

# Jimmy Rhoades

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## SUMMARY

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Engineering leader with 20+ years building and scaling teams from zero, delivering complex production systems, and defining technical strategy across security-regulated industries. Led organizations from inception to 22+ engineers, managed 50+ developers across globally distributed teams, and drove architectural transformations from monolith to microservices on AWS. Deep operational mindset with track record of 99.9% system uptime, SOC2/HITRUST certification processes, and security compliance frameworks. Proven ability to translate business priorities into execution while maintaining engineering excellence.

## EXPERIENCE

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### Chief Technology Officer — ilumed LLC

*West Palm Beach, FL*

Oct 2023 – Present

- Lead technology strategy and engineering execution for a regulated platform, architecting systems for scalability, security compliance, and 99.9% uptime
- Led SOC2/HITRUST certification process — established security controls, compliance frameworks, and audit preparation on schedule
- Spearheaded AI/ML integration into production workflows, expanding platform coverage from 50,000 to 90,000 users through automated processing optimizations
- Developed multi-quarter technical roadmaps partnering directly with executive leadership, driving 20% growth in operational efficiency

### Director of Software Engineering — Perceptive Solutions

Aug 2022 – Sep 2023

- Built and led team of 10 engineers in early-stage startup; integrated AI into product offerings slashing development cycles by 30% and boosting feature adoption by 40%
- Drove end-to-end delivery of four production applications from architecture through launch, managing execution across sprints and longer-horizon initiatives
- Enhanced system scalability with cloud-native solutions enabling 50% increase in user base; mentored engineers increasing team velocity by 15%

### Chief Architect — Cognizant Softvision

Mar 2021 – Aug 2022

- Led 50+ engineers across US, Ukraine, and Central America; drove technical strategy for enterprise platform serving regulated industries
- Designed distributed microservices architecture cutting latency by 20% across production platforms; transformed monolithic application into scalable multi-tenant architecture
- Executed AWS integrations and API design patterns accelerating deployment timelines by 25% for 5 key projects; upheld engineering standards across globally distributed teams

### Chief Technology Officer — Red Spot Interactive

Mar 2014 – Mar 2021

- Built engineering team from inception to 15; instituted DevOps and CI/CD practices improving system reliability by 35% and deployment frequency by 50%
- Architected multi-cloud platform integrating AWS, Azure, and SaaS APIs, enabling 200K+ transactions with 40% revenue increase
- Implemented AI-driven analytics and automated workflows cutting operational costs by 18%; aligned technical roadmap with business growth, expanding client base by 12%

### Director of Software Engineering — MedQuest Associates

Jan 2003 – Mar 2014

- Built engineering team from zero to 22 including QA, Product, and offshore leads; oversaw \$2M annual budget for scalable technology integrations
- Delivered production system across 100 locations in 13 states; automated verification processing reducing errors by 60% and saving 500+ staff hours annually

## TECHNICAL SKILLS

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**Cloud & Infrastructure:** AWS, Azure, Google Cloud, Kubernetes, CI/CD, Microservices, API Development

**Languages:** Python, Java, C#, Node.js, SQL

**Practices:** Distributed systems architecture, API-first design, DevOps, Agile/Scrum, GitHub workflows

**Security & Compliance:** SOC2/HITRUST certification, HIPAA compliance, security controls and audit frameworks

**Leadership:** Team scaling (0→22), engineering manager development, technical strategy, vendor management

## EDUCATION

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MBA, Shorter University | BS Management Information Systems, University of Alabama Birmingham