

Jimmy Rhoades

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SUMMARY

Engineering leader with 20+ years building teams from zero, shipping scalable platforms, and driving technical strategy in fast-moving startup environments. Three-time founder-level technical leader who built engineering organizations from inception (teams of 10, 15, and 22), established DevOps and CI/CD practices, and delivered API-first architectures on AWS. Deep experience in healthcare compliance and payment workflows — including eligibility verification, claims processing, and regulatory frameworks — with a hands-on foundation in Python, Node.js, Java, and SQL.

EXPERIENCE

Chief Technology Officer — ilumed LLC

Oct 2023 – Present

West Palm Beach, FL

- Lead technology strategy for a value-based care platform, architecting backend systems for scalability and HIPAA/SOC2 compliance with 99.9% uptime
- Spearheaded AI/ML integration into production workflows, expanding beneficiary coverage from 50,000 to 90,000 through automated eligibility and processing optimizations
- Developed multi-quarter technical roadmaps partnering directly with founders, driving 20% growth in operational efficiency
- Established compliance frameworks and engineering standards for SOC2/HITRUST certification readiness

Director of Software Engineering — Perceptive Solutions

Aug 2022 – Sep 2023

- Built and led team of 10 engineers in seed-stage startup; integrated AI into product offerings slashing development cycles by 30% and boosting feature adoption by 40%
- Drove end-to-end delivery of four mobile applications from architecture through launch, managing execution across sprints and longer-horizon initiatives
- Enhanced system scalability with cloud-native solutions enabling 50% increase in user base; mentored engineers increasing team velocity by 15%

Chief Architect — Cognizant Softvision

Mar 2021 – Aug 2022

- Managed 50+ engineers across US, Ukraine, and Central America; designed distributed microservices architecture cutting latency by 20% across production platforms
- Transformed monolithic application into scalable microservices and multi-tenant architecture, making key trade-offs between speed and architectural rigor
- Executed AWS integrations and API design patterns accelerating deployment timelines by 25% for 5 key projects

Chief Technology Officer — Red Spot Interactive

Mar 2014 – Mar 2021

- Built engineering team from inception to 15; instituted DevOps and CI/CD practices improving system reliability by 35% and deployment frequency by 50%
- Architected patient scheduling and payment platform integrating AWS, Azure, and SaaS APIs, enabling 200K+ transactions with 40% revenue increase
- Implemented AI-driven analytics and automated workflows, cutting operational costs by 18%; aligned technical roadmap with business needs growing client base by 12%

Director of Software Engineering — MedQuest Associates

Jan 2003 – Mar 2014

- Built engineering team from zero to 22 including QA, Product, and offshore; oversaw \$2M annual budget for scalable technology integrations
- Automated insurance verification and eligibility processing, reducing errors by 60% and saving 500+ staff hours annually

TECHNICAL SKILLS

Languages: Python, Java, C#, Node.js, SQL

Cloud & Infrastructure: AWS, Azure, Google Cloud, Kubernetes, CI/CD, Microservices, API Development

Data: SQL Server, MySQL, Oracle, DynamoDB, PostgreSQL

Practices: Distributed systems architecture, API-first design, DevOps, Agile/Scrum

Domain: Payment workflows, eligibility verification, claims processing, compliance frameworks (HIPAA, SOC2)

EDUCATION

MBA, Shorter University | BS Management Information Systems, University of Alabama Birmingham