

# Apple Application Support

## Description

Apple Application Support is required to run iTunes, QuickTime and other Apple installed products. Upon installation and setup, it defines an auto-start registry entry which makes this program run on each Windows boot for all user logins. A scheduled task is added to Windows Task Scheduler in order to launch the program at various scheduled times (the schedule varies depending on the version). The software is designed to connect to the Internet and adds a Windows Firewall exception in order to do so without being interfered with.

Package Notes/Comments – Copy to all **Notes/Comments** sections in SCCM creating package.  
Free software license. Support application for iTunes.

Note: **Do not deploy this application** as the *iTunes - Install* package will install it as a dependency.

Download latest version from:

<http://www.apple.com/itunes/>

Source file save location:

\\server\share\Sources\Software Vault\Apple iTunes\InstallFiles

- Download the standard iTunes installer
- Use 7-Zip to open the iTunes installer and extract the MSI files within to a working directory
- Use *Orca MSI Editor* to create a **New Transform** for *AppleApplicationSupport.msi*, and do the following:
  - Select the "LaunchCondition" table
    - Right-click NOT BNEWERPRODUCTISINSTALLED and Drop Row
  - Select the "Property" table and modify these settings:
    - IAcceptLicense = Yes
  - Select the "Property" table and add these settings:
    - REBOOT = ReallySuppress
  - Go to Transform --> Generate Transform
    - Name it AppleApplicationSupport.mst
    - Save in same folder as installers
- Once the transform is created, it can be re-used with future versions of iTunes (unless Apple changes something major)

Import *AppleApplicationSupport.msi* into SCCM Client Applications as a *MSI Installer*.

## **Installation program:**

msiexec /i "AppleApplicationSupport.msi" /t "AppleApplicationSupport.mst" /q /norestart

## **Uninstall program:**

msiexec /x {AAC5D43E-816D-4C2D-8E51-55FFF35BE301} /q

## **Detection Method:**

MSI Product Code: {AAC5D43E-816D-4C2D-8E51-55FFF35BE301}

**User Experience**

Installation behavior: Install for system

Logon requirement: Whether or not a user is logged on

Installation program visibility: Hidden

Enforce specific behavior: No specific action

**Dependencies** (list redistributables, runtime, etc., available for install with SCCM):

None

**Notes**

GUID: {AAC5D43E-816D-4C2D-8E51-55FFF35BE301} (32-bit)

Registry key or file path (used to check if application is installed):

HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Microsoft\Windows\CurrentVersion\Uninstall\{AAC5D43E-816D-4C2D-8E51-55FFF35BE301}

UninstallString (determines uninstall method to use):

MsiExec.exe /X{AAC5D43E-816D-4C2D-8E51-55FFF35BE301}

DisplayName: Apple Application Support (32-bit)

DisplayVersion: 3.0.1

Publisher: Apple Inc.