

1-3b Types of Databases

A DBMS can be used to build many different types of databases. Each database stores a particular collection of data and is used for a specific purpose. Over the years, as technology and innovative uses of databases have evolved, different methods have been used to classify databases. For example, databases can be classified by the number of users supported, where the data is located, the type of data stored, the intended data usage, and the degree to which the data is structured.

The number of users determines whether the database is classified as single user or multiuser. A **single-user database** supports only one user at a time. In other words, if user A is using the database, users B and C must wait until user A is done. A single-user database that runs on a personal computer is called a **desktop database**. In contrast, a **multiuser database** supports multiple users at the same time. When the multiuser database supports a relatively small number of users (usually fewer than 50) or a specific department within an organization, it is called a **workgroup database**. When the database is used by the entire organization and supports many users (more than 50, usually hundreds) across many departments, the database is known as an **enterprise database**.

Location might also be used to classify the database. For example, a database that supports data located at a single site is called a **centralized database**. A database that supports data distributed across several different sites is called a **distributed database**. The extent to which a database can be distributed and the way in which such distribution is managed are addressed in detail in Chapter 12, Distributed Database Management Systems.

Both centralized and decentralized (distributed) databases require a well-defined infrastructure (hardware, operating systems, network technologies, etc.) to implement and operate the database. Typically, the infrastructure is owned and maintained by the organization that creates and operates the database. But in recent years, the use of cloud databases has been growing in popularity. A **cloud database** is a database that is created and maintained using cloud data services, such as Microsoft Azure or Amazon AWS. These services, provided by third-party vendors, provide defined performance measures (data storage capacity, required throughput, and availability) for the database, but do not necessarily specify the underlying infrastructure to implement it. The data owners do not have to know, or be concerned about, what hardware and software are being used to support their databases. The performance capabilities can be renegotiated with the cloud provider as the business demands on the database change. For example, 3M Health Information Systems, the world's largest provider of health care analytics software in hospitals, used Amazon's AWS cloud database services to consolidate its multiple IT centers. 3M did not have to buy, install, configure, or maintain any hardware, operating systems, or network devices. It simply purchased storage and processing capacity for its data and applications. As the demands on the databases increased, additional processing and storage capabilities could be purchased as needed. As a result, server provisioning processes that previously took 10 weeks to complete could be done in mere minutes. This allows the company to be more responsive to the needs of customers and innovate faster.

In some contexts, such as research environments, a popular way of classifying databases is according to the type of data stored in them. Using this criterion, databases are grouped into two categories: general-purpose and discipline-specific databases. **General-purpose databases** contain a wide variety of data used in multiple disciplines—for example, a census database that contains general demographic data and the LexisNexis and ProQuest databases that contain newspaper, magazine, and journal articles for a variety of topics. **Discipline-specific databases** contain data focused on specific subject areas. The data in this type of database is used mainly for academic or research purposes.

single-user database

A database that supports only one user at a time.

desktop database

A single-user database that runs on a personal computer.

multiuser database

A database that supports multiple concurrent users.

workgroup database

A multiuser database that usually supports fewer than 50 users or is used for a specific department in an organization.

enterprise database

The overall company data representation, which provides support for present and expected future needs.

centralized database

A database located at a single site.

distributed database

A logically related database that is stored in two or more physically independent sites.

cloud database

A database that is created and maintained using cloud services, such as Microsoft Azure or Amazon AWS.

general-purpose database

A database that contains a wide variety of data used in multiple disciplines.

discipline-specific database

A database that contains data focused on specific subject areas.

operational database

A database designed primarily to support a company's day-to-day operations. Also known as a *transactional database*, *OLTP database*, or *production database*.

online transaction processing (OLTP) database

See operational database.

transactional database

See operational database.

production database

See operational database.

analytical database

A database focused primarily on storing historical data and business metrics used for tactical or strategic decision making.

data warehouse

A specialized database that stores historical and aggregated data in a format optimized for decision support.

online analytical processing (OLAP)

A set of tools that provide advanced data analysis for retrieving, processing, and modeling data from the data warehouse.

business intelligence

A set of tools and processes used to capture, collect, integrate, store, and analyze data to support business decision making.

unstructured data

Data that exists in its original, raw state; that is, in the format in which it was collected.

structured data

Data that has been formatted to facilitate storage, use, and information generation.

semistructured data

Data that has already been processed to some extent.

within a small set of disciplines. Examples of discipline-specific databases are financial data stored in databases such as CompuStat or CRSP (Center for Research in Security Prices), geographic information system (GIS) databases that store geospatial and other related data, and medical databases that store confidential medical history data.

The most popular way of classifying databases today, however, is based on how they will be used and on the time sensitivity of the information gathered from them. For example, transactions such as product or service sales, payments, and supply purchases reflect critical day-to-day operations. Such transactions must be recorded accurately and immediately. A database that is designed primarily to support a company's day-to-day operations is classified as an **operational database**, also known as an **online transaction processing (OLTP) database**, **transactional database**, or **production database**. In contrast, an **analytical database** focuses primarily on storing historical data and business metrics used exclusively for tactical or strategic decision making. Such analysis typically requires extensive "data massaging" (data manipulation) to produce information on which to base pricing decisions, sales forecasts, market strategies, and so on. Analytical databases allow the end user to perform advanced analysis of business data using sophisticated tools.

