Let’s talk about Thurstone & Co.: An information-theoretical model for comparative judgments, and its statistical translation

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Abstract

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# Introduction

In *comparative judgment* (CJ) studies, judges assess a specific trait or attribute across various stimuli by performing pairwise comparisons (Thurstone 1927b, 1927a). Each comparison produces a dichotomous outcome, indicating which stimulus is perceived to exhibit a higher trait level. For example, when assessing text quality, judges compare pairs of written texts (the stimuli) to determine the relative quality each text exhibit (the trait) (Laming 2004; Pollitt 2012b; Whitehouse 2012; van Daal et al. 2016; Lesterhuis 2018a; Coertjens et al. 2017; Goossens and De Maeyer 2018; Bouwer et al. 2023).

Numerous studies have documented the effectiveness of CJ in assessing traits and competencies over the past decade. These studies have emphasized three aspects of the method’s effectiveness: its reliability, validity, and practical applicability. Research on reliability indicates that CJ requires a relatively small number of pairwise comparisons (Verhavert et al. 2019; Crompvoets, Béguin, and Sijtsma 2022) to produce trait scores that are as precise and consistent as those generated by other assessment methods (Coertjens et al. 2017; Goossens and De Maeyer 2018; Bouwer et al. 2023). Furthermore, evidence suggests that the reliability and time efficiency of CJ are comparable, if not superior, to those of other assessment methods when employing adaptive comparison algorithms (Pollitt 2012b; Verhavert, Furlong, and Bouwer 2022; Mikhailiuk et al. 2021). Meanwhile, research on validity suggests that scores generated by CJ can accurately represent the traits under measurement (Whitehouse 2012; van Daal et al. 2016; Lesterhuis 2018a; Bartholomew et al. 2018; Bouwer et al. 2023), while research on practical applicability highlights the method’s versatility across both educational and non-educational contexts (Kimbell 2012; Jones and Inglis 2015; Bartholomew et al. 2018; Jones et al. 2019; Marshall et al. 2020; Bartholomew and Williams 2020; Boonen, Kloots, and Gillis 2020).

Nevertheless, despite the increasing number of CJ studies, unsystematic and fragmented research approaches have left several critical issues unaddressed. The present study primarily focuses on two: the overreliance on the assumptions of Thurstone’s Case V in the statistical analysis of CJ data, and the apparent disconnect between CJ’s approach to trait measurement and hypothesis testing. The following sections begin with a brief overview of Thurstone’s theory and a detailed examination of these issues. Subsequently, the study introduces a theoretical model for CJ that builds upon Thurstone’s theory, alongside its statistical translation, designed to address the two concerns simultaneously.

# Thurstone’s theory

In its most general form, Thurstone’s theory addresses pairwise comparisons of stimuli made by a single judge (Thurstone 1927a, 267). The theory posits that two key factors determine the dichotomous outcome of these comparisons: the discriminal process of each stimulus and their discriminal difference. The *discriminal process* represents the psychological impact each stimulus has on judges or, more simply, their perception of the stimulus trait. According to the theory, the discriminal process for each stimulus follows a Normal distribution, where its mode (mean), called the *modal discriminal process*, indicates the stimulus position on the trait continuum, while its dispersion, known as the *discriminal dispersion*, reflects variability in the perceived trait of the stimulus.

[Figure 1](#fig-discriminal_process) illustrates the discriminal processes along a quality trait continuum for two written texts. The figure shows that each discriminal process follows a Normal distribution. It also indicates that the modal discriminal process for Text B is positioned further along the continuum than that of Text A , signifying a higher quality for Text B. Additionally, the figure highlights that Text B has a broader distribution compared to Text A, which arises from its larger discriminal dispersion .

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| Figure 1: Discriminal processes for two written texts |

However, since the discriminal processes of the stimuli are not directly observable, the theory introduces the *law of comparative judgment*. This law states that in pairwise comparisons, a judge perceives the stimulus positioned further along the trait continuum as having a higher level of that trait. This law emphasizes that the relative distance between stimuli, rather than their absolute positions on the continuum, determines the outcome of the pairwise comparison. Indeed, the theory assumes that the observed dichotomous outcome arises from the difference between the underlying discriminal processes of the stimuli, referred to as the *discriminal difference*. Since the individual discriminal processes follow a Normal distribution, the discriminal difference also follows a Normal distribution (Andrich 1978). In this distribution, the mode (mean) represents the relative separation between the stimuli and the dispersion captures the variability of that relative separation.

