# Jorge Rúa Riveiro

SYSTEMS ENGINEER · CLOUD DEVOPS ENGINEER

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"Cogito, ergo sum."

## **Experience**

 ServiceNow
 Dublin, Ireland

 STAFF SYSTEMS ENGINEER
 Oct. 2018 - Current

Infrastructure Systems Engineer for ServiceNow Private Cloud

- Architect Platform as a Service (PaaS) based on Red Hat OpenShift
- PowerDNS, OpenLDAP, Automation with Ansible and Ansible Tower, Puppet, VMWAre
- Azure Service Architecture Design Plan and Implementation

Red Hat Madrid, Spain

CLOUD CONSULTANT May. 2017 - Oct. 2018

• Cloud Consultant mainly focused on OpenShift, K8s and automation.

- Main activities & responsabilities: Advice customers with large OpenShift installations on different aspects, from security recommendations, to fine tuning for better performance, scalability and high availability.
- Developed YaaB: (Yet another Ansible Benchmarking tool) Ansible playbooks to launch a number of different benchmarking tools to measure performance on RHEL-based systems.
- Developed Goldem: A tool to automate golden image creation, with the same goal as packer.io.

Dublin, Ireland

DEVOPS ENGINEER Jul. 2016 - May. 2017

· DevOps Engineering for Daft.ie.

PCarrier A Coruña, Spain

LINUX PROFESSIONAL INSTITUTE INSTRUCTOR

• Instructor for LPIC Certifications levels 1,2,3.

GRADIANT Vigo, Spaj

SECURITY RESEARCHER

Jan. 2014 - Aug. 2014

- Evaluating security mechanisms for different projects and environments focused on authentication and cryptography.
- Implemented an ad-hoc OAuth PHP server for authentication.
- Lead engineer on Calipesca project.

#### **Electronic Arts (Vendor)**

Systems Engineer Oct. 2011 - Jan. 2014

- Team Leader for the L3 Unix Online gaming platform at Electronic Arts (Fleet of +15k Red Hat Servers).
- Main activities & responsabilities: DNS administration, LDAP administration, SSL certification creation/renewal, Troubleshooting, VMWare/Xen/KVM virtualization, MySQL & Oracle administration, AWS, PCI environment administration.
- Full server cycle management: Deployment(Cobbler, Spacewalk, Puppet), Management/Troubleshoot, Decommission.
- Security projects: DNS blackhole, real-time rootkit & malware detection.
- Implemented ad-hoc scripts for various purposes.

**WirelessGalicia** Vigo, Spain

Developed Wireless Sensor Network (WSN) backend in Python.

• Implemented PHP sites with Symfony2 framework.

 Quality Management
 Vigo, Spain

Systems Engineer Trainee Apr. 2005 - Nov. 2006

• Performed systems administration tasks: Firewalling, Mail server, Backups, VPN, VoIP, Troubleshooting.

## **Education**

SOFTWARE ENGINEER

University of Vigo Vigo, Spain

BACHELOR DEGREE IN COMPUTER SCIENCE AND ENGINEERING

Sep. 2011 - Jul. 2013

Sep. 2010 - Jun. 2011

Nov. 2011 - Feb. 2018

A Coruña, Spain & Austin, U.S.A

- Principal subjects covered: Software Engineering, Software design and patterns, Networking and Systems Administration.
- Score: B

MASTER DEGREE IN FREE SOFTWARE Sep. 2011 - Jul. 2013

- Principal subjects covered: Free software communities, Free software licensing, Unix/Linux Systems Administration.
- Principal subjects covered: Desktop and mobile development(Meego & Android), Web development(Java & ZK Framework).
- · Score: B

University of Vigo Vigo, Spai

BACHELOR IN COMPUTER SCIENCE Sep. 2005 - Jul. 2009

- Principal subjects covered: Software Engineering, Software design and patterns, C/C++, Java, C#, Python, PHP.
- Score: B

**IES Teis** Vigo, Spain

HIGHER LEVEL VOCATIONAL TRAINING AT COMPUTER SYSTEMS MANAGEMENT

Sep. 2003 - Jun. 2005

- Principal subjects covered: Windows/Linux Systems Administration, Database Administration, Networking.
- · Score: B

# **Computer Skills & Certifications**

**Programming** Python, Bash, C/C++, Go, Java, LaTeX

**Databases** MySQL, MongoDB **Cloud Computing** Azure, OpenStack, AWS

Configuration Management and IaC Ansible, Ansible Tower/AWX, Puppet, Terraform, Packer

Microsoft Azure Fundamentals AZ-900 Id. 989521948

Red Hat Certified Architect in Infrastructure Id. 130-045-719

Red Hat Certified Specialist in Hybrid Cloud Management Id. 130-045-719

Red Hat Certified Specialist in OpenShift Application Development Id. 130-045-719

Red Hat Certified Specialist in OpenShift Administration Id. 130-045-719

**Red Hat Certified Specialist in Containerized Application Development** Id. 130-045-719

**Red Hat Certified Specialist in Ansible Automation** Id. 130-045-719

Red Hat Certified Engineer Id. 130-045-719

**Red Hat Certified Systems Administrator** Id. 130-045-719 Linux Professional Institute Levels 1,2,3 Id. LPI000221219

MongoDB Certified DBA Id. 281-562-737
MongoDB Certified Developer Id. 954-027-793

### Personal Skills & Interests

**Teamwork** Respect the others, share my knowledge is my motto.

**Proactivity** Take the lead, anticipate, be the first. **Resolution Capacity** Great ability to solve and take decisions.

**Languages** Fluent English, Spanish and Galician. Italian and Portuguese basic understanding.

**Hobbies** Mountain biking, Diving, Fishing.