty, or one process leaves stage 2, a new process can enter the stage 1 of the server.



- 20.3.A Let  $N_Q$  be the number of processes in the queue (i.e. not including the process in the server). Compute the minimum value of  $\mu_1$  for  $E[N_Q] \leq 1$ .

Hint: for independent variables  $X_i$ ,  $\text{Var}(\sum X_i) = \sum \text{Var}(X_i)$ . If  $X \sim \exp(\mu)$ , then  $E[X] = 1/\mu$ ,  $\text{Var}(X) = 1/\mu^2$ .