

James Watkins

Carrollton, GA 30117

thejameswatkins@gmail.com

Phone: 678.480.8598

Technical Skills and Tools

Content Management System Testing, Agile Methodology, Manual Testing, Database Testing, API Testing, Basic SQL, Basic HTML and CSS, Basic Python, Basic Javascript, Postman, Customer Service, New Employee Training, Adobe Experience Manager, Microsoft Office, JIRA, Adobe Dev Ops, Chrome Developer Tools, BrowserStack, Selenium Webdriver, GitHub, Git, Testim, Salesforce

Related Experience

Provisions Group – Franklin, TN

01/2022 – Present

Senior Quality Assurance Analyst

- Drive quality delivery of products and solutions to multiple customers across multiple industries concurrently including education, banking, and healthcare, and genomic testing.
- Triage and assist with efficient and accurate bug remediation.
- Perform business analysis and lead client facing meetings to acquire accurate requirements and drive the accurate building of user stories and epics.
- Led the effort to automate the regression test suite for a client using Python, Github and Selenium Webdriver.
- Converted a client's smoke test suite into Testim and trained them on the use of the platform.
- Maintain automated tests for multiple projects on multiple platforms.
- Performed manual testing and acted as liaison between developers and the client during user acceptance testing for a custom Salesforce application.

Sagepath Reply – Atlanta, GA

01/2019 – 01/2022

Senior Quality Assurance Analyst

- Lead the Quality Assurance Effort for websites such as Buffalo Trace Distillery, Fireball Whisky, Southern Company, and Sazerac utilizing the Adobe Experience Manager Platform.
- Verified component functionality and adherence to specifications through content updates and front-end examination using Adobe Experience Manager, web browsers, mobile device emulators and Chrome Developer Tools.
- Confirmed maintenance and upgrades to all B2b applications for Napa Auto Parts were made defect free and according to specifications.
- Represented the Quality Assurance team during production deployments for companies including Napa Auto Parts, Southern Company, and Sazerac.
- Onboarded and trained new QA team members and mentored them on projects.

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Operative (formerly Sintecmedia) – Atlanta, GA

10/2016 – 01/2019

Quality Assurance Analyst

- Tested and certified software defect fixes and new functionality.
- Wrote clear defect tickets based on testing results.
- Executed functional application and regression tests for software releases.
- Assisted in maintaining automated UFT Tests.
- Created new automated test scripts after manual testing of new functionality is complete.

Greenway Health- Carrollton, GA

06/2014 – 10/2016

Associate Quality Assurance Engineer

- Executed manual functional testing based on analysis and understanding of the requirements and deployment environment.
- Verified test results through analysis of graphical user interfaces, databases, and reports.
- Worked within a scrum team inside an Agile Development environment.

Education

The University of West Georgia - Carrollton Georgia

08/2010 – 07/2014

Bachelor of Business Administration in Management of Information Systems

- Inducted into Beta Gamma Sigma.

Certifications

- *Tricentis – Tricentis Testim Fundamentals – Creating manual tests* 10/2023