

Frequently Asked Questions

Vail Lounge Chair FAQs

Are the Vail Lounge covers removable? ---

Great news! We designed the Vail Lounge Chair covers to be easily removable. You can dry clean the cream linen, charcoal linen, or boucle fabrics. The FIQA fabrics are machine-washable in cold water. Additionally, if you want to change the look of your lounge chair, you can replace the existing cover with a new one. To check out the available options, visit our [Vail Lounge Covers page](#).

What is the recommended care for the leather? ---

Avoid placing it in direct sunlight or near a heat source to keep your leather seating looking its best. Rub out minor scratches lightly with a finger. Wipe any excess oil-based spots and spills with a clean, dry cloth. Do not apply water. Instead, leave the spot alone: In most cases, the spot should dissipate into the leather after some time. For permanent stains or thorough cleanings, we recommend contacting a leather specialist.

How do I keep the fabrics on the Vail Lounge clean? ---

Linen and Boucle: Blot spills immediately with a clean, colorfast towel. Spot clean with a damp cloth or sponge, gently blotting to remove excess water, then air dry. For tougher stains, the cover can be removed and dry-cleaned. Linen and Boucle are treated with DEFEND for maximum protection.

FIQA Boucle and Woven: Blot spills immediately with a clean, colorfast towel. Spot clean with a damp cloth or sponge, gently blotting to remove excess water, then air dry. The cover can be removed and machine-washed with bleach for tougher stains.

Leathers: Avoid placing it in direct sunlight or near a heat source to keep your leather seating looking its best. Rub out minor scratches lightly with a finger. Wipe any excess oil-based spots and spills with a

clean, dry cloth. Do not apply water. Instead, leave the spot alone. In most cases, the spot should

Will sun damage/fade the Vail Lounge fabric? —

Avoid placing your Vail Lounge in direct sunlight to keep it looking its best. The FIQA fabrics are UV resistant making them resistant to discoloration and fading thanks to solution-dyed yarns. This means that the yarns are colored to the core with UV-stable pigments.

What if the cushions on the Vail Lounge start to get flat? —

If your cushions start getting flat from use, fluff them up by shaking, chopping, punching, and squishing them from all sides. Evenly distribute your fluffing. Ensure you aren't hitting one area of the cushion and forgetting about the other side. All sides are equal.

Can I re-treat the stain resistant fabric? —

We recommend against re-treating any of the linen or boucle fabrics as they are already DEFEND treated, ensuring optimal protection. However, please note that the FIQA fabrics and leather materials should not be treated as they require specialized care to maintain their quality and appearance.

Will the feet on the Vail Lounge scratch my floor? —

We have designed the Vail Lounge Chair legs to include a felt-tipped padding covering to reduce any scratching of hard floor surfaces. If you need replacement or missing levelers, [contact us at info@denvermodern.com](mailto:info@denvermodern.com)

Do the straps on the Vail Lounge stretch over time? —

The straps are crafted with a durable nylon core reinforced with two layers of premium leather to provide exceptional resistance against stretching. This design not only enhances the longevity of the straps but also ensures maximum comfort and support during use.

Can I get the Vail Lounge straps in another color? —

Regrettably, we cannot accommodate requests for swapping out the existing straps with a different type of fabric.

Can I get replacement cushions/straps/arm caps for the Vail Lounge?

We provide replacement cushions, straps, and arm caps at no cost in case of any damages or defects during shipping or manufacturing. However, if the need for replacement arises due to reasons beyond these, we offer these items for purchase to ensure our customers' satisfaction with our products.

Contact us at info@denvermodern.com for more information!

Is the Vail Lounge covers washable?

Absolutely! The cream and charcoal linen fabrics, as well as the boucles, require dry cleaning only to maintain their quality. On the other hand, the FIQA fabrics can be machine washed and even bleached if needed. Please note that the leather material is not washable and requires specialized care from a leather expert to ensure its longevity and durability.

Do you have a matching ottoman for the Vail Lounge?

Yes, we do offer the Vail Ottoman! [You can easily find it here.](#)

Can I get swatches for the Vail Lounge?

Great news! Ordering swatches is a breeze. [Email us at info@denvermodern.com](mailto:info@denvermodern.com), and we'll take care of the rest.

Is the Vail Lounge Chair commercial grade?

The Vail Lounge Chair is designed and crafted with materials that meet both commercial and residential grade standards, ensuring exceptional durability and longevity.

Order FAQs

What's your return policy?



Do you have a warranty?



Where are your products made?



What is your exchange policy?



Explore Denver Modern

BAR & COUNTER STOOLS

OTTOMANS & BENCHES

INDOOR RUGS