# **Josue Reyes**

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### **EDUCATION**

### **University of North Texas**

B.S. in Computer Science

Expect graduation Dec-2025

• **Currently Course work:** Principles of Systems Programming, Software Engineering, Computing Tools and Techniques Laboratory, Technical Editing

Dallas College Dallas, Texas

Associate in science Jun 2021

• Related Coursework: Data Structures & Algorithms, Object-Oriented Programming, Computer Organization & Assembly Language Programming, Discrete Structures, Programming Fundamentals I, II & III, Linear Algebra

# **Coursera Certificates (On Going)**

- IBM Full-Stack JavaScript Developer Professional Certificate
- Meta Back-end Developer Professional Certificate

### **PROJECTS**

#### Back 2 Back(B2B) Fitness app

- Developing a fitness application using QtCreator and Figma for the front-end development, and SQLite and C++ for back-end development
- Working on this project alongside 5 classmates

### **Personal Portfolio**

Developing a personal portfolio using HTML/CSS, and React

#### **Quick Fix**

 Currently building a self-service application where mechanics can offer their service. This application is mainly for people in the trucking industry. Developing it using Java for the back structure, Spring, JavaFX, PostgreSQL as DB. (Planning to use this project for my capstone project)

# **SKILLS**

**Programming Language** 

Java, C++, C, PostgreSQL

Frameworks

React, Spring boot, Qt

Tools Figma, Eclipse, VsCode, Xcode, IntelliJ, Jira, Code Blocks, GitHub

# **EXPERIENCE**

EZCORP GUATEMALA, CITY

IT Help Desk Technician

Nov 2023- Feb 2024

- Troubleshoot client-based hardware and software issues
- Help employees set up Multi-Factor Authentication
- Manage IT helpdesk service requests by providing first response in a timely and meaningful manner
- Help employees with cloud services
- Escalated tickets to other teams according to issues
- Troubleshoot network issues
- One-on-one Customer service
- Troubleshoot live chat request

#### **Activities**

# **Computer Science Club**

• Member of UNT's computer science club

#### **Lakepoint Community Church**

Rockwall, Tx

Provide community service on the weekends. I help several high school students with their math homework