

Joseph Hernandez

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EXPERIENCE

Bank of America, Vancouver— *Credit Solutions Advisor II*

July 2021-present

Identifying and assisting with clients mortgage lending needs. Coordinating with a team of underwriters and processors to ensure timely turnaround times on loans. Maintaining a consistent pipeline to ensure quarterly metrics are met.

Bank of America— *Relationship Banker*

April 2018- July 2021

Tending to clients foundational banking needs. Uncovering the need for and opening checking, savings, and credit card accounts. Managing a consistent pipeline to ensure quarterly metrics are met.

Dutch Bros, Vancouver— *Social Media Lead*

January 2017- April 2018

Growing and sustaining a following for the Vancouver Dutch Bros franchise. Keeping up on trends and structuring posts to increase engagement.

EDUCATION

University of Oregon, Oregon— *Certificate*

July 2022- December 2022

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Battle Ground High School, Washington— *Diploma*

September 2011- June 2014

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SKILLS

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AWARDS

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LANGUAGES

English, Spanish