

The problem I decided that I want to solve is the website we all use that is a vital part of our student experiences: **keanwise**. **Keanwise** is so incredibly outdated, unresponsive, and not at all designed with any accessibility features. I interviewed some students about what they generally thought about keanwise. They all stated that it is outdated, garbage, difficult to use, and overall a headache to even look at. One student stated that some of the links are misleading and brings you to a different page than what you thought it would be. Another student said that it was garbage and had no modern look or responsiveness. Another student stated that the website needs to be more user friendly. She had stated that a lot of people have issues with figuring out who their advisor is because that information is hidden in the program evaluation link. The general consensus is that keanwise needs a big overhaul. I remember when I first started going to kean, they have student assistants run you through how to sign up for classes, which was still complicated. Looking and signing up for classes should not be such a headache for students, especially since they have to do it at least 16 times in their four year experience.

There are many things that I would like to do differently to improve the keanwise experience. One of the first things I would do is make the website as responsive as possible. There really isn't any indication that you pressed on a link or that the page is fully loaded. The website not only looks bad on a web browser, but even worse on mobile devices. I would also like to incorporate accessibility features such as text-to-speech, alternative text for images, readable text, predictable layout, etc. This would help the overall image of the website which would make it for users to traverse the website. When students first log into keanwise, they should be notified in either a message box, or an alert box telling them about any restrictions they have on their account and any upcoming deadlines related to their account. There are a lot of problems I would like to address and improve on for this project.