CSC 19

John Ryan Zelling Analyst

Jan 2017

Contents

CSC 19.0

[1] “Critical Security Control #19: Incident Response and Management”

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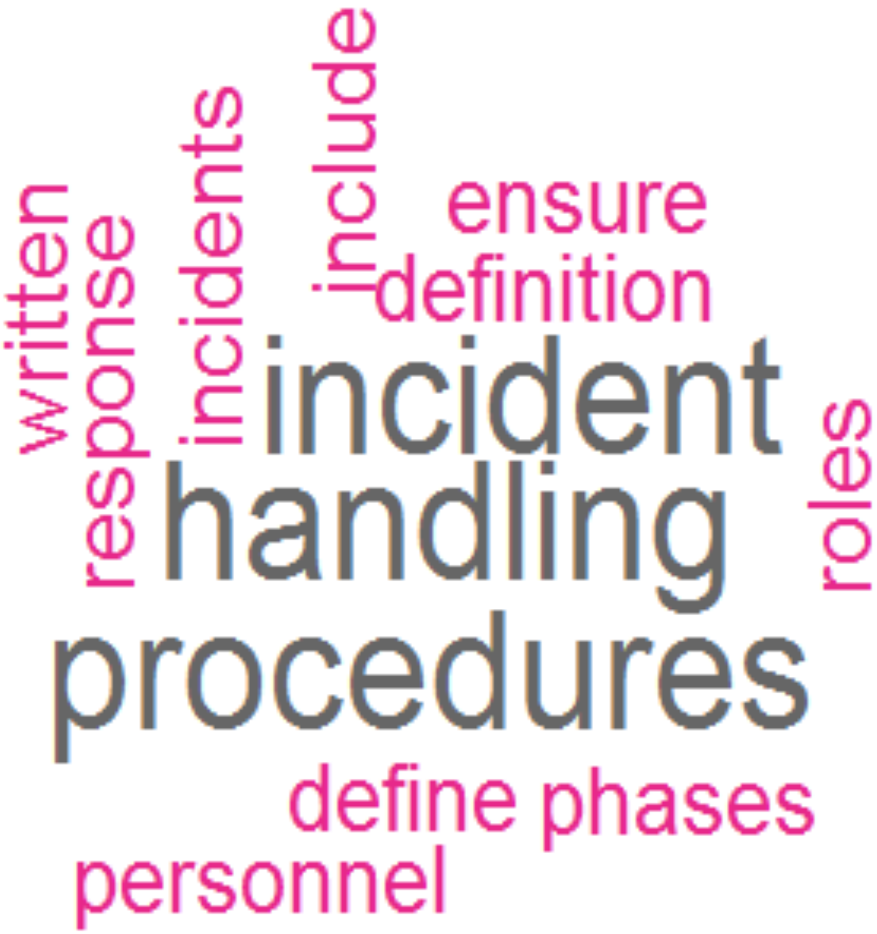
CSC 19.1

[1] "handling + incident"