[Figure 2](#fig-discriminal_difference) illustrates the distribution of the discriminal difference for the texts presented in [Figure 1](#fig-discriminal_process). The figure indicates that the judge perceives Text B as having significantly higher quality than Text A. This conclusion is evident from the positive difference in their modal discriminal processes and the area under the curve where the discriminal difference distinctly favors Text B over Text A, denoted as (shaded gray area). As a result, the dichotomous outcome of this comparison is more likely to favor Text B over Text A.

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| Figure 2: Discriminal difference for two written texts |

# The two critical issues in CJ literature

This section examines the two critical issues in the CJ literature that serve as the primary focus of this study. The first is the overreliance on Thurstone’s Case V assumptions in the statistical analysis of CJ data. The second is the apparent disconnect between CJ’s approach to trait measurement and hypothesis testing.

## The Case V and the statistical analysis of CJ data

Since the general form of Thurstone’s theory, outlined in [Section 2](#sec-thurstone_theory), applies to a CJ design where a single judge evaluates multiple stimuli, Thurstone developed four additional cases for the theory’s practical application, each progressively incorporating additional simplifying assumptions. Case I represents the general form of the theory. Case II extends this by allowing multiple judges to make comparisons rather than restricting the comparisons to a single judge. Case III introduces the assumption of zero correlation between stimuli. Case IV builds on this by assuming the stimuli have similar dispersions. Finally, Case V replaces this assumption with the condition that the stimuli have equal discriminal dispersions. [Table 1](#tbl-thurstone_cases) summarizes these cases and their assumptions. For a detailed discussion of this progression, refer to Thurstone (1927a) and Bramley (2008, 248–53).

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| Table 1: Thurstones cases and their asumptions |

Despite its reliance on the largest number of simplifying assumptions (Bramley 2008, 253; Kelly, Richardson, and Isaacs 2022, 677), Case V remains the most widely used case in the CJ literature. This popularity stems mainly from its simplified statistical representation in the Bradley-Terry-Luce (BTL) model (Bradley and Terry 1952; Luce 1959). The BTL model mirrors the assumptions of Case V, with one key difference: while Case V assumes a Normal distribution for the stimuli’s discriminal processes, the BTL model uses the more mathematically tractable Logistic distribution (Andrich 1978; Bramley 2008, 254) (see [Table 1](#tbl-thurstone_cases)). This substitution has little impact on the model’s estimation or interpretation, as the Normal and Logistic distributions share similar statistical properties, differing only by a scaling factor of approximately (van der Linden 2017a, 1:16) (see [Figure 3](#fig-logistic_vs_normal)).

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| |  | | --- | | (a) Probability density | |  |

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| |  | | --- | | (b) Cummulative probability | |

Figure 3: Probability density and cumulative probability of the logistic and Normal distributions. Extracted from Bramley (2008, 254–55).

Nevertheless, Thurstone originally developed Case V to provide a “rather coarse scaling” of traits (Thurstone 1927a, 269), prioritizing statistical simplicity over precision in trait measurement (Kelly, Richardson, and Isaacs 2022, 677). Thurstone explicitly warned against its untested application, stating that its use “should not be made without (an) experimental test” (Thurstone 1927a, 270), acknowledging that some assumptions could be problematic when researchers asesss complex traits or heterogeneous stimuli (Thurstone 1927b, 376). Consequently, given that modern CJ applications frequently involve such traits and stimuli, two main assumptions of Case V and, by extension, of the BTL model may not consistently hold in theory or practice: the assumption of equal dispersion and zero correlation between stimuli.

### The assumption of equal dispersions between stimuli

The discriminal dispersions of stimuli are crucial in determining the dichotomous outcomes of pairwise comparisons. Holding all other modeling factors constant, discrepancies in these dispersions shape the distribution of the discriminal difference, directly influencing the comparison outcome. [Figure 4](#fig-dispersion) illustrates how more uncertainty in the trait perception of one text relative to another, , broadens the distribution of their discriminal difference. This broadening affects the area under the curve where the discriminal difference distinctly favors one text over the other, . Additionally, the figure shows that when the discriminal dispersions of the texts are equal , the discriminal difference is more likely to favor one text over the other than when their dispersions differ (shaded gray area).

