

Scrum Master Certification Instructions (For TMP only)

ATTENTION: ✨ New ✨ ScrumMaster Certification App in GUS!

Starting October 10th, 2018, the Agile Certification App in GUS will be your one stop shop to obtain your Salesforce ScrumMaster Certification in TMP! Moving away from disparate spreadsheets and forms and chatter groups, we now use Salesforce to certify our awesome Scrum Masters and have made it easier than ever for you to start blazing your SM Certification trail, see where you are at every step of the process, and request an agile coach's help for your certification right from within the app. You will also get timely emails along your journey.

<https://sfdc.co/AgileCertifications>

If you have any questions or concerns on this new process starting Oct 10th, please [take it to chatter](#).

The certification process requires passing the 3 required parts: attendance of the Scrum Master Class, an online exam, and effective observation(s) by one of our Agile coaches.

1. **Scrum Master Class** - Sign up! [Scrum Master class registration link](#) (registration is via Learn++ and this is also accessible by navigating to the Main Aloha site <https://aloha.my.salesforce.com> and choosing "Learn Plus Plus" from the top left hand side drop down. Note: this class is different than the 1-day "Agile Onboarding" class you take as a new hire).
2. **Online Exam**- Take the exam now! [Agile Certification App](#). The multiple-choice exam is designed to ensure you have a basic-to-intermediate level understanding of Agile concepts, practices, and roles/responsibilities. Takes ~30 min. Once you complete your exam, one of the Agile coaches will reach out to you to notify you of your exam results and next steps.
3. **Observation(s)**- Prepare to get the most out of the observation phase by reviewing and complying with the [ScrumMaster Observation Readiness Checklist](#). Then, go to the [Agile Certification App](#) and post the upcoming dates and times of your sprint planning and retrospective meetings in the chatter area of your certification record. An Agile Coach will reach out to you to create an observation plan with you. The coach will plan to observe (in person and/or via recording) a couple of sprint planning or retrospective meetings (that you facilitate as the ScrumMaster for your team). They will meet with you following each observation to provide feedback on the positive elements and suggested areas of opportunities to explore in order to increase your effectiveness as a ScrumMaster. The feedback will provide you with a benchmark of where you are, in addition to yielding some tips and tricks that will be helpful in building high performing team(s). **On average, it takes 3 observations for most ScrumMasters to complete the process.**

Please contact the Agile team with any questions using the @Agile chatter group or AgileCoaches@salesforce.com.

Here is list of helpful resources in case you want to do more reading:

- [Sprint Planning](#)

- [Retrospectives](#)
- [ScrumMaster competencies](#)