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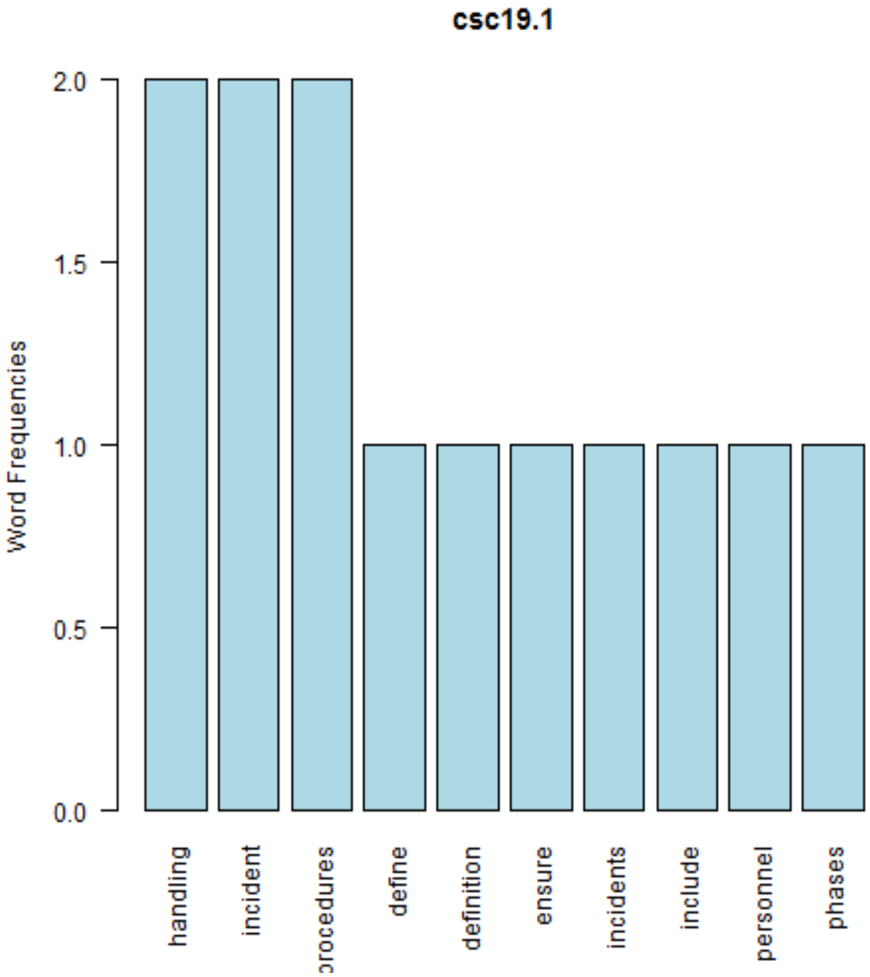
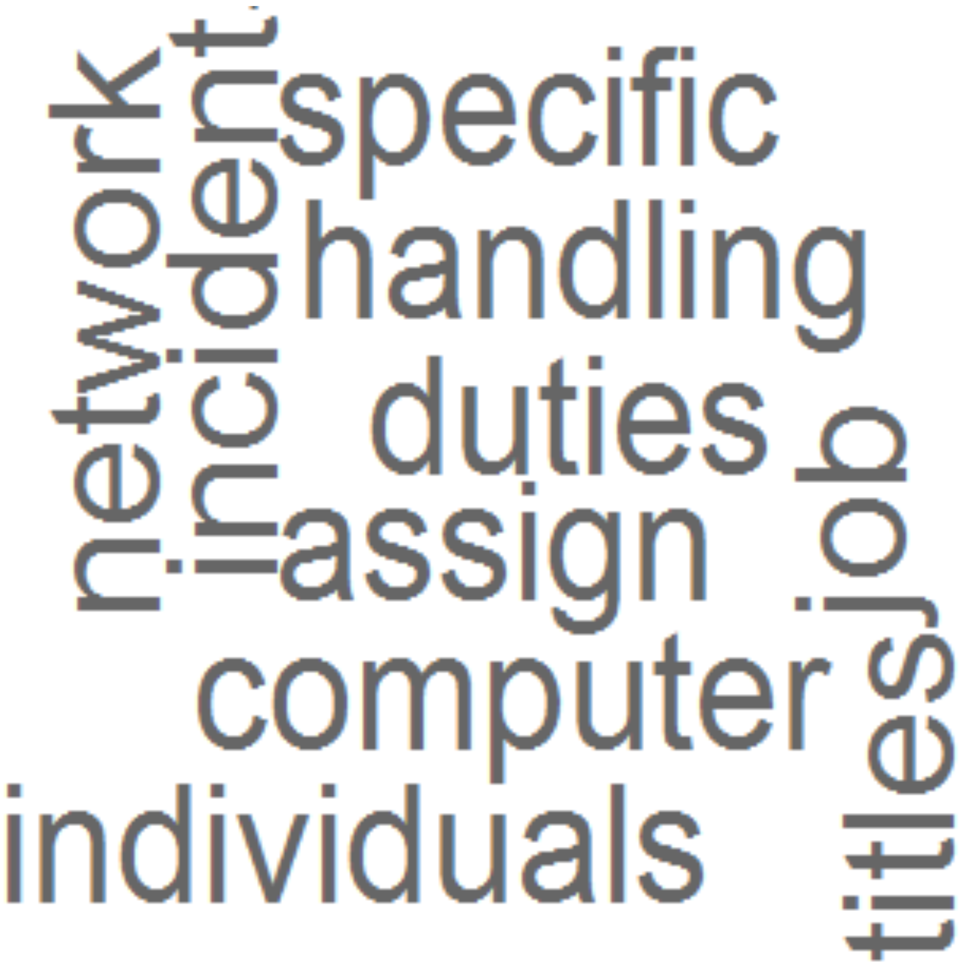


null device 1 [1] "Ensure that there are written incident response procedures that include a definition of personnel roles for handling incidents. The procedures should define the phases of incident handling."

