

JOSHUA GOTTUS

SYSTEMS ARCHITECT

CONTACT

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PROFILE SUMMARY

Motivated Computer Science student with a strong focus on building efficient, scalable, and secure server infrastructure. Experienced in engineering both physical and virtual server systems, developing backend APIs for infrastructure automation. I design and optimize server and embedded system architectures with an emphasis on performance, security, and maintainability.

EDUCATION

2024 - PRESENT
FLORIDA POLYTECHNIC
UNIVERSITY

- Bachelor of Science - Computer Science

2022 - 2024
SOUTH FLORIDA STATE COLLEGE

- Associates of Arts Degree (AA)
- GPA: 3.5
- Phi Theta Kappa

SKILLS

- Critical Thinking
- Effective Communication
- Project Management
- Public Relations
- Software Development
- Teamwork
- Time Management

WORK EXPERIENCE

Florida Polytechnic University
IT Help Desk Student Worker

2025 - PRESENT

- Provided technical support to faculty, staff, and students by responding to a wide range of IT related issues in a timely and professional manner. Diagnosed and resolved hardware, software, and network problems with a focus on minimizing downtime and maintaining a high-availability computing environment. Delivered clear guidance and hands-on assistance to end-users, ensuring smooth day-to-day operations and reinforcing user confidence in campus technology systems.

Highlands Clerk of Courts
IT Help Desk Intern

2023-2023

- Provided comprehensive full-stack IT support by troubleshooting hardware, software, and network issues across the organization. Collaborated closely with the cybersecurity team to configure and implement secure server environments, ensuring compliance with industry standards and enhancing the organization's overall security posture.
- Led the design and development of the internal IT SharePoint website by conducting user research, gathering feedback from team members, and iteratively refining the site to meet departmental needs resulting in a user-friendly and functional internal resource hub.

LANGUAGES

- English: Fluent
- German: Intermediate

PROJECT

CMAN

- A lightweight C project manager that simplifies how you start, build, run, and maintain C programs using just a few simple commands in your terminal.