# MKTG776 HW2

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# 1 Question 1

# 1.1 PMF of Negative Binomial Distribution for Period t

Given the Poisson distribution with rate parameter  $\lambda t$ ,

$$P(X(t) = t|\lambda) = \frac{(\lambda t)^x e^{-\lambda t}}{x!}$$
(1)

and Gamma distribution with shape parameter r and scale parameter  $\alpha$ ,

$$g(\lambda) = \frac{\alpha^r \lambda^{r-1} e^{-\alpha \lambda}}{\Gamma(r)} \tag{2}$$

where  $\Gamma(r)$  is the gamma function. Now define

$$P(X(t) = x) = \int_0^\infty P(X(t) = t|\lambda)g(\lambda)d\lambda \tag{3}$$

$$= \frac{(\lambda t)^x e^{-\lambda t}}{x!} \frac{\alpha^r \lambda^{r-1} e^{-\alpha \lambda}}{\Gamma(r)} d\lambda \tag{4}$$

$$= \frac{\alpha^r t^x}{x!\Gamma(r)} \int_0^\infty \lambda^{r+x-1} e^{-\lambda(\alpha+t)} d\lambda \tag{5}$$

(6)

We note that this distribution looks similar to the gamma distribution with shape parameter r + x and scale parameter  $\alpha + t$ ,

$$g(\lambda|r+x,\alpha+t) = \frac{(\alpha+t)^{r+x}\lambda^{r+x-1}e^{-\lambda(\alpha+t)}}{\Gamma(r+x)}$$
(7)

We multiply the right-hand side of the integral by  $\frac{(\alpha+t)^{r+x}}{\Gamma(r+x)}$  and the left-hand side of the integral by the inverse to get

$$= \frac{\alpha^r t^x \Gamma(r+x)}{x! \Gamma(r)(\alpha+t)^{r+x}} \int_0^\infty \frac{(\alpha+t)^{r+x} \lambda^{r+x-1} e^{-\lambda(\alpha+t)}}{\Gamma(r+x)} d\lambda \tag{8}$$

(9)

We see that the integral over all values of  $\lambda$  means the value of the integral is 1 by the definition of probability distributions. Thus we are left with

$$= \frac{\alpha^r t^x \Gamma(r+x)}{x! \Gamma(r) (\alpha+t)^{r+x}} \tag{10}$$

$$= \frac{\Gamma(r+x)}{x!\Gamma(r)} \frac{\alpha^r t^x}{(\alpha+t)^{r+x}} \tag{11}$$

$$= \frac{\Gamma(r+x)}{\Gamma(r)x!} \frac{\alpha^r t^x}{(\alpha+t)^r (\alpha+t)^x}$$
(12)

$$= \left(\frac{\Gamma(r+x)}{\Gamma(r)x!}\right) \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^x \tag{13}$$

#### 1.2 Forward Recursion Formula

We start by finding P(X(t) = 0) using 1.3,

$$P(X(t) = 0) = \left(\frac{\Gamma(r+0)}{\Gamma(r)0!}\right) \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^0 \tag{14}$$

$$= \left(\frac{\Gamma(r)}{\Gamma(r)}\right) \left(\frac{\alpha}{\alpha + t}\right)^r \tag{15}$$

$$= \left(\frac{\alpha}{\alpha + t}\right)^r \tag{16}$$

(17)

Then we need to simplify

$$\frac{P(X(t) = x)}{P(X(t) = x - 1)} = \frac{\left(\frac{\Gamma(r+x)}{\Gamma(r)x!}\right) \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^x}{\left(\frac{\Gamma(r+x-1)}{\Gamma(r)(x-1)!}\right) \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^{x-1}}$$
(18)

$$= \left(\frac{r+x-1}{x}\right) \left(\frac{t}{\alpha+t}\right) \tag{19}$$

$$=\frac{t(r+x-1)}{x(\alpha+t)}\tag{20}$$

(21)

Thus the forward-recursion formula is

$$P(X(t) = x) = \begin{cases} \left(\frac{\alpha}{\alpha + t}\right)^r & x = 0\\ \frac{t(r + x - 1)}{x(\alpha + t)} P(X(t) = x - 1) & x = 1, 2, 3, \dots \end{cases}$$
(22)

