

RxLink

Point of prescribing ePA and eRx solution
suite for providers





UnitedHealthcare Member Bio

Judy Pullman had her annual physical one week ago and was told her cholesterol level may be concerning. A full lipid panel was ordered for her and now she is returning for a follow-up appointment to discuss the lab results with her doctor.

After reviewing the lab results with Judy, the doctor confirms she does have high cholesterol and would to prescribe Livalo to manage her condition.

RxLink

Point of prescribing ePA and eRx solution suite for providers

PHASE 1



RxLink Lite

Dr. Hamma

A partially integrated EMR system using RxLink application services and design.

- Patient specific eligibility and formulary data
- Real-time trial claim results
- Lower cost alternatives
- Patient/drug specific ePA questions, no fax or phone
- Secure messaging/data transfer
- Digital intake and form submission, no fax or phone
- Instant approval, if appropriate
- Electronic prescription submission

PHASE 1



RxLink Full

Dr. Jones

A stand-alone Link application for doctors who do not have an EMR system or use Link for medical.

- Patient specific eligibility and formulary data
- Real-time trial claim results
- Lower cost alternatives
- Patient/drug specific ePA questions, no fax or phone
- Secure messaging/data transfer
- Digital intake and form submission, no fax or phone
- Instant approval, if appropriate

PHASE 2



EMR RxLink

Dr. Marshall

A fully integrated EMR system using RxLink API services.

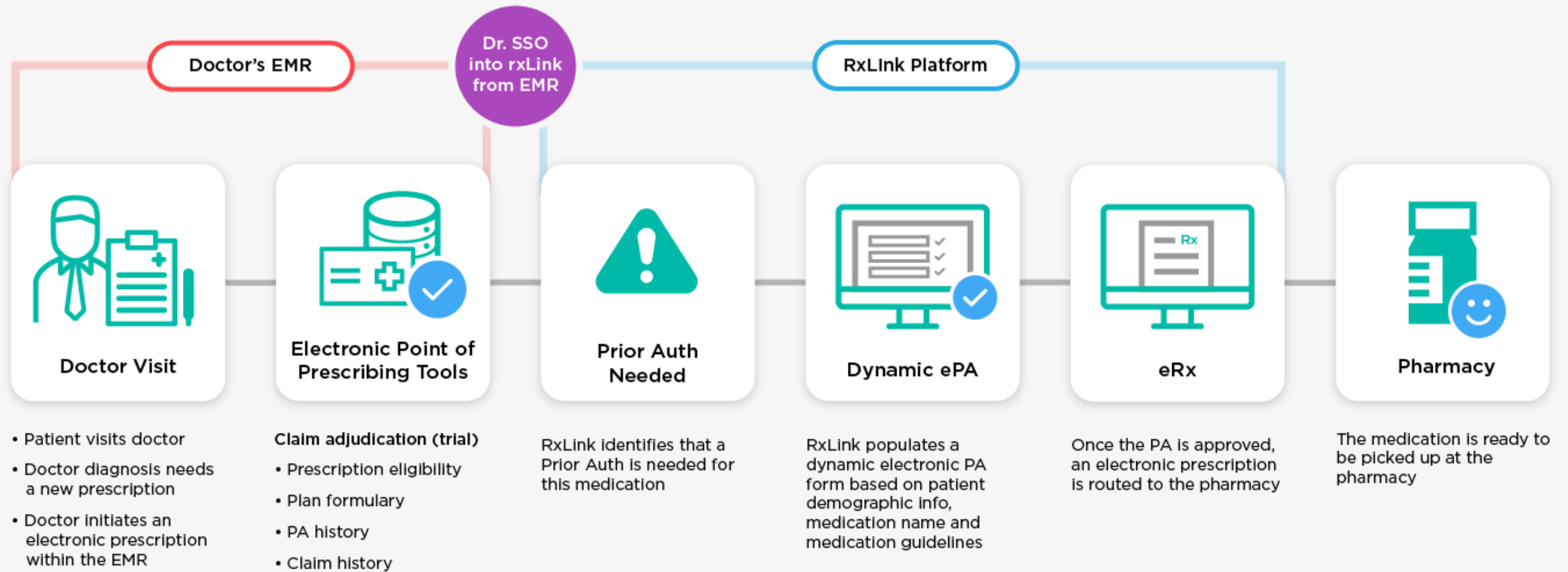
- Patient specific eligibility and formulary data
- Automatic prior authorization alert
- Lower cost alternatives
- Patient/drug specific ePA questions, no fax or phone
- Secure messaging/data transfer
- Digital intake and form submission, no fax or phone
- Instant approval, if appropriate
- Electronic prescription submission

