

# Jonathan Seamons

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## SUMMARY

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Seasoned IT professional with 25 years of experience, adept in server migration to MS 365 Azure Cloud and systems administration across platforms like Hyper-V and VMware ESX. Skilled in maintaining enterprise hardware, software, and network infrastructure, ensuring high system reliability and efficiency. Seeking a IT Administrator/ Systems Analyst role to leverage extensive technical support expertise and robust problem-solving capabilities

## WORK EXPERIENCE

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### NetComSDS

Owner/Marketing Consultant /Content Creation

Salem, Oregon

Jan 2024 - Present

- Conducts comprehensive market research to identify key demographics, assess competitor positioning, and track industry trends, informing strategic marketing initiatives.
- Manages social media presence by engaging with the community, responding to brand mentions, and crafting content that elevates follower interaction.
- Analyzes key performance metrics to guide data-driven strategies, optimizing marketing efforts for cost-efficiency and maximum return on investment.

### Avangrid/Ibermatica

Wintel Systems Administrator

Oregon

Dec 2023 - Jan 2024

- Successfully transitioned over 5,000 servers to MS 365 Azure Cloud, ensuring uninterrupted service and compatibility with Windows Server 2012-2019 and Windows 11 platforms.
- Enhanced system reliability and efficiency by administering a clustered server environment with Hyper-V, Failover Cluster Manager, and SCVMM.
- Managed maintenance and configuration of enterprise hardware and software, including Dell PowerEdge and HP-ProLiant servers, while supporting critical applications like Microsoft Active Directory and SQL.

### Primisys

IT Systems Business Analyst / Consultant

Oregon

May 2023 - Dec 2023

- Conducted system migration analysis and facilitated transitions to MS 365 Azure Cloud, optimizing operational efficiency on platforms such as VMware ESX and Windows Server.
- Delivered technical support for network performance, configuring and maintaining HP-ProLiant servers and firewall solutions, including FortiGate, SonicWall, and Cisco.
- Maintained a portfolio of software applications, including Microsoft Active Directory, Office 365, Azure, SharePoint, and Dynamics, while supporting helpdesk operations and workflow management.

### Hemmersbach.com

IT Technical Support Specialist

Oregon

Oct 2021 - Sep 2022

- Diagnosed and resolved hardware issues for rack servers, maintaining system functionality and operational integrity.
- Handled installation, support, and decommissioning of HPE ProLiant Gen8-10 servers to optimize system performance and dependability.
- Employed HPE GUI, OSI tools, and PowerShell scripting to refine troubleshooting and system administration processes.

**Right Hand IT / Support.com**

IT Business Systems Analyst / Tech Lead

Oregon

Apr 2018 - May 2021

- Facilitated the transition of servers and workstations to MS 365 Azure Cloud/VM, improving system reliability and performance.
- Provided multi-platform technical support, including Windows OS, Mac OS, Windows Server, and VMware vSphere, servicing a network of 55 clients.
- Enhanced helpdesk operations and service ticket management, optimizing response times and team workflows, while managing IT solutions like Active Directory and Office 365.

**Virtual IT Consulting**

IT Business Systems Consultant

Oregon

Jan 2016 - Jul 2017

- Managed the migration of servers and workstations to MS 365 Azure Cloud, facilitating the transition to Windows 11 for enhanced client operations.
- Provided technical support for server and domain management, maintaining a robust network infrastructure for over 500 PCs and servers.
- Implemented LAN/WAN network infrastructures and VPN configurations, ensuring reliable connectivity and efficient deployment of workstations.

**NetCom-SDS**

Owner/ Project Manager/IT Business Analyst

Salt Lake City, UT

Apr 2010 - Aug 2013

- Directed system analysis, design, and administration to maintain system performance and reliability for a varied client base.
- Administered database storage solutions and implemented backup management procedures to secure essential data within VMware ESXi and vSphere frameworks.
- Provided customized technical support, resolving network issues and maintaining routers and switches for notable clients, ensuring consistent operational efficiency.

**CDI/American Express**

Business/ Systems Analyst (Data Center)

Salt Lake City, UT

Jan 2009 - Nov 2010

- Analyzed and documented processes for integrating Secure File Transfer Protocol (SFTP), enhancing the security of credit card transaction handling.
- Managed system setups and maintained processes for encrypted and compressed data handling, optimizing queries for improved efficiency and reliability.
- Administered RAID configurations and managed system deployments, focusing on robust data storage solutions and incorporating customer feedback for system modifications.

**Suhdutsing Technologies/Dugway**

Systems Administrator (Data Center)

Dugway, UT

Apr 2008 - Nov 2009

- Administered a secure network of over 100 HP ProLiant servers, achieving compliance with AGM/DISA security standards on both Windows Server 2003 and Red Hat Linux platforms.
- Managed Oracle 9i and MS SQL database solutions and implemented virtualization technologies, including VMware ESX vSphere and Vmotion, to enhance data management and server efficiency.

**EDUCATION**

Stevens Henagar College

Associates in Computer Science, Computer Science

Ogden, UT

Jul 1999

Weber State University

Associates in General Psychology, General Psychology

Ogden, UT

Jun 1997

Applied Technology Center

Ogden, UT

N/A, Electronics, Mathematics, Physics, CAD Design

May 1997

## **CERTIFICATIONS**

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MSP Server Administration Datacenter, Microsoft	2019
CCNA, Cisco	2015
Azure Fundamentals, Microsoft	2023
M, Microsoft	2016
Vshpere Ver.5-7	
ESX Server Ver.5-7	
Vcenter	

## **SKILLS**

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Windows Server • Active Directory • MS 365 • Azure • VMware • PowerShell • SQL •  
Networking • Technical Support • System Analysis • System Design • Administration •  
Conditional Access • Troubleshooting • Exchange • Scripting • Investigations • Permissions  
Management • MS Purview • Sso • Aws • Data Protection