

Joseph Ricafort

Full-Stack Web Developer

35-10 Revere Road
Drexel Hill, PA 19026
(267) 495-9849
jr@jricafort.com

EXPERIENCE

CGFNS International, Inc., Philadelphia, PA *IT Service Technician*

APRIL 2019 - PRESENT

- Perform QA in Salesforce
- Configure various work-stations to accommodate various kinds of employees.
- Performed onsite analysis, diagnosis, and resolution of software or hardware issues and teach users how to maintain their equipment.
- Keep all equipment running optimally and up to date.

CGFNS International, Inc., Philadelphia, PA *International Credentials Evaluator*

JUNE 2017 - APRIL 2019

- Created manager-approved Excel production sheets for distribution across multiple departments.
- Worked with foreign-educated nursing graduates in submitting proper documentation for Boards of Nursing.
- Reviewed transcripts of overseas nursing schools.
- Ensured the school curriculum is comparable to American standards.
- Submitted professional reports to Boards of Nursing on the applicants' behalf.

Friends Hospital, Philadelphia, PA *Mental Health Technician*

FEBRUARY 2015 - SEPTEMBER 2015

- Led group therapy.
- Performed verbal de-escalation for distressed patients.
- Ensured the safety and wellbeing of patients in the unit.
- Promoted healthy living practices for post-discharge life.

Immaculate Mary Home, Philadelphia, PA *Dietary Aide*

AUGUST 2010 - AUGUST 2014

- Prepared residents' meals.
- Set up and cleaned the dining area before and after meals.
- Coordinated with other dietary aides as well as Certified Nursing Assistants to provide the best possible care for the residents.
- Interacted with the residents to gather information about any allergies or preferences for upcoming meals.

EDUCATION

University of Pennsylvania Philadelphia, PA *Penn LPS Coding Boot Camp*

JANUARY 2019 - JULY 2019

Drexel University Philadelphia, PA *Post Baccalaureate Pre-Medical Program*

AUGUST 2015 - JANUARY 2017

Temple University Philadelphia, PA *Bachelor of Arts, Psychology*

AUGUST 2010 - DECEMBER 2014

SKILLS

- Salesforce
- HTML, CSS, Bootstrap, jQuery, and Node.js
- Active Directory
- Microsoft Office
- Proficiency in troubleshooting iOS software and devices
- Apple Productivity Apps

LANGUAGES

Filipino, spoken and written