

# John Myers

Business Analyst

Contact:

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<https://jpsmyers21.github.io/JohnMyersResume/>

## Education

**Norwich University**  
Northfield, VT  
**BS in Mathematics**

## Certifications

**CSM - Certified**  
**Scrum Master**  
*ScrumAlliance*

**Lean Six Sigma**  
**Yellow Belt**  
*C.S.S.C. / Six Sigma Online*

**Series 6 / Series 63**  
*FINRA*

## Key Skills

- Project Management
- Requirements Gathering & Stakeholder Management
- Team Communication
- Data Analysis
- Excel Modeling
- Jira / Confluence
- Agile/Scrum Development
- Financial and Regulatory Systems

## Tools / Technology

### **Advanced:**

Tableau • Jira • Confluence  
Excel • Word • PowerPoint  
SQL

### **Basic:**

Notion • Zapier • Miro • Figma  
Power BI • Postman • Python  
HTML5 • CSS3

## Professional Summary

**Strategic Business Analyst | Agile Delivery | Scalable Systems | Cross-Functional Leadership**  
Versatile business analyst with a track record of enabling digital transformation through data-first strategy, Agile methodology, and scalable process design. Proven ability to align cross-functional stakeholders, deliver requirements across global teams, and drive measurable value through system optimization, regulatory compliance, and user-centered delivery. Industry experience spans SaaS, FinTech, and Healthcare.

## Experience

### **Financial Services Professional**

NEW YORK LIFE | SCRANTON PA | NOV 2024 – CURRENT

- Built and maintained a portfolio of 50+ clients, guiding financial planning around securities, retirement, and insurance.
- Delivered structured presentations and tools that improved client financial literacy and reduced decision-making time.

### **Business Analyst Consultant**

HAYS TALENT SOLUTIONS | REMOTE | OCT 2023 – JAN 2024

- Designed and implemented an enterprise-wide innovation intake and prioritization process, leading to a 3x increase in stakeholder engagement.
- Spearheaded the development of a medication dosing error tracking solution; captured functional requirements, wrote user stories, built Tableau dashboards, and ensured compliance with regulatory protocols.
- Served as product liaison between development and QA teams to ensure delivery continuity and sprint alignment.

### **Business Founder / Owner**

JPS PLACE | SCRANTON PA | SEP 2022 – MAR 2024

- Built and managed all aspects of a local business, including compliance processes, hiring, vendor contract negotiation, marketing, payroll, and inventory workflows.

### **Business Analyst**

COGNIZANT | REMOTE | JANUARY 2021 – JULY 2023

- Led requirements gathering for a commercial data lake migration project post-acquisition, impacting 20+ business units.
- Managed full UAT lifecycle across multiple systems, including test case writing, execution tracking, and sign-off.
- Partnered with PMO to clean and migrate data to new systems during a Fortune 100 corporate separation initiative.
- Created interactive dashboards in Tableau to support executive-level reporting and compliance tracking.