Apple Mobile Device Support

Description

Apple's mobile device support program is used to ensure that your Apple devices are automatically detected when you plug them into a USB port on your Windows PC or mac.

<u>Package Notes/Comments</u> – Copy to all **Notes/Comments** sections in SCCM creating package. Free software license. Support application for iTunes.

Note: **Do not deploy this application** as the *iTunes - Install* package will install it as a dependency.

Download latest version from:

http://www.apple.com/itunes/

Source file save location:

\\server\share\Sources\Software Vault\Apple iTunes\InstallFiles

- Download the standard iTunes installer
- Use 7-Zip to open the iTunes installer and extract the MSI files within to a working directory
- Use Orca MSI Editor to create a New Transform for AppleMobileDeviceSupport64.msi, and do the following:
 - Select the "LaunchCondition" table
 - Right-click NOT BNEWERPRODUCTISINSTALLED and Drop Row
 - Select the "Property" table and modify these settings:
 - IAcceptLicense = Yes
 - Select the "Property" table and add these settings:
 - REBOOT = ReallySuppress
 - Go to Transform --> Generate Transform
 - Name it AppleMobileDeviceSupport64.mst
 - Save in same folder as installers
- Once the transform is created, it can be re-used with future versions of iTunes (unless Apple changes something major)

Import AppleMobileDeviceSupport64.msi into SCCM Client Applications as a MSI Installer.

Installation program:

msiexec /i "AppleMobileDeviceSupport64.msi" /t "AppleMobileDeviceSupport64.mst" /q /norestart

Uninstall program:

msiexec /x {787136D2-F0F8-4625-AA3F-72D7795AC842} /q

Detection Method:

MSI Product Code: {787136D2-F0F8-4625-AA3F-72D7795AC842}

User Experience

Installation behavior: Install for system

Logon requirement: Whether or not a user is logged on

Installation program visibility: Hidden Enforce specific behavior: No specific action

Dependencies (list redistributables, runtime, etc,. available for install with SCCM):

Apple Application Support

Notes

GUID: {787136D2-F0F8-4625-AA3F-72D7795AC842} (64-bit)

Registry key or file path (used to check if application is installed): HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall\{787136D2-F0F8-4625-AA3F-72D7795AC842}

UninstallString (determines uninstall method to use): MsiExec.exe /X{787136D2-F0F8-4625-AA3F-72D7795AC842}

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