### 1.3 Mean of Negative Binomial Distribution for period t

We will use the following relations:

$$\Gamma(x) = (x-1)! \tag{23}$$

$$C_k^n = \binom{n}{k} = \frac{n!}{k!(n-k)!} \tag{24}$$

By the definition of a probability distribution's expectation,

$$E[X(t)] = \sum_{r=0}^{\infty} x \left(\frac{\Gamma(r+x)}{\Gamma(r)x!}\right) \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^x$$
 (25)

$$= \sum_{x=0}^{\infty} x \frac{(r+x-1)!}{(r-1)!x!} \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^x \tag{26}$$

$$=\sum_{x=1}^{\infty} \frac{(r+x-1)!}{(r-1)!(x-1)!} \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^x \tag{27}$$

We changed the range of the summation in (27) above because x is defined for x >= 0 and there cannot be negative factorials. Now, we can multiple by  $\frac{r}{r}$ ,

$$= \sum_{r=1}^{\infty} \frac{r(r+x-1)!}{r!(x-1)!} \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^x \tag{28}$$

$$= \sum_{x=1}^{\infty} r \binom{r+x-1}{x-1} \left(\frac{\alpha}{\alpha+t}\right)^r \left(\frac{t}{\alpha+t}\right)^x \tag{29}$$

Now, we separate the last two expressions in parentheses and move them outside the summation as they are not expressions of x,

$$= \sum_{x=1}^{\infty} r \binom{r+x-1}{x-1} \left(\frac{\alpha}{\alpha+t}\right)^{r+1} \left(\frac{\alpha}{\alpha+t}\right)^{-1} \left(\frac{t}{\alpha+t}\right)^{x-1} \left(\frac{t}{\alpha+t}\right)$$
(30)

$$= r \left(\frac{\alpha}{\alpha + t}\right)^{-1} \left(\frac{t}{\alpha + t}\right) \sum_{x=1}^{\infty} {r + x - 1 \choose x - 1} \left(\frac{\alpha}{\alpha + t}\right)^{x+1} \left(\frac{t}{\alpha + t}\right)^{x-1}$$
(31)

$$= r \left(\frac{\alpha+t}{\alpha+t}\right) \left(\frac{t}{\alpha+t}\right) \sum_{x=1}^{\infty} {r+x-1 \choose x-1} \left(\frac{\alpha}{\alpha+t}\right)^{r+1} \left(\frac{t}{\alpha+t}\right)^{x-1}$$
(32)

$$= \frac{rt}{\alpha} \sum_{r=1}^{\infty} {r+x-1 \choose x-1} \left(\frac{\alpha}{\alpha+t}\right)^{r+1} \left(\frac{t}{\alpha+t}\right)^{x-1}$$
(33)

Now we can use a change of variable x = 1 + z, to get

$$= \frac{rt}{\alpha} \sum_{z=0}^{\infty} {r+1+z-1 \choose z} \left(\frac{\alpha}{\alpha+t}\right)^{r+1} \left(\frac{t}{\alpha+t}\right)^{z}$$
 (34)

We can do a change of variable again such that y = r + 1, to write (34) as

$$=\frac{rt}{\alpha}\sum_{z=0}^{\infty} {y+z-1 \choose z} \left(\frac{\alpha}{\alpha+t}\right)^y \left(\frac{t}{\alpha+t}\right)^z \tag{35}$$

$$= \frac{rt}{\alpha} \sum_{z=0}^{\infty} \frac{(y+z-1)!}{z!(y-1)!} \left(\frac{\alpha}{\alpha+t}\right)^y \left(\frac{t}{\alpha+t}\right)^z$$
 (36)

$$= \frac{rt}{\alpha} \sum_{z=0}^{\infty} \frac{\Gamma(y+z)}{\Gamma(y)z!} \left(\frac{\alpha}{\alpha+t}\right)^y \left(\frac{t}{\alpha+t}\right)^z$$
 (37)

We see that summation in (37) is simply the negative binomial distribution where x in () is z and the shape parameter r is y. As it is the summation over all possible values of z, this becomes 1. Thus,

$$E[X(t)] = \frac{rt}{\alpha} \tag{38}$$

Resource used in the preceding derivation:  $http://www.math.ntu.edu.tw/\sim hchen/teaching/StatInference/notes/lecture 16.pdf$ 

