Joseph R. Gaunt

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**Education**

Timpanogos High School | August 2017 – May 2020

* High School Diploma
* 3.8 Average GPA

**Work Experience**

Greenix Pest Control | Customer Service | April 2021 – September 2021, April 2022 – June 2023

* Helped technicians and sales representatives with setting up agreements and other backend inquiries
* Helping customers with billing, scheduling, and general account needs
* Contacted customers with concerns sent by technicians

Cubby’s | Front of House | July 2020 – April 2021

* Scheduled a certain station every shift to work, helping other stations as needed
* Frequent customer interaction in taking orders and concerns
* Fast paced, quick thinking environment

Papa Murphy’s | Shift Lead | May 2017 – August 2019

* Coordinated workload and labor percentages for crew management
* Keeping a clean environment, giving the best customer satisfaction
* Counted cash and closed the store 80% of scheduled and unscheduled work shifts

**Achievements**

Future Business Leaders of America

* Active member 2018-2020
* Participated in many different computer and networking tests and competitions on a state level
* Over 10 hours of volunteer work for local businesses

Eagle Scout

* Made education supply kits for school kids Jordan and Lebanon who don’t have school supplies readily available
* Over 40 hours of gathering supplies and assembling the kits

Extracurricular Activities

* Mentor elderly about computer application use, using the TeamViewer service to remotely control the computers
* Configured home networks, home automation using Google Home Minis, configured the Minis for emergency auto dial using Google VoIP technology