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| Figure 4: The discrepancy in the dispersions of stimuli and their effect on the distribution of the discriminal difference |

However, Thurstone contended that this assumption of equal dispersions may not hold when researchers assess complex traits or heterogeneous stimuli (Thurstone 1927b, 376), as these traits and stimuli can introduce judgment discrepancies due to their unique features (van Daal et al. 2016; Lesterhuis 2018b; Chambers and Cunningham 2022). Indeed, evidence of such violation may already exist in the CJ literature as misfit statistics. These statistics measure the judgment discrepancies associated with a given stimulus (Pollitt 2004, 12; Goossens and De Maeyer 2018, 20). For instance, labeling texts as “misfits” indicates that comparisons involving these texts result in more judgment discrepancies than others (Pollitt 2012a, 2012b; van Daal et al. 2016; Goossens and De Maeyer 2018). This finding implies that discriminal differences associated with “misfits” texts usually display a broader dispersion, suggesting that the discriminal processes of these texts also exhibit more variation than other texts. Notably, this reasoning also applies to “misfit” judges, whose evaluations reflect substantial deviations from the shared consensus due to the unique characteristics of the stimuli or the judges themselves. Moreover, the presence of these “misfit” judges and their deviations can introduce additional statistical and measurement issues, which we discuss in [Section 3.1.2](#sec-theory-issue1b).

Therefore, assuming equal dispersions between stimuli, despite its violation, can cause Case V (and the BTL model) to inflate the reliability of the outcome, resulting in inaccurate conclusions about the comparison. Moreover, ignoring the disparity in dispersions can lead to the neglect of critical differences in the reliability of the trait across these stimuli, leading to erroneous conclusions about the trait’s estimates (McElreath 2020, 370). Additionally, if researchers acknowledge that misfit statistics help identify these critical differences in dispersion, the usual practice in the CJ literature of excluding stimuli based on these statistics (Pollitt 2012b; van Daal et al. 2017; Goossens and De Maeyer 2018) risks discarding valuable information and introducing bias into the trait’s estimates (Zimmerman 1994; McElreath 2020, chap. 12). The direction and magnitude of these biases are often unpredictable, as they depend on the specific stimuli researchers exclude from the analysis.

### The assumption of zero correlation between stimuli

Similar to the discriminal dispersions, the correlation between discriminal processes plays a crucial role in determining the dichotomous outcomes of pairwise comparisons. Holding all other modeling factors constant, this correlation shapes the distribution of the discriminal difference, directly influencing the comparison outcome. [Figure 5](#fig-correlation) illustrates how the dependence in trait perception between two texts narrows the distribution of their discriminal difference. This narrowing affects the area under the curve where the discriminal difference distinctly favors one text over the other, . Moreover, the figure shows that when two texts are independent or uncorrelated , their discriminal difference is less likely to favor one text over the other than when the texts are highly correlated (shaded gray area).

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| Figure 5: The correlation between stimuli and its effect on the distribution of the discriminal difference |

Notably, Thurstone’s Case V and the BTL model assume independent trait perceptions across stimuli. Thurstone attributed this independence to the cancellation of potential judges’ biases, driven by two opposing and equally weighted effects occurring during the pairwise comparisons (Thurstone 1927a, 268). Andrich (1978) mathematically demonstrated this cancellation using the BTL model under the assumption of discriminal processes with additive biases. However, it is easy to imagine at least two scenarios where the zero correlation assumption almost certainly does not hold: when the pairwise comparison involves multidimensional, complex traits with heterogeneous stimuli and when an additional hierarchical structure is relevant to the stimuli.

In the first scenario, the intricate aspects of multidimensional, complex traits may introduce dependencies between the stimuli due to certain judges’ biases that resist cancellation. Research on text quality suggests that when judges evaluate these traits, they often rely on various intricate characteristics of the stimuli to form their judgments (van Daal et al. 2016; Lesterhuis 2018b; Chambers and Cunningham 2022). These additional relevant characteristics, which are unlikely to be equally weighted or opposing, can unevenly influence judges’ perceptions, creating biases in their judgments and, ultimately, introducing dependencies between stimuli (van der Linden 2017b, 2:346). For example, this could occur when a judge assessing the argumentative quality of a text places more weight on its grammatical accuracy than other judges, ultimately favoring texts with fewer errors but weaker arguments. While direct evidence for this specific scenario is lacking, studies such as Pollitt and Elliott (2003) demonstrate the presence of such biases, supporting the idea that the factors influencing pairwise comparisons may not always cancel out.