CSC 19.2

[1] “assign + computer”



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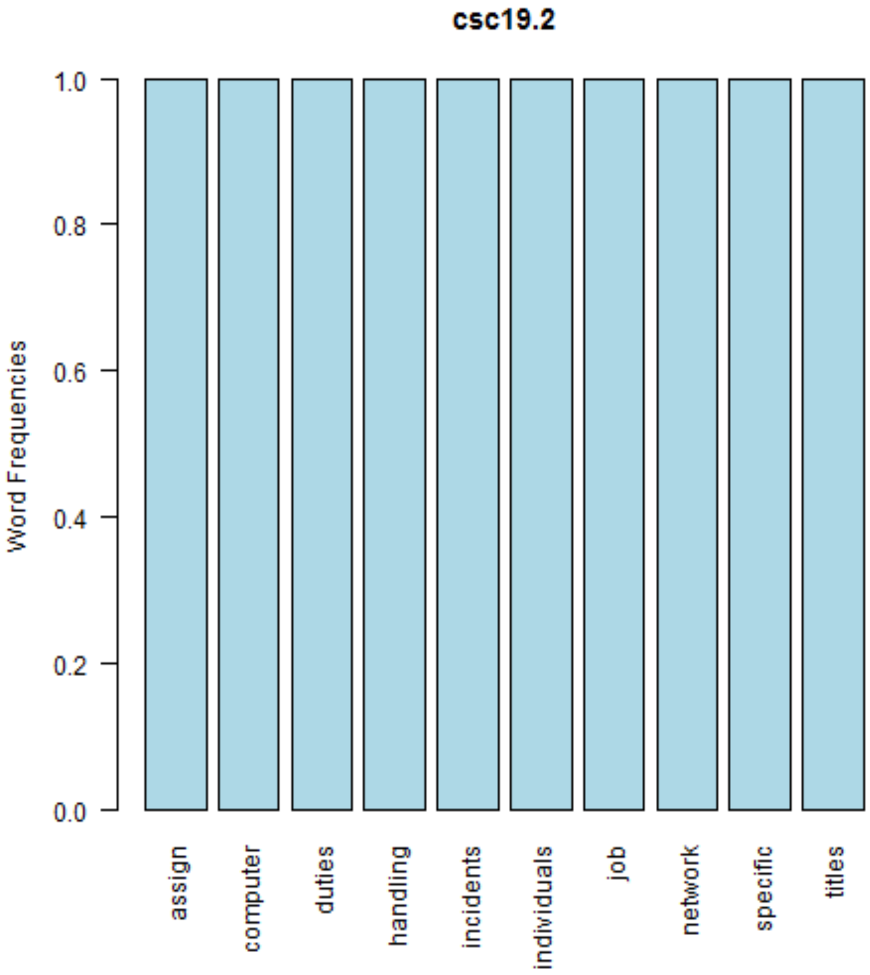
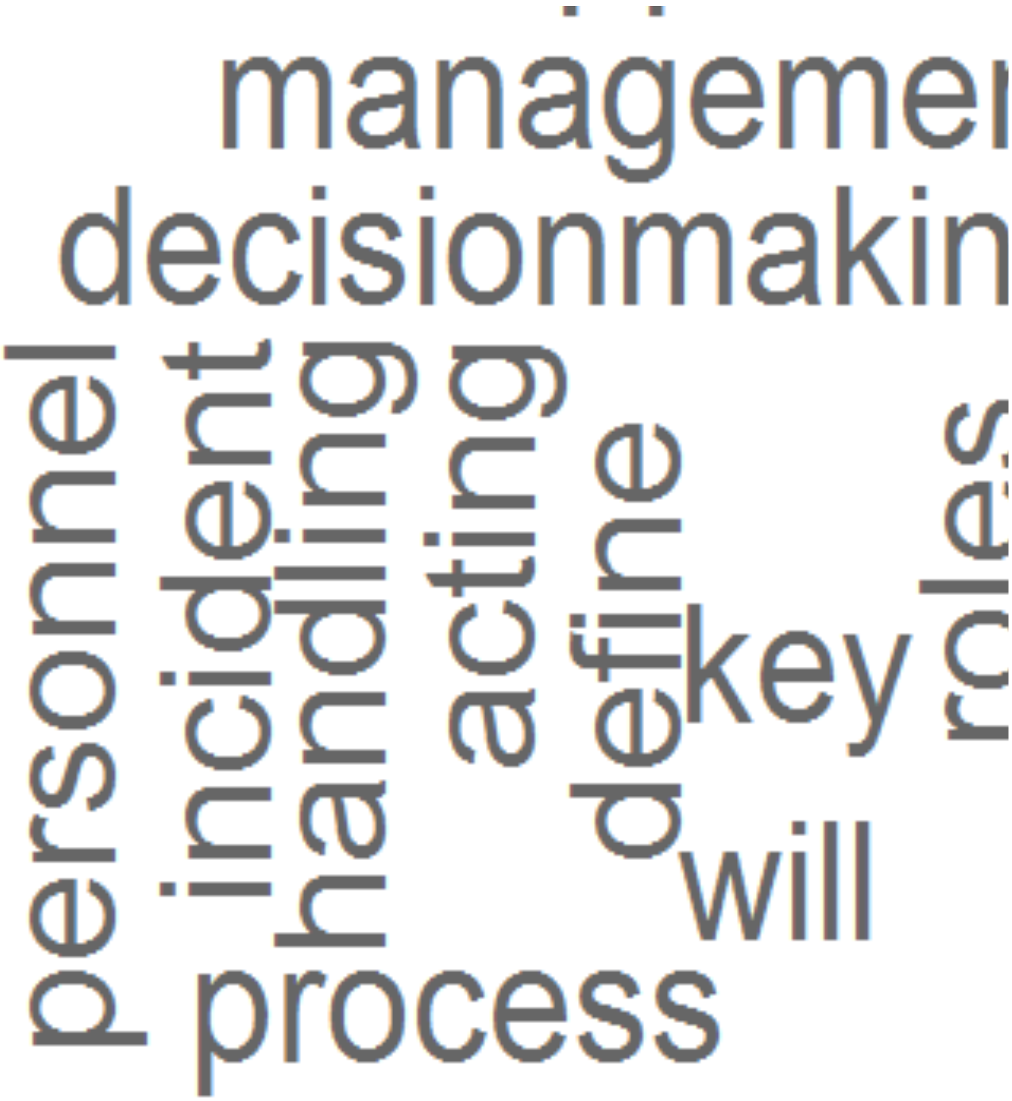