RxLink Lite



RxLink Lite

Dr. Hamma





RxLink Lite

Dr. Hamma

Patient Chart
(9:05 am)

Add Medication

Trial Claim
Result

ePA Form

PA Decision

eRx Submitted
(9:20 am)

Go Actions Options Help

Find Patient P... N... P... R...

0 11 0 Muna Jabbour Log Out

Chart

Documents for Edit (1)
*Ofc Visit:c/o fev... Edit
New Document

Chart Summary
Problems
Medications ⚠
Allergies
Directives
Alerts / Flags 1

Histories
Flowsheet
Orders
Documents
Quality
Protocols
Graphs
Handouts
Registration

Desktop
Chart
Quality & Reports

Judy S. Pullman

51 Years - Female - DOB: 28-Sep-1964
Home: 847-299-7222 Work: 847-531-7036

Resp. Provider:
Insurance: United Healthcare
Group:

Patient ID: 227-TEST011

Problems

+ ✎ ✖ ↶ ↷ Active Only

Description	Code	Onset Date
⊕ ASTHMA -- childhood asthma from age 5 to 11, which then resolved until age 17.	ICD-493.0	24-Aug-2001
⊕ SINUSITIS, ACUTE NOS -- left frontal	ICD-461.9	30-Mar-2003

Problems reviewed on 04/12/2012 2:23 PM by Stephen D Lc

Medications

+ ✎ ✖ ↶ ↷ Interactions: ⚠ Active Only

Description	Instructions	Last Rx
⊕ ROBITUSSIN DM 100-...	2 teaspoons by mouth every 4 hours as needed (OTC)	
⊕ TYLENOL 325 MG TABS	2 by mouth every 4 hours as needed (OTC)	

Medications reviewed on 04/12/2012 2:23 PM by Stephen I

Allergies

+ ✎ ✖ ↶ ↷ Active Only

Substance	Reaction
⚠ ERYTHROMYC...	Dermatologic problems, e.g hives;
⚠ ASPIRIN	Gastrointestin problems, e.g vomiting, diar

Directives

+ ✎ ✖ ↶ ↷ Active Only

Description	Start Date
ORGAN DONOR	24-Aug-2001

Alerts / Flags

+ 🔍 ↶ ↷ Today

From	Message
⊕ Muna Jab...	Her asthma has

Patient Chart

The doctor can add a medication directly from Judy's electronic health record.



RxLink Lite

Dr. Hamma

Patient Chart
(9:05 am)

Add Medication

Trial Claim
Result

ePA Form

PA Decision

eRx Submitted
(9:20 am)

New Medication

Name: Pullman, Judy S
Birth: 28-Sep-1964
Age: 51 Years Old
Sex: Female
Height: 66 in
Weight: 145 lb
BSA: 2.05 sqm
Creatinine: 1.0mg/dL
Insurance: United Healthcare

Eligibility: OptumRx

☐ Allrgs(1) ☒ Meds(9) ☐ Probs(7)

Current Medications

Find Medication

Custom List: Internal Medicine **Reference List...**

Livalo TAB 4MG

Define Medication

Medication: Livalo TAB 4MG

Instructions: Take 1 tablet once daily Comments:

Start Date: Stop Date: **Dosing Calculator**

Duration: 30 ☒ Days ☐ Weeks ☐ Months **Monograph**

Prescription

Quantity: 30 **tablet** Refills: 12 ☐ Brand medically necessary ☐ Print Pt. Handout

Pharmacy: Walgreens Pharmacy #08191 Authorized By:

Select... Phone: 884-753-5560 Prescribing Method:

State:

Note to Pharmacy:

Formulary: CHC Gold

powered by **RxLink**

Search Formulary...

Select Formulary...

Status...

