

## **POLICY HOLDERS' SERVICE**

Forms required for Policy Holders' Service are available at the CPS website, in the Apps and Forms section. Once in the Apps and Forms section - choose a state, a carrier, and the product/service type of Policy Holders' Service to find the forms you require. It is up to you to complete and submit the forms to a carrier - CPS will not be able to assist you in this regard.

If you need to contact the carrier with questions in regards to Policy Holders' Service, please refer to the table below. Carriers and a phone number to call for PHS assistance are shown.

<b>Carrier</b>	<b>PHS Phone Number</b>
AIG/American General	800-487-5433
American National	888-501-4043
Banner	800-638-8428
C.N.A.	800-262-7307
Chase	800-321-9313
Empire General	800-327-1303
Genworth (FCL)	888-325-5433
ING	877-882-5050
Jefferson Pilot	800-633-8275
John Hancock	800-250-7401
Lafayette Life	800-443-8793
Lincoln Benefit	800-525-9287
Lincoln Life (FPPL)	877-533-0114
Manulife	800-975-0921
Mass Mutual	888-895-6277
Midland/Reassure America	877-627-3618
Mutual of New York (MONY)	800-396-9874
North American	877-872-0757
Prudential	800-782-5356
Sun Life of Canada	888-232-6493
Travelers	800-842-0673
United of Omaha	800-775-7898
US Financial	513-686-2000
West Coast	800-366-9378