

## WORK EXPERIENCE

### SERVER, MIRNA'S CAFÉ

JUNE 2011 – PRESENT

- Provide excellent customer service in a friendly and efficient manner
- Plan and set-up events and caterings
- Train new employees

### WEB DEVELOPER INTERN, PROMETRICS

MAY 2017 – DECEMBER 2017

- Build and modified company web portal, from layout to function and according to a client's specifications
- Identified and fixed major bugs
- Participated in unit testing, peer review, and system testing
- Set up SharePoint Team Space for the development team
- Built the foundation for version control and release notes for the web application

### LEAD GEEK SQUAD CONSULTANT, BEST BUY

JUNE 2014 – AUGUST 2016

- Diagnosed and solved various client technical inquiries, managed client reception and work delegation
- Coached sales team about new service and technology offerings
- Set-up product demos and their appropriate servers
- Handled Product testing for open-box items

## EDUCATION

### BACHELOR OF SCIENCE IN GENERAL BIOLOGY, PENNSYLVANIA STATE UNIVERSITY

Minor in Computer Science

Class of 2019

## PROFICIENCIES

- Fluent in English, Arabic and French
- Proficient hand-coding HTML 5, CSS 3 and JavaScript
- Front-end web frameworks Bootstrap v3; Foundation 6
- JS frameworks including AngularJS, Vue.JS, React Native
- Team collaboration with Microsoft TFS, GitHub, JIRA
- Project tracking with TFS and Atlassian JIRA
- Foundational experience with Microsoft PowerBI
- Experience with SQL, Python, Java
- Significant experience building custom hardware and computers with Windows/Linux/iOS/Android OS

## ACTIVITIES

- Penn State Robotics Club member
- Regular hackathon contributor at HackPSU
- Varsity Swimmer for Abington HS 2013-2014
- Coached Abington Junior High School track
- Ran multiple 5k's and 24-hr Relays
- Beta tester for Products and Games