

JEREMY REYES

BIO

Hello! I'm currently a 4th year Statistics & Data Science major with a minor in Digital Humanities at UCLA. With my skills combined, I'm a hard working individual who's eager to dive deep into my interests in an objective, yet creative manner. I take pride in my humanistic and creative approach to statistical analysis, as I believe the balance is necessary for the best results

EDUCATION

UCLA

Aug 2023 - Jun 2025

Statistics & Data Science B.S.
Digital Humanities minor

Long Beach City College

Aug 2020 - Jun 2023

Math Associate in Science for Transfer (AS-T)

WORK EXPERIENCE

UCLA Central Ticket Office

Oct 2024 - Jun 2025

Customer Service Representative

- I was responsible for taking customer phone calls and assisting with a variety of issues regarding event tickets, account management, and general inquiries
- Also worked box offices for the same events ensuring accurate transactions and fostering a welcoming environment for all guests

Krispy Kreme

Apr 2022 - Jul 2023

Cashier

- Managed customer transactions, ensuring fast and accurate account keeping
- Ensured customer satisfaction with timely and friendly service in a fast paced environment
- Maintained cleanliness and safety by sweeping, mopping, and organizing supplies throughout the day and during closing
- Mastered customer service skills in a fast paced environment

Jim's Burgers

Oct 2021 - Feb 2022

Cashier

- Navigated a small work space with limited equipment and technology in this small, family-owned business in a resourceful manner
- Ensured fast and accurate transactions despite limitations
- Learned the importance of safety and cleanliness in a small, fast paced work environment, as well as the importance of good customer service

Astar Explorer

Nov 2019 - Jan 2020

Teacher Assistant

- Collaborated with instructors in this STEM-focused after school program by creating lesson plans by contributing 3D modeling experience
- Guided students during robotics lessons and science experiments
- Maintained a clean and safe environment by cleaning workstations and clearing possible hazards to children
- Managed the front desk, answering phone calls and providing information to potential clients



CONTACT



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SKILLS

- Fluent in Spanish and English; some American Sign Language
- Experience with Point of Sale (POS) systems
- Experience with Microsoft 365 and Google equivalents
- Social media knowledge: Instagram, TikTok, Youtube, Facebook, Twitter/X, etc.
- Experience with Canva, Tableau, R Studio, Quarto, and LaTeX