Add Medication

- In the EMR the doctor submits a prescription for Livalo as usual.
- In the background, before the e-prescription is sent to the pharmacy, the system compares Livalo against a list of drugs that commonly require a prior authorization.
- If the drug is not on the list, the e-prescription is routed to the pharmacy.
- If the drug is on the list a trial claim is initiated.
- If the trial claim result is that a prior authorization is needed, an alert is presented. Otherwise, the e-prescription is routed to the pharmacy.



RxLink Lite

Dr. Hamma



Height: 66 in
Weight: 145 lb
BSA: 2.05 sqm
Creatinine: 1.0mg/dL
Insurance: United Healthco

Eligibility: OptumRx

☐ Allrgs(1) ☒ Meds(9)

Current Medications

☐ Add to custom list: ☐ Dr
* indicates the calculated value

This medication requires a Prior Authorization before coverage will be provided. Select a generic alternative to avoid a Prior Authorization.

VIEW ALTERNATIVES ↓

CURRENT DRUG INFORMATION

DRUG NAME		DOSAGE FORM
Livalo TAB 4 MG		Tablet
QUANTITY	REFILLS	INSTRUCTIONS
30	12	Take 1 tablet daily

PHARMACY

OptumRx Home Delivery	\$567.17
90 day supply - Qty 90	
Walgreens Pharmacy #08191	\$217.54
30 day supply - Qty 30	(\$652.62 for Qty 90)

ASSIGN AS TASK

INITIATE PRIOR AUTH

Dosing Calculator

Monograph

☐ Print Pt. Handout

Search Formulary...

Select Formulary...

Status...

Choose Alternative

OK

Cancel

Trial Claim Result

- For Livalo, RxLink flags Livalo as a drug that may need a prior authorization and integrates with the patient’s health record, plan, eligibility and formulary data to run the Trial Claim process.
- The doctor is presented with a rxLink Lite window.
- The doctor is informed via RxLink that a PA is needed and, if appropriate, alternative drugs and LCAs that are therapeutic equivalents to Livalo that do not require a prior authorization are presented.
- The doctor and Judy determine Livalo is the best course of treatment, so the doctor initiates the prior authorization.



RxLink Lite

Dr. Hamma

Patient Chart
(9:05 am)

Add Medication

Trial Claim
Result

ePA Form

PA Decision

eRx Submitted
(9:20 am)

Prior Authorization Drug Coverage Request

CURRENT DRUG INFORMATION

Livalo TAB 4 MG

Take one tablet daily - Qty 90

PRIOR AUTHORIZATION QUESTIONNAIRE

Please provide all information requested.

Failure to complete this form in its entirety may result in delayed processing.

Question 1

Please enter a valid ICD-10 diagnosis code.

select diagnosis code

Patient/Drug Specific ePA Request Form

- When a PA request is initiated, the prescription is placed in a pending queue until the PA approval decision is made.
- If a PA is needed, a patient-specific ePA form is presented, thus allowing the doctor to enter the required info immediately. If extra information is required, the secure messaging feature within RxLink can be used to attach the lab results to the PA form.
- As much as possible, the patient information is gathered from the EMR and pre-populated into RxLink.



RxLink Lite

Dr. Hamma

Patient Chart
(9:05 am)

Add Medication

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Result

ePA Form

PA Decision

eRx Submitted
(9:20 am)



Prior Authorization Approved
Approval # PA4452305

**Your eRx has been
successfully submitted to:**

OptumRx Home Delivery
Phone: 123-456-7890

RETURN TO EMR

Prior Auth Decision

- If appropriate, an immediate ePA approval can be given and the eRx is released from the pending queue and routed to the pharmacy.
- If the PA request cannot be approved immediately it will go into a review process. The doctor and patient will be notified once the decision is made.