Typically, analytical databases comprise two main components: a data warehouse and an online analytical processing front end. The **data warehouse** is a specialized database that stores data in a format optimized for decision support. The data warehouse contains historical data obtained from the operational databases as well as data from other external sources. **Online analytical processing (OLAP)** is a set of tools that work together to provide an advanced data analysis environment for retrieving, processing, and modeling data from the data warehouse. In recent times, this area of database application has grown in importance and usage, to the point that it has evolved into its own discipline: **business intelligence**. The term **business intelligence** describes a comprehensive approach to capture and process business data with the purpose of generating information to support business decision making. Chapter 13, Business Intelligence and Data Warehouses, covers this topic in detail.

Databases can also be classified to reflect the degree to which the data is structured. **Unstructured data** is data that exists in its original (raw) state—that is, in the format in which it was collected. Therefore, unstructured data exists in a format that does not lend itself to the processing that yields information. **Structured data** is the result of formatting unstructured data to facilitate storage, use, and generation of information. You apply structure (format) based on the type of processing that you intend to perform on the data. Some data might not be ready (unstructured) for some types of processing, but they might be ready (structured) for other types of processing. For example, the data value 37890 might refer to a zip code, a sales value, or a product code. If this value represents a zip code or a product code and is stored as text, you cannot perform mathematical computations with it. On the other hand, if this value represents a sales transaction, it must be formatted as numeric.

To further illustrate the concept of structure, imagine a stack of printed paper invoices. If you want to merely store these invoices as images for future retrieval and display, you can scan them and save them in a graphic format. On the other hand, if you want to derive information such as monthly totals and average sales, such graphic storage would not be useful. Instead, you could store the invoice data in a (structured) spreadsheet format so that you can perform the requisite computations. Actually, most data you encounter is best classified as semistructured. **Semistructured data** has already been processed to some extent. For example, if you look at a typical webpage, the data is presented in a prearranged format to convey some information. The database types mentioned thus far focus on the storage and management of highly structured data. However, corporations are not limited to the use of structured data.

They also use semistructured and unstructured data. Just think of the valuable information that can be found on company emails, memos, and documents such as procedures, rules, and webpages. Unstructured and semistructured data storage and management needs are being addressed through a new generation of databases known as XML databases. **Extensible Markup Language (XML)** is a special language used to represent and manipulate data elements in a textual format. An **XML database** supports the storage and management of semistructured XML data.

Table 1.1 compares the features of several well-known database management systems.

Extensible Markup Language (XML)
A metalanguage used to represent and manipulate data elements. Unlike other markup languages, XML permits the manipulation of a document's data elements.

TABLE 1.1

TYPES OF DATABASES

PRODUCT	NUMBER OF USERS			DATA LOCATION			DATA USAGE		XML	
	SINGLE USER	MULTIUSER		CENTRALIZED	DISTRIBUTED	OPERATIONAL	ANALYTICAL			
		WORKGROUP	ENTERPRISE							
MS Access	X	X		X		X				
MS SQL Server	X*	X	X	X	X	X	X		X	
IBM DB2	X*	X	X	X	X	X	X		X	
MySQL	X	X	X	X	X	X	X		X	
Oracle RDBMS	X*	X	X	X	X	X	X		X	

*Vendor offers single-user/personal or Express DBMS versions

With the emergence of the web and Internet-based technologies as the basis for the new “social media” generation, great amounts of data are being stored and analyzed. **Social media** refers to web and mobile technologies that enable “anywhere, anytime, always on” human interactions. Websites such as Google, Facebook, Twitter, and LinkedIn capture vast amounts of data about end users and consumers. This data grows exponentially and requires the use of specialized database systems. For example, as of 2017, over 648 million tweets were posted every day on Twitter, and that number continues to grow. As a result, the MySQL database Twitter was using to store user content was frequently overloaded by demand.² Facebook faces similar challenges. With over 500 terabytes of data coming in each day, it stores over 100 petabytes of data in a single data storage file system. From this data, its database scans over 200 terabytes of data each hour to process user actions, including status updates, picture requests, and billions of “Like” actions.³ Over the past few years, this new breed of specialized database has grown in sophistication and widespread usage. Currently, this new type of database is known as a NoSQL database. The term **NoSQL** (Not only SQL) is generally used to describe a new generation of DBMS that is not based on the traditional relational database model. NoSQL databases are designed to handle the unprecedented volume of data, variety of data types and structures, and velocity of data operations that are characteristic of these new business requirements. You will learn more about this type of system in Chapter 2, Data Models.

This section briefly mentioned the many different types of databases. As you learned earlier, a database is a computer structure that houses and manages end-user data. One of the first tasks of a database professional is to ensure that end-user data is properly structured to derive valid and timely information. For this, good database design is essential.

XML database
A database system that stores and manages semistructured XML data.

social media
Web and mobile technologies that enable “anywhere, anytime, always on” human interactions.

NoSQL
A new generation of DBMS that is not based on the traditional relational database model.

²www.internetlivestats.com/twitter-statistics/

³Josh Constine, “How big is Facebook’s data? 2.5 billion pieces of content and 500+ terabytes of data ingested every day,” *Tech Crunch*, August 22, 2012, <http://techcrunch.com/2012/08/22/how-big-is-facesbooks-data-2-5-billion-pieces-of-content-and-500-terabytes-ingested-every-day/>