null device 1 [1] "Assign job titles and duties for handling computer and network incidents to specific individuals."

CSC 19.3

[1] “acting + decisionmaking”



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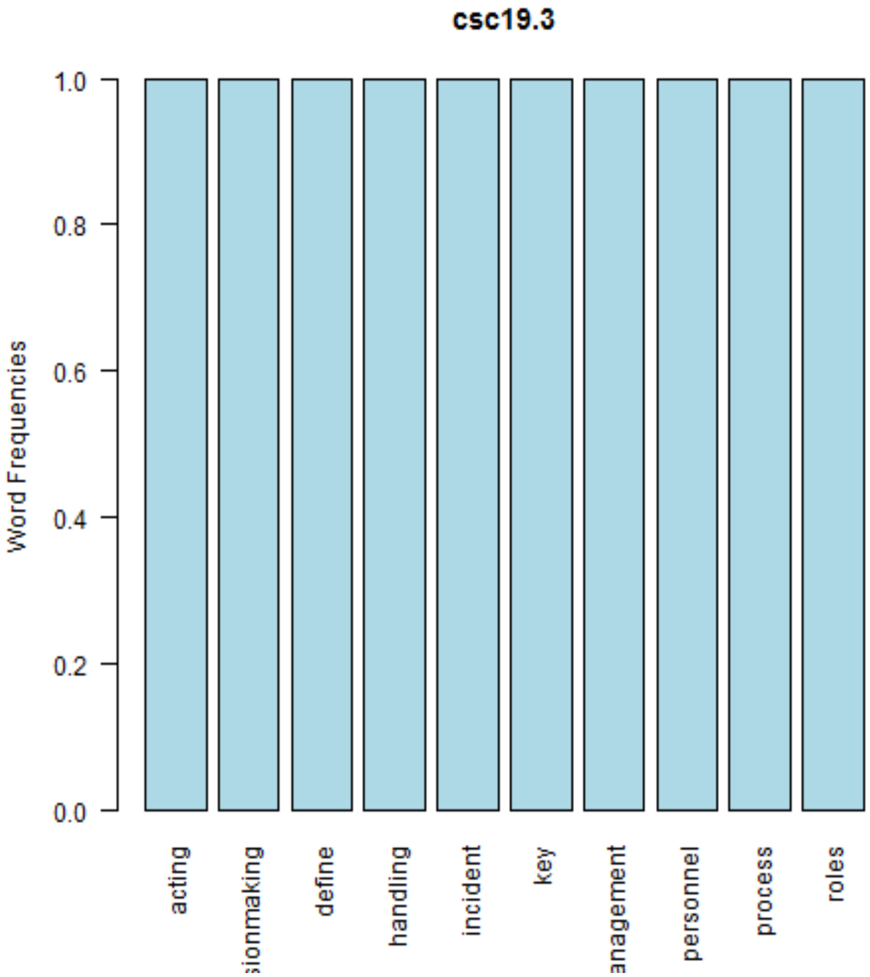
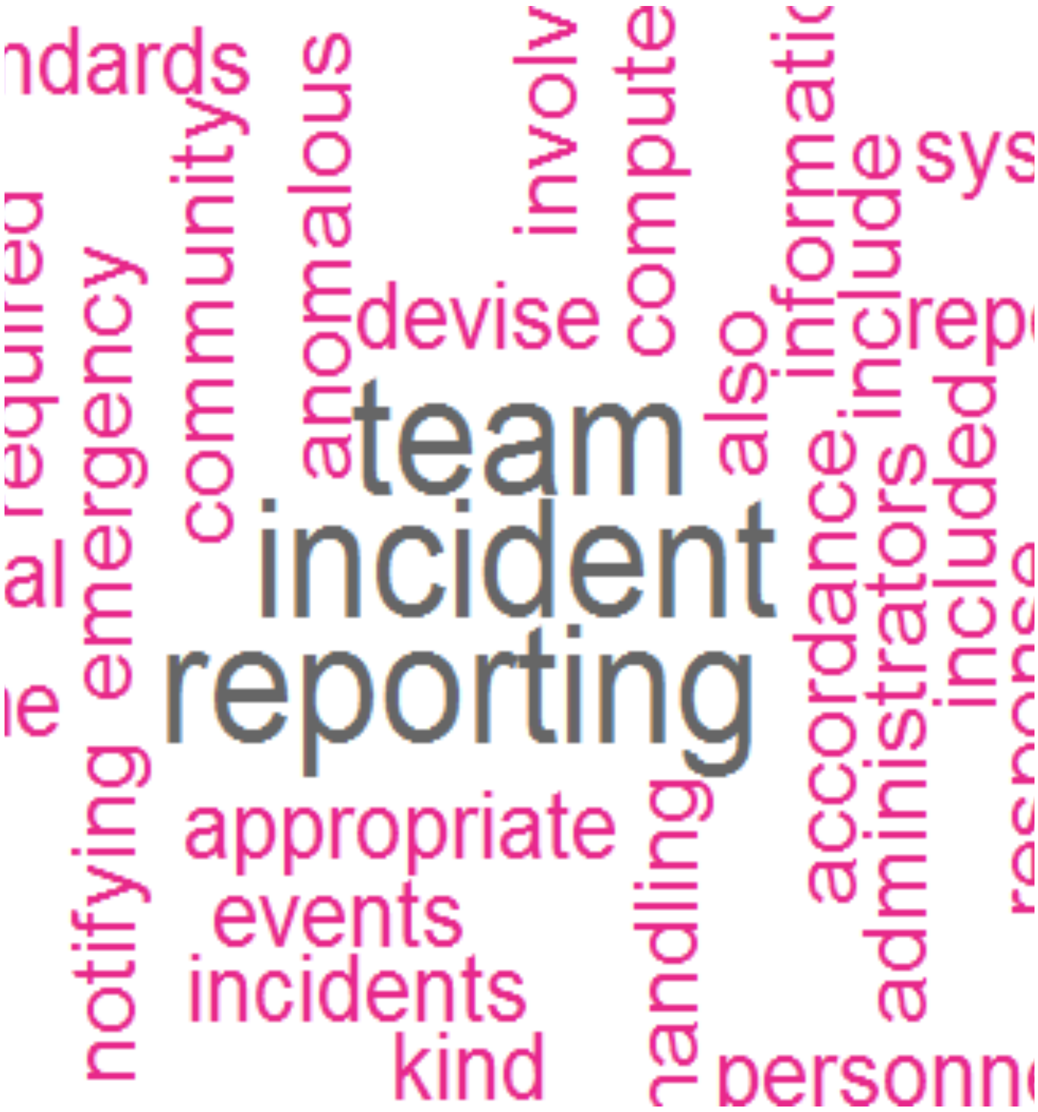


null device 1 [1] "Define management personnel who will support the incident handling process by acting in key decision-making roles."

CSC 19.4

[1] “incident + reporting”



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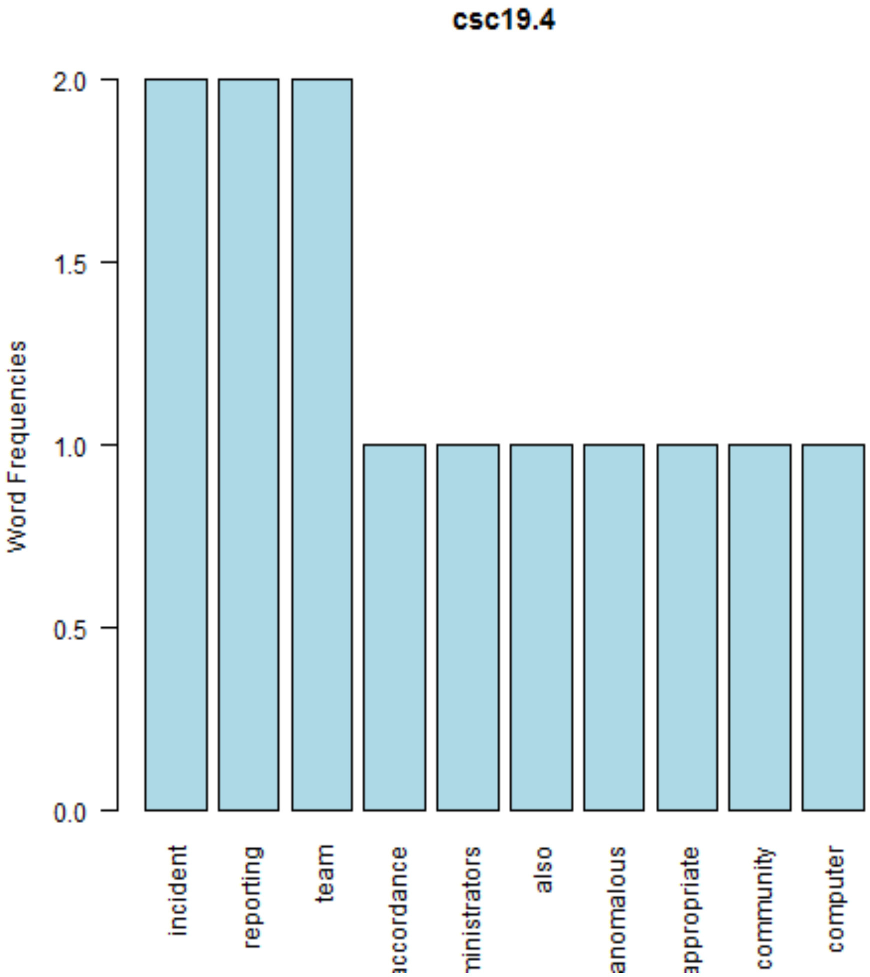
