**Jeff Heisler | Software Manager | Full Stack Developer**

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As an experienced **LMS Manger**, **Technical Project Manager/Coordinator and** **Software Developer**, and a prior military professional, I bring a unique blend of technical expertise and project management skills. I thrive on challenges and have a proven track record of delivering successful outcomes.

**SKILLS**

**LMS:** Docebo, SCORM Management, Articulate 360

**Software Management:** Waterfall, Agile: SCRUM, Kanban, XP

**Programming:** Google’s Flutter, Dart, Delphi, SQL, Flame Game Engine, Javascript

**Data/Databases:** SQL, NoSQL, Oracle, SQL Server, Firebase

**Cloud/Technologies:** Google Cloud Services

**PROFESSIONAL EXPERIENCE**

**CMPIC, Software Configuration Management Instructor**   **March 2022 – Present**

* Managed the course creation, and maintenance of a 32 hours course continuing education course
* Developed Configuration Management for Agile Teams
* Trained hundreds of CM practitioners

**TikTok — Learning Management System (LMS) Platform Manager September 2021 – January 2023**

* Stood up TikTok’s first LMS platform (Docebo) for advertisers
* Onboarded tens of thousands of users
* Managed the successful translation of an 8 module courses into 23 languages

**TPT Tech — Developer**  **September 2003 – March 2020**

* Developed PDMPlus, a commercial software product for Configuration Management
* Managed requirements from large government and civilian projects, such as the upgrade to the B1B Air Force Bomber, the new Shuttle Loader, FAA’s Tower equipment, and numerous other projects

**Federal Highways — Developer**  **January 1995 – September 2003**

* Managed the development and worldwide releases of The Public Works Project, including:
* RSMS (Road Surface Management System)
* SMS (Sign Management System)

**US Air Force, The Pentagon— Fuels Automation Manager June 1977 – January 1995**

* Created the Fuels Automation Center, the first digital transformation of its kind
* Worked with managers from all DOD branches to develop end to end transformation
* Managed and deployment worldwide, over 900 DOD locations
* Retired from the US Air Force, The Pentagon

**PROJECTS:**

**Api-Analyzer.com**  **2024**

Tech stack: Flutter/Firebase

* Developed a progressive web app that simplifies the business of interacting with APIs
* Can format in a readable format API responses, json, images…

**Talk-To-Me**  **2024**

Tech stack: Javascript, GitHub

* Developed a **Web** **app** and **Chrome Extension** that reads web pages to the user
* Can be used to read any highlighted text on a page, or copy and pasted

**Process-Node-Editor.web.app**  **2024**

Tech stack: Flutter, Dart, **Flame Game Engine**, GitHub

* Developed a progressive web app that allows the user the ability to draw out process flows
* Used to teach Process Management

**CM2GIT.com**  **2024**

Tech stack: Flutter, Dart, GitHub

* Developed a progressive web app to manage Epics with Kanbans that interfaces with any GitHub repo
* Used to teach Configuration Managers how to add CM to Agile Teams

**ScriptMemorizer.com**  **2023**

Tech stack: Flutter, Dart, Firebase, NoSQL

* Developed a progressive web app to assist actors to learn their lines. `
* Using sound technologies to rehearse actors
* Managing the production of the show with lights, sound and digital backdrops

**OrpheusApp.com**  **2022**

Tech stack: Flutter, Dart, Firebase, NoSQL

* Designed and Developed Orpheus, a progressive web app used to manage Business Processes.
* Utilizing a visio styled graphics interface with a NoSQL database on the back end.

**Link to all apps**: https://linktr.ee/jrheisler

**Master’s Certification in Enterprise Configuration Management** **2022**