RxLink Lite

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*Ofc Visit:c/o fev... Edit

New Document

Chart Summary

- Problems
- Medications !
- Allergies
- Directives
- Alerts / Flags 1

Histories

- Flowsheet
- Orders
- Documents
- Quality
- Protocols
- Graphs
- Handouts
- Registration

Desktop

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Quality & Reports

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Alerts / Flags

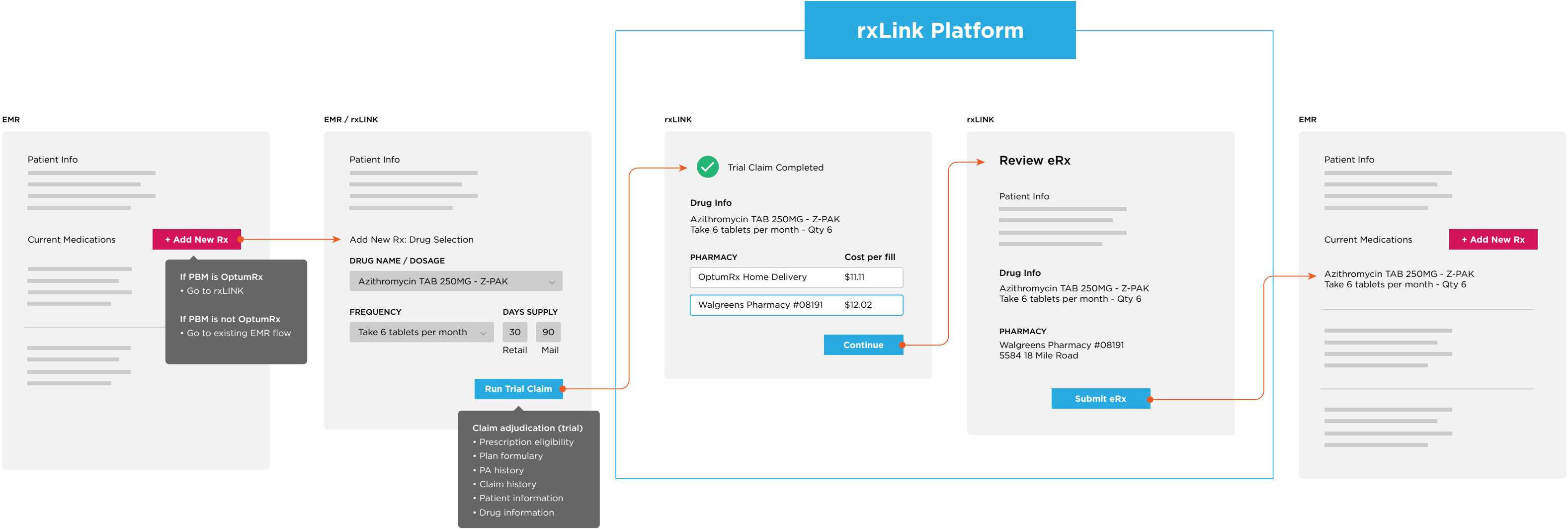
From	Message