# 2 Question 2

We first load the provided customer data. Below are the first 10 records:

id	visits
1	0
2	5
3	0
4	0
5	0
6	0
7	0

id	visits
8	1
9	0
10	0

Next we define functions that implement the (zero-inflated) Poisson and (zero-inflated) NBD. Using these, we estimate the parameters of each model:

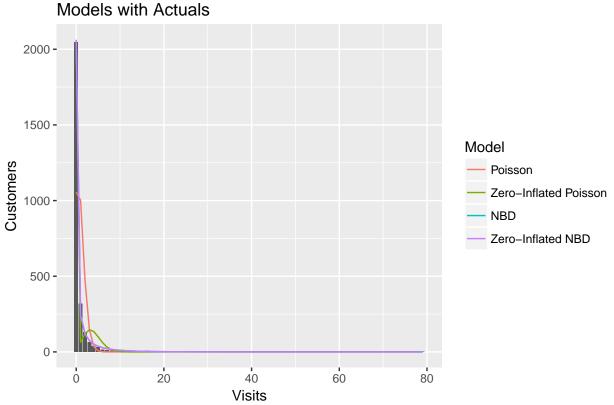
```
# For Zero-inflated Poisson, calculates P(X=x)
fn_zip <- function(x, lambda, pi) {</pre>
  p_x <- (lambda^x * exp(-lambda)) / factorial(x)</pre>
  if(x == 0) {
    return(pi + (1 - pi) * p_x)
  } else {
    return((1 - pi) * p_x)
  }
}
# For Zero-inflated Negative Binomial Distribution, calculates P(X=x)
fn_zinbd <- function(x, r, alpha, pi) {</pre>
  p_x <- (gamma(r + x) / (gamma(r) * factorial(x))) * (alpha / (alpha + 1))^r * (1 / (alpha + 1))^x
  if(x == 0) {
    return(pi + (1 - pi) * p_x)
  } else {
    return((1 - pi) * p_x)
  }
}
# Calculates the log-likelihood of given a type of model
\# either poisson or nbd and whether or not it's zero-inflated
# given a vector of number of visits per individual
fn_max_ll <- function(par, model = c('poisson', 'nbd'), zero_inflated = FALSE, visits) {</pre>
  if (model == 'poisson') {
    lambda <- par[1]</pre>
    if (zero_inflated) {
      pi <- par[2]
    } else {
      pi <- 0
    11 <- sum(log(sapply(visits, fn_zip, lambda, pi)))</pre>
  } else {
    r <- par[1]
    alpha <- par[2]</pre>
    if (zero_inflated) {
      pi <- par[3]
    } else {
      pi <- 0
    11 <- sum(log(sapply(visits, fn_zinbd, r, alpha, pi)))</pre>
  }
  return(-11)
params1 <- nlminb(c(1), fn_max_ll, lower = c(0), upper = c(Inf),
                  model = 'poisson', zero_inflated = FALSE, visits = customer_data$visits)
```

model	lamdba	r	alpha	pi
Poisson	0.95			
Zero-Inflated Poisson	3.70			0.74
NBD		0.13	0.14	
Zero-Inflated NBD		0.13	0.14	0.00

We see that  $\pi = 0$  for the Zero-Inflated NBD and thus we are left with just the NBD. We can visualize the results for all number of visits:

