

John Myers

Business Analyst

Contact:

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Education

Norwich University
Northfield, VT
BS in Mathematics

Certifications

CSM - Certified
Scrum Master
ScrumAlliance

Lean Six Sigma
Yellow Belt
C.S.S.C. / Six Sigma Online

Series 6 / Series 63
FINRA

Key Skills

- Project Management
- Requirements Gathering & Stakeholder Management
- Team Communication
- Data Analysis
- Excel Modeling
- Jira / Confluence
- Agile/Scrum Development
- Financial and Regulatory Systems

Tools / Technology

Advanced:

Tableau • Jira • Confluence
Excel • Word • PowerPoint
SQL

Basic:

Notion • Zapier • Miro • Figma
Power BI • Postman • Python
HTML5 • CSS3

Professional Summary

Strategic Business Analyst | Agile Delivery | Scalable Systems | Cross-Functional Leadership

Versatile business analyst with a track record of enabling digital transformation through data-first strategy, Agile methodology, and scalable process design. Proven ability to align cross-functional stakeholders, deliver requirements across global teams, and drive measurable value through system optimization, regulatory compliance, and user-centered delivery. Industry experience spans SaaS, FinTech, and Healthcare.

Experience

Financial Services Professional

NEW YORK LIFE | SCRANTON PA | NOV 2024 – CURRENT

- Built and maintained a portfolio of 50+ clients, guiding financial planning around securities, retirement, and insurance.
- Delivered structured presentations and tools that improved client financial literacy and reduced decision-making time.

Business Analyst Consultant

HAYS TALENT SOLUTIONS | REMOTE | OCT 2023 – JAN 2024

- Designed and implemented an enterprise-wide innovation intake and prioritization process, leading to a 3x increase in stakeholder engagement.
- Spearheaded the development of a medication dosing error tracking solution; captured functional requirements, wrote user stories, built Tableau dashboards, and ensured compliance with regulatory protocols.
- Served as product liaison between development and QA teams to ensure delivery continuity and sprint alignment.

Business Founder / Owner

JPS PLACE | SCRANTON PA | SEP 2022 – MAR 2024

- Built and managed all aspects of a local business, including compliance processes, hiring, vendor contract negotiation, marketing, payroll, and inventory workflows.

Business Analyst

COGNIZANT | REMOTE | JANUARY 2021 – JULY 2023

- Led requirements gathering for a commercial data lake migration project post-acquisition, impacting 20+ business units.
- Managed full UAT lifecycle across multiple systems, including test case writing, execution tracking, and sign-off.
- Partnered with PMO to clean and migrate data to new systems during a Fortune 100 corporate separation initiative.
- Created interactive dashboards in Tableau to support executive-level reporting and compliance tracking.