Muna Jab...	Her asthma has

Prescription Submitted

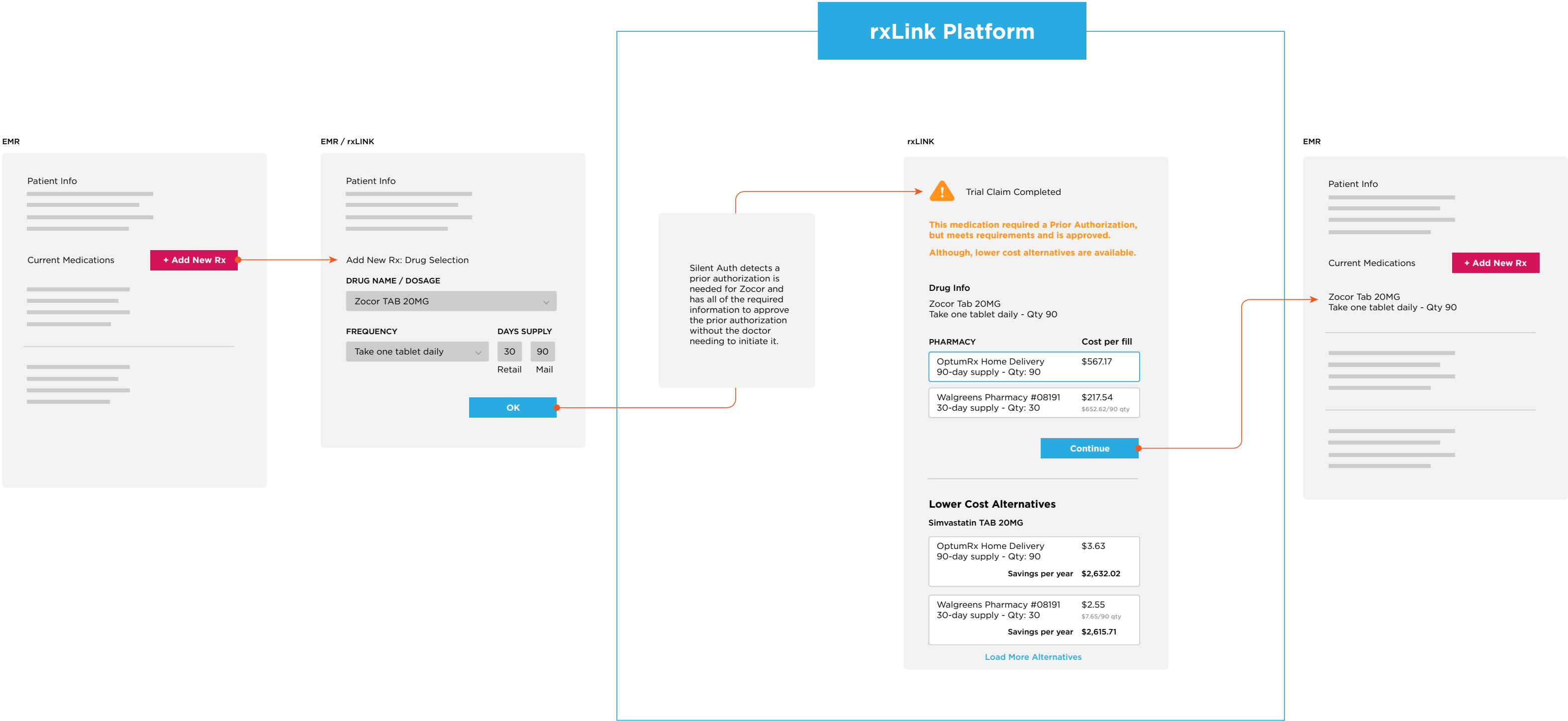
- Once the prior authorization request is approved and eRx is submitted, the EMR is updated to reflect the new prescription.
- Judy is able to go directly to the pharmacy after her doctor's appointment, pick up her prescription for Livalo, and start her treatment plan.
- If Judy uses mail order she can leave the doctor's office knowing her prescription will arrive at her doorstep in a few days.