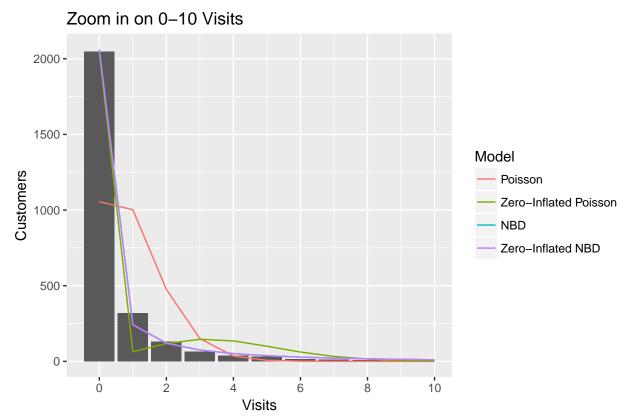
```
results <-
  customer_data %>%
    group_by(visits) %>%
    summarise(
     Actual = n()
   ) %>%
    ungroup() %>%
    mutate(
      Total = sum(Actual)
   ) %>%
    mutate(
     `Poisson` = sapply(visits, fn_zip, params1$par[1], 0) * Total
     , `Zero-Inflated Poisson` = sapply(visits, fn_zip, params2$par[1], params2$par[2]) * Total
      , `NBD` = sapply(visits, fn_zinbd, params3$par[1], params3$par[2], 0) * Total
      , `Zero-Inflated NBD` = sapply(visits, fn_zinbd, params4$par[1],
                                     params4$par[2], params4$par[3]) * Total
    gather(Type, Customers, -visits, -Total) %>%
    mutate(Type = factor(Type, levels = c('Actual', 'Poisson',
                                          "Zero-Inflated Poisson", 'NBD', "Zero-Inflated NBD")))
ggplot() +
 geom_bar(data = results %>% filter(Type == "Actual"),
           aes(x = visits, y = Customers), stat = 'identity') +
  geom_line(data = results %>% filter(Type != "Actual"),
            aes(x = visits, y = Customers, colour = Type)) +
  scale_x_continuous(breaks = scales::pretty_breaks()) +
 labs(colour = "Model", x = "Visits", y = "Customers", title = "Models with Actuals",
       caption = paste0("Note: The NBD and Zero-Inflated NBD are the same ",
```





Zero-Inflated NBD are the same model as pi = 0 in the zero-inflated model

There is a long right tail, so we focus in on just the first 0-10 visits:



Zero-Inflated NBD are the same model as pi = 0 in the zero-inflated model

Finally, we compute the  $\chi^2$  statistics and then the p-values. As evidenced by the charts above, we have no evidence that the data came from our calculated models.

```
results %>%
    spread(Type, Customers) %>%
    gather(model, expected, -visits, -Total, -Actual) %>%
    mutate(chi.squared = (Actual - expected)^2 / expected) %>%
    group_by(model) %>%
    summarise(chi.squared = sum(chi.squared)) %>%
    inner_join(
        data_frame(
            model = c('Poisson', "Zero-Inflated Poisson",'NBD',"Zero-Inflated NBD")
        , df = c(1,2,2,3)
      )
      , by = c('model')
    ) %>%
    mutate(p.value = pchisq(chi.squared,df=df,lower.tail=FALSE)) %>%
    pander()
```

model	chi.squared	df	p.value
NBD	5.720e + 03	2	0
Poisson	5.118e + 115	1	0
Zero-Inflated NBD	5.720e + 03	3	0
Zero-Inflated Poisson	6.156e + 70	2	0

# 3 Question 3

Based on the examination of the dataset in Bickart & Schmittlein, 1999, we transform the category **3-5** to the integer **4**. We use write a recursive function to calculate NBD and a function to zero-inflate NBD as necessary. We estimate the model parameters and report the results below:

