Jeff Heisler | Software Manager | Full Stack Developer

jrheisler@yahoo.com • linkedin.com/in/jrheisler • Phone number• (540) 295-9164

As an experienced **LMS Manger**, **Technical Project Manager/Coordinator and Software Developer**, and a prior military professional, I bring a unique blend of technical expertise and project management skills. I thrive on challenges and have a proven track record of delivering successful outcomes.

SKILLS

LMS: Docebo, SCORM Management, Articulate 360
Software Management: Waterfall, Agile: SCRUM, Kanban, XP
Programming: Google's Flutter, Dart, Delphi, SQL, Flame Game Engine, Javascript
Data/Databases: SQL, NoSQL, Oracle, SQL Server, Firebase
Cloud/Technologies: Google Cloud Services

PROFESSIONAL EXPERIENCE

CMPIC, Software Configuration Management Instructor   March 2022 – Present
- Managed the course creation, and maintenance of a 32 hours course continuing education course
- Developed Configuration Management for Agile Teams
- Trained hundreds of CM practitioners

TikTok — Learning Management System (LMS) Platform Manager   September 2021 – January 2023
- Stood up TikTok's first LMS platform (Docebo) for advertisers
- Onboarded tens of thousands of users
- Managed the successful translation of an 8 module courses into 23 languages

TPT Tech — Developer   September 2003 – March 2020
- Developed PDMPlus, a commercial software product for Configuration Management
- Managed requirements from large government and civilian projects, such as the upgrade to the B1B Air Force Bomber, the new Shuttle Loader, FAA's Tower equipment, and numerous other projects

Federal Highways — Developer   January 1995 – September 2003
- Managed the development and worldwide releases of The Public Works Project, including:
- RSMS (Road Surface Management System)
- SMS (Sign Management System)

US Air Force, The Pentagon— Fuels Automation Manager   June 1977 – January 1995
- Created the Fuels Automation Center, the first digital transformation of its kind
- Worked with managers from all DOD branches to develop end to end transformation
- Managed and deployment worldwide, over 900 DOD locations
- Retired from the US Air Force, The Pentagon

PROJECTS:

Api-Analyzer.com   2024
Tech stack: Flutter/Firebase
- Developed a progressive web app that simplifies the business of interacting with APIs
- Can format in a readable format API responses, json, images…

Talk-To-Me   2024
Tech stack: Javascript, GitHub
- Developed a **Web app** and **Chrome Extension** that reads web pages to the user
- Can be used to read any highlighted text on a page, or copy and pasted

Process-Node-Editor.web.app   2024
Tech stack: Flutter, Dart, **Flame Game Engine**, GitHub
- Developed a progressive web app that allows the user the ability to draw out process flows
- Used to teach Process Management

CM2GIT.com   2024

Tech stack: Flutter, Dart, GitHub

- Developed a progressive web app to manage Epics with Kanbans that interfaces with any GitHub repo
- Used to teach Configuration Managers how to add CM to Agile Teams

ScriptMemorizer.com **2023**

Tech stack: Flutter, Dart, Firebase, NoSQL

- Developed a progressive web app to assist actors to learn their lines. `
- Using sound technologies to rehearse actors
- Managing the production of the show with lights, sound and digital backdrops

OrpheusApp.com **2022**

Tech stack: Flutter, Dart, Firebase, NoSQL

- Designed and Developed Orpheus, a progressive web app used to manage Business Processes.
- Utilizing a visio styled graphics interface with a NoSQL database on the back end.

Link to all apps: https://linktr.ee/jrheisler

Master's Certification in Enterprise Configuration Management **2022**