Appendix

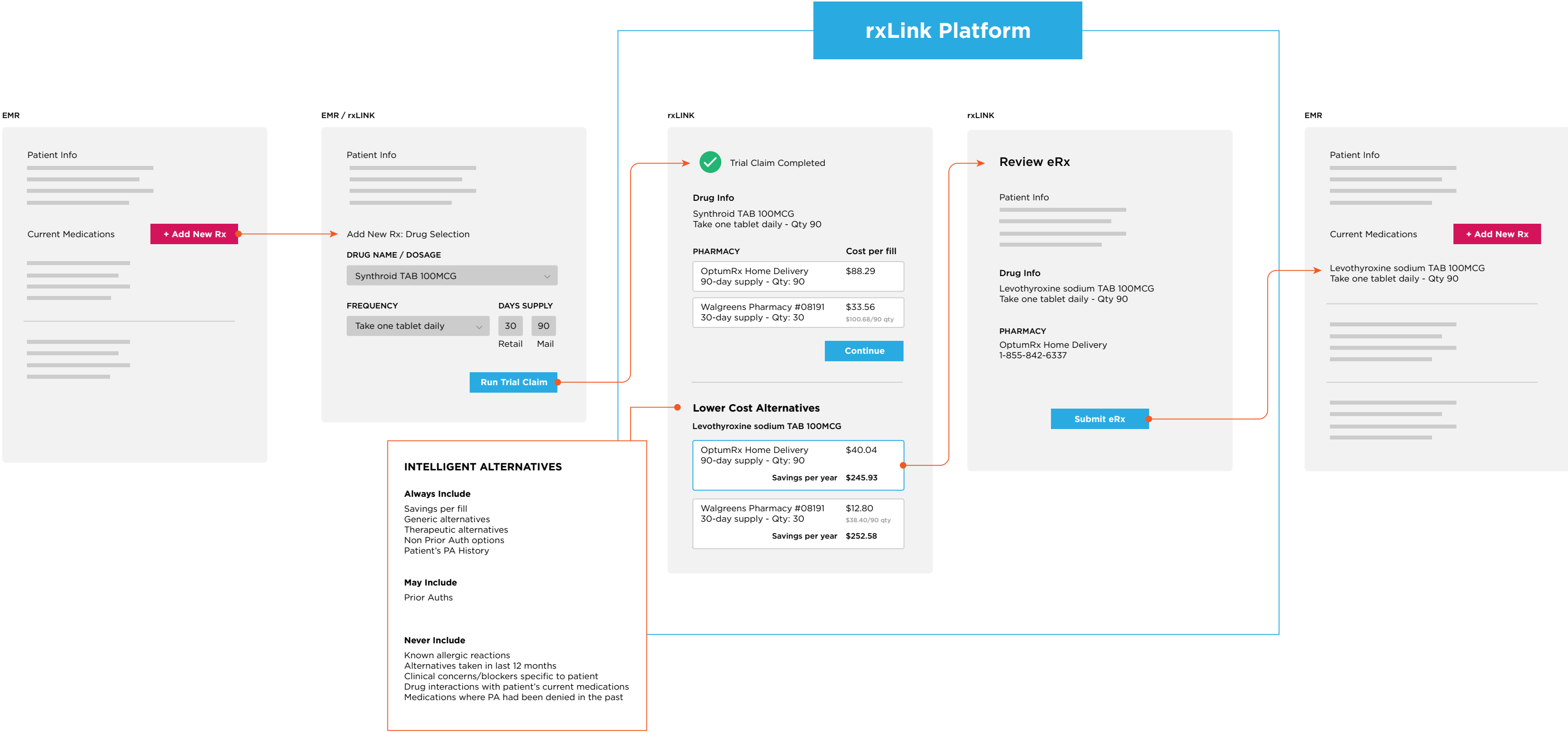
Easy Rx



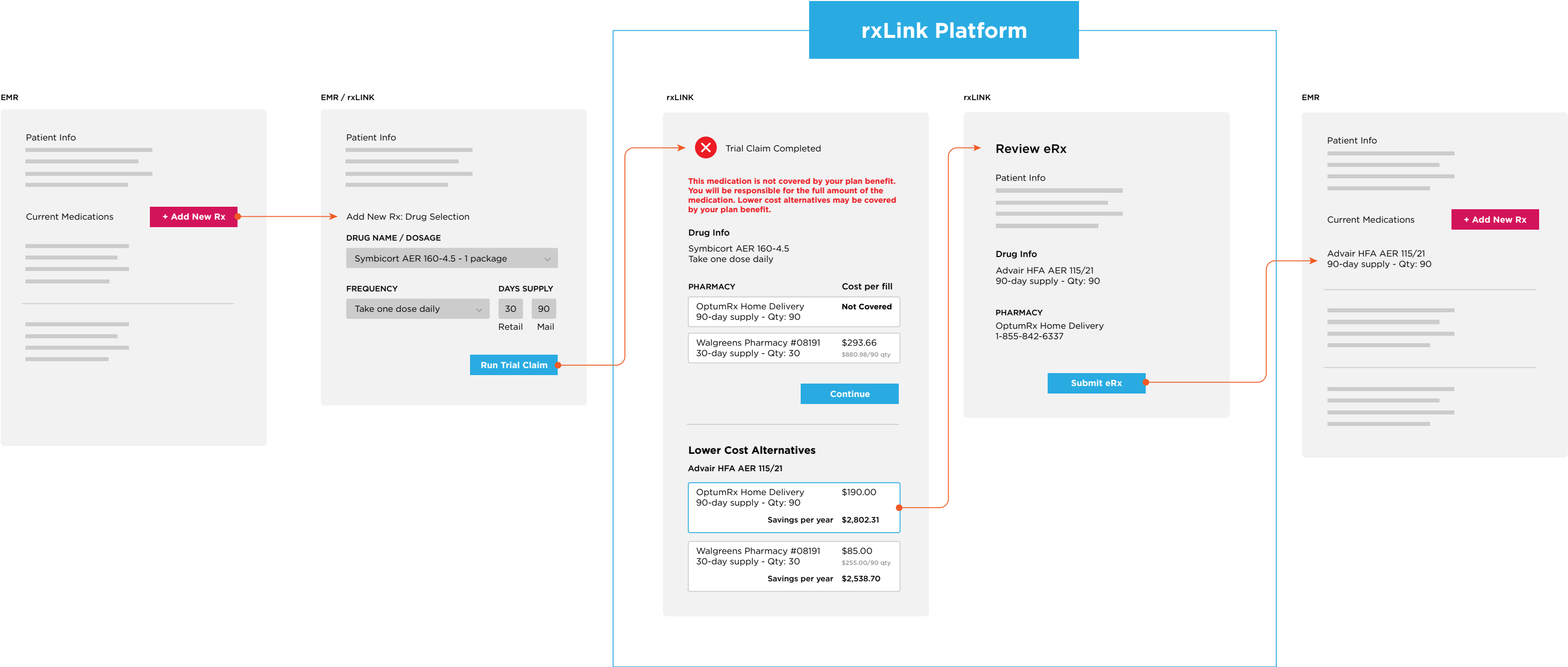
Silent Auth



Formulary LCA



Non-formulary - formulary



Non-Preferred Pharmacy

New Medication

Name: Pullman, Judy S

Birth: 28-Sep-1964

Age: 51 Years Old

Sex: Female

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Weight: 145 lb

BSA: 2.05 sqm

Creatinine: 1.0mg/dL

Insurance: United Healthcare

Eligibility: OptumRx

☐ Allrgs(1) ☒ Meds(9) ☐ Probs(7)

Find Medication

Custom List: Internal Medicine

Livalo TAB 4MG

Define Medication

Medication: Livalo TAB 4MG

Instructions: Take 1 tablet once daily

Start Date:

Duration: ☒ Day

Prescription

Quantity: **tablet** Refills:

Pharmacy: **SAV-MOR CHECKER DRUGS**

87155 W Main Street STE 300
NOVI, MI 48375-4190
(248) 555-5555

Formulary: CHC Gold

Add to custom list: ☐ Drug ☐ Instructions/Duration ☐ Qty/Refills

* indicates the calculated values of weight or height.

New Medication

Name: Pullman, Judy S

Birth: 28-Sep-1964

Age: 51 Years Old

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Quantity: **tablet** Refills:

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Formulary: CHC Gold

Add to custom list: ☐ Drug ☐ Instructions/Duration ☐ Qty/Refills

* indicates the calculated values of weight or height.

app:rxlink

RxLink

close x

The current pharmacy is not within the member's health care network. Please choose one of the recommended pharmacies below.