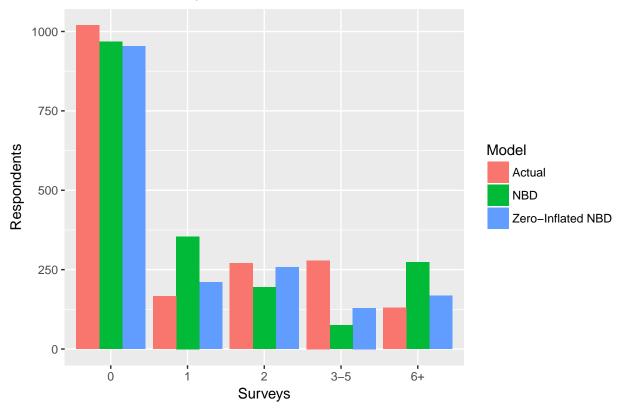
```
survey_data <-
  data_frame(
    surveys = c("0", "1", "2", "3-5", "6+")
    , surveys_int = c(0, 1, 2, 4, 6)
    , respondents = c(1020, 166, 270, 279, 130)
# A recursive function that calculates NBD model
# for a given x, r, and alpha (aggregated data)
fn_nbd_recursive <- function(x, r, alpha) {</pre>
  if(x == 0) {
    p_x \leftarrow (alpha / (alpha + 1))^r
    return(p_x)
  } else {
    p_x \leftarrow fn_nbd_recursive(x-1, r, alpha) * ((r+x-1)/(x*(alpha+1)))
    return(p_x)
  }
}
# Performs zero-inflation on P(X = x) values provided
# you give x and pi (inflated factor)
fn_zero_inflate <- function(p_x, x, pi) {</pre>
    if(x == 0) {
    return(pi + (1 - pi) * p_x)
  } else {
    return((1 - pi) * p_x)
}
# Calculates the MLE for a NBD model with aggregated data
fn_max_ll_nbd <- function(par, zero_inflated = FALSE, surveys, count) {</pre>
  r <- par[1]
  alpha <- par[2]</pre>
  if (zero_inflated) {
    pi <- par[3]</pre>
  } else {
    pi <- 0
  nbd <- map_dbl(surveys, .f = fn_nbd_recursive, r, alpha)</pre>
  zi <- map2_dbl(nbd, surveys, .f = fn_zero_inflate, pi)</pre>
  all <- c(zi, fn_zero_inflate(1 - sum(zi), -1, pi))
  11 <- sum(log(all) * count)</pre>
  return(-11)
}
\# Identify r and alpha for NBD model
survey_params <- nlminb(c(1,1), fn_max_ll_nbd, lower = c(0, 0), upper = c(Inf, Inf),
                  zero_inflated = FALSE, surveys = c(0, 1, 2, 4), count = survey_data$respondents)
```

model	r	alpha	pi
NBD	0.5	0.37	
Zero-Inflated NBD	19943.8	8135.12	0.47

Next we plot the results, noting that the zero-inflated NBD does well except for the category 3-5.

```
# Calculates the expected number of respondents
# given r, alpha, and pi and the number of
# surveys
fn_calc_expectation <- function(surveys, r, alpha, pi) {</pre>
 nbd <- map_dbl(surveys, .f = fn_nbd_recursive, r, alpha)</pre>
  zi <- map2_dbl(nbd, surveys, .f = fn_zero_inflate, pi)</pre>
  all <- c(zi, fn_zero_inflate(1 - sum(zi), -1, pi))
 return(all)
}
# From the survey data calculate expected number of respondents for each type of
# model
results_q3 <-
  survey_data %>%
    mutate(
      total = sum(respondents)
      , NBD = fn_{calc_expectation}(c(0, 1, 2, 4),
              survey_params$par[1], survey_params$par[2], 0) * total
      , `Zero-Inflated NBD` = fn_calc_expectation(c(0, 1, 2, 4),
              survey_params_zi$par[1], survey_params_zi$par[2], survey_params_zi$par[3]) * total
      )
results_q3 %>%
  select(-surveys_int, -total) %>%
  gather(model, value, -surveys) %>%
  mutate(model = ifelse(model == "respondents", "Actual", model)) %>%
  mutate(model = factor(model, levels = c("Actual", "NBD", 'Zero-Inflated NBD'))) %>%
  ggplot(aes(x = surveys, y = value, fill = model)) +
  geom_bar(stat = 'identity', position = 'dodge') +
  labs(x = "Surveys", y = "Respondents", fill = "Model",
       title = "Models for Survey Data")
```

# Models for Survey Data



Finally, we see that though there is improvement in the  $\chi^2$  statistic for the zero-inflated model, we have no evidence that the data came from either of the models we implemented.

```
results_q3 %>%
  select(-surveys_int, -total) %>%
  gather(model, expected, -surveys, -respondents) %>%
  rename(Actual = respondents) %>%
  mutate(chi.squared = (Actual - expected)^2 / expected) %>%
  group_by(model) %>%
  summarise(chi.squared = sum(chi.squared)) %>%
  inner_join(
    data_frame(
      model = c('NBD', "Zero-Inflated NBD")
      , df = c(2, 3)
    )
    , by = c('model')
  ) %>%
  mutate(p.value = pchisq(chi.squared,df=df,lower.tail=FALSE)) %>%
  pander()
```

model	chi.squared	df	p.value
NBD	757.3	2	0
Zero-Inflated NBD	196.2	3	0