In the second scenario, the shared context or inherent connections created by additional hierarchical structures may further introduce dependencies between stimuli, a statistical phenomenon commonly known as clustering (Everitt and Skrondal 2010). Although the CJ literature acknowledges the presence of such hierarchical structures, the statistical handling of this extra source of dependency between stimuli has been inadequate. For example, when CJ data includes multiple samples of stimuli from the same individuals, researchers often rely on (average) estimated BTL scores to conduct subsequent analyses and tests at the individual hierarchical level (Bramley and Vitello 2019; Boonen, Kloots, and Gillis 2020; Bouwer et al. 2023; van Daal et al. 2017; Jones et al. 2019; Gijsen et al. 2021). However, this approach can introduce additional statistical and measurement issues, which we discuss in [Section 3.2](#sec-theory-issue2).

In any case, the psychometric and statistical literature emphasizes the need to address factors that create dependencies between stimuli, as failing to do so can affect the reliability of the comparison outcomes and lead to inaccurate conclusions about the trait’s estimates. For instance, researchers who overlook additional relevant traits, such as judges’ biases, can cause dimensional mismatches in the statistical model used for analysis. This mismatch can artificially inflate the reliability of the trait (Hoyle 2023, 341) or, even worse, introduce bias into the trait’s estimates (Ackerman 1989). Furthermore, as discussed in [Section 3.1.1](#sec-theory-issue1a), researchers who exclude judges based on misfit statistics can risk discarding valuable information, further biasing the trait’s estimates (Zimmerman 1994; McElreath 2020, chap. 12). Lastly, researchers who fail to account for hierarchical (grouping) structures can reduce the precision of model parameter estimates, which may amplify the overestimation of the trait’s reliability (Hoyle 2023, 482).

## The disconnect between trait measurement and hypothesis testing

Building on the previous section, it is clear that, despite its limitations, the BTL model is commonly used as the measurement model in CJ assessments. A measurement model specifies how manifest variables contribute to the estimation of latent variables (Everitt and Skrondal 2010). For example, when evaluating text quality, researchers use the BTL model to process the dichotomous outcomes resulting from the pairwise comparisons (the manifest variables) to estimate scores that reflect the underlying quality level of the texts (the latent variable) (Laming 2004; Pollitt 2012b; Whitehouse 2012; van Daal et al. 2016; Lesterhuis 2018a; Coertjens et al. 2017; Goossens and De Maeyer 2018; Bouwer et al. 2023).

Researchers then typically use these estimated BTL scores, or their transformations, to conduct additional analyses or hypothesis tests. For example, these scores have been used to identify ‘misfit’ judges and stimuli (Pollitt 2012b; van Daal et al. 2016; Goossens and De Maeyer 2018), detect biases in judges’ ratings (Pollitt and Elliott 2003; Pollitt 2012b), calculate correlations with other assessment methods (Goossens and De Maeyer 2018; Bouwer et al. 2023), or test hypotheses related to the underlying trait of interest (Bramley and Vitello 2019; Boonen, Kloots, and Gillis 2020; Bouwer et al. 2023; van Daal et al. 2017; Jones et al. 2019; Gijsen et al. 2021).

However, the statistical literature advises caution when using estimated scores for additional analyses and tests. A key consideration is that BTL scores are parameter estimates that inherently carry uncertainty. Ignoring this uncertainty can bias the analysis and reduce the precision of hypothesis tests. Notably, the direction and magnitude of such biases are often unpredictable. Results may be attenuated, exaggerated, or remain unaffected depending on the degree of uncertainty in the scores and the actual effects being tested (Kline 2023, 25; Hoyle 2023, 137). Finally, the reduced precision in hypothesis tests diminishes their statistical power, increasing the likelihood of committing type-I or type-II errors (McElreath 2020).

In aggregate, researchers’ inadequate handling of violations to the assumptions of equal dispersion and zero correlation between stimuli, along with the apparent disconnect between CJ’s approach to trait measurement and hypothesis testing, can undermine the reliability of the trait and ultimately compromise its validity (Perron and Gillespie 2015, 2). Consequently, adopting a more systematic and integrated approach to examining what happens when judges compare two stimuli could offer several statistical and measurement benefits, including addressing these issues.

# An updated theoretical and statistical model for CJ

This section presents a theoretical model for CJ that extends Thurstone’s theory. The model systematically incorporates all factors involved when judges make pairwise comparisons. Additionally, the section develops the statistical translation of the theoretical model based on assumptions informed by the CJ theory.

## The theoretical model

## From theory to statistics

# Discussion

## Findings

## Limitations and further research

# Conclusion

# Declarations

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