CURRENT PHARMACY INFORMATION

SAV-MOR CHECKER DRUGS
87155 W Main Street STE 300
NOVI, MI 48375-4190
(248) 555-5555

PATIENT INFORMATION

Judy Pullman
UnitedHealthcare PlanLOCATION
MAX DISTANCE

PREFERRED PHARMACIES NEAR JUDY

OptumRx Home Delivery
(555) 555-5555

WALGREENS
24150 NOVI RD
NOVI, MI 48375-3247
(248) 349-6771

Reference List...

Dosing Calculator

Monograph

Print Pt. Handout

Search Formulary...

Select Formulary...

Status...

Choose Alternative

OK

Cancel

High Value Drug

The screenshot displays the RxLink application interface. On the left, the 'New Medication' form is visible, showing patient information (Name: Pullman, Judy S, Birth: 28-Sep-1964, Age: 51 Years Old, Sex: Female, Height: 66 in, Weight: 145 lb, BSA: 2.05 sqm, Creatinine: 1.0mg/dL, Insurance: United Healthcare) and medication details (Medication: Xifaxan TAB 550MG, Instructions: Take 1 tablet once daily, Start Date: Date, Duration: 30 Day). The 'Current Medications' section is empty. A 'Popup' window is overlaid on the right, displaying drug information for Xifaxan TAB 550MG (Tablet, 60 quantity, 6 refills, Patient's Cost Per Fill: \$1,890.85). Below this, 'LOWER COST ALTERNATIVES' are listed, including Rifampin 300MG Capsule (OptumRx Home Delivery, 60 day supply - Qty 60, Patient's Cost Per Fill: \$74.17, Savings per year \$10,900.08). The background shows a 'Reference List...' and 'Dosing Calculator' section.

Current State

