

Joseph Ricafort

Full-Stack Web Developer

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EXPERIENCE

CGFNS International, Inc., Philadelphia, PA *Technical Service Technician*

APRIL 2019 - PRESENT

- Configure various work-stations to accommodate various kinds of employees.
- Perform onsite analysis, diagnosis, and resolution of software or hardware issues and be able to fix the problem and teaching the user to prevent it from reoccurring or to fix it if a similar issue arises again.
- Keep all equipment running optimally and up to date.

CGFNS International, Inc., Philadelphia, PA *International Credentials Evaluator*

JUNE 2017 - APRIL 2019

- Worked with foreign educated nursing graduates in submitting proper documentation for Boards of Nursing.
- Reviewed transcripts of overseas nursing schools.
- Ensured the school curriculum is comparable to American standards.
- Submitted professional reports to Boards of Nursing on the applicants' behalf.

Friends Hospital, Philadelphia, PA *Mental Health Technician*

FEBRUARY 2015 - SEPTEMBER 2015

- Led group therapy.
- Performed verbal de-escalation for distressed patients.
- Ensured the safety and wellbeing of patients in the unit.
- Promoted healthy living practices for post-discharge life.

Immaculate Mary Home, Philadelphia, PA *Dietary Aide*

AUGUST 2010 - AUGUST 2014

- Prepared residents' meals.
- Set up and cleaned the dining area before and after meals.
- Coordinated with other dietary aides as well as Certified Nursing Assistants to provide the best possible care for the residents.
- Interacted with the residents to gather information about any allergies or preferences for upcoming meals.

EDUCATION

Drexel University, Philadelphia, PA *Post Baccalaureate Pre-Medical Program*

AUGUST 2015 - JANUARY 2017

Temple University, Philadelphia, PA *Bachelor of Arts, Psychology*

AUGUST 2010 - DECEMBER 2014

SKILLS

- HTML, CSS, Bootstrap, jQuery, and Node.js
- Active Directory
- Microsoft Office
- Proficiency in troubleshooting iOS software and devices
- Apple Productivity Apps

LANGUAGES

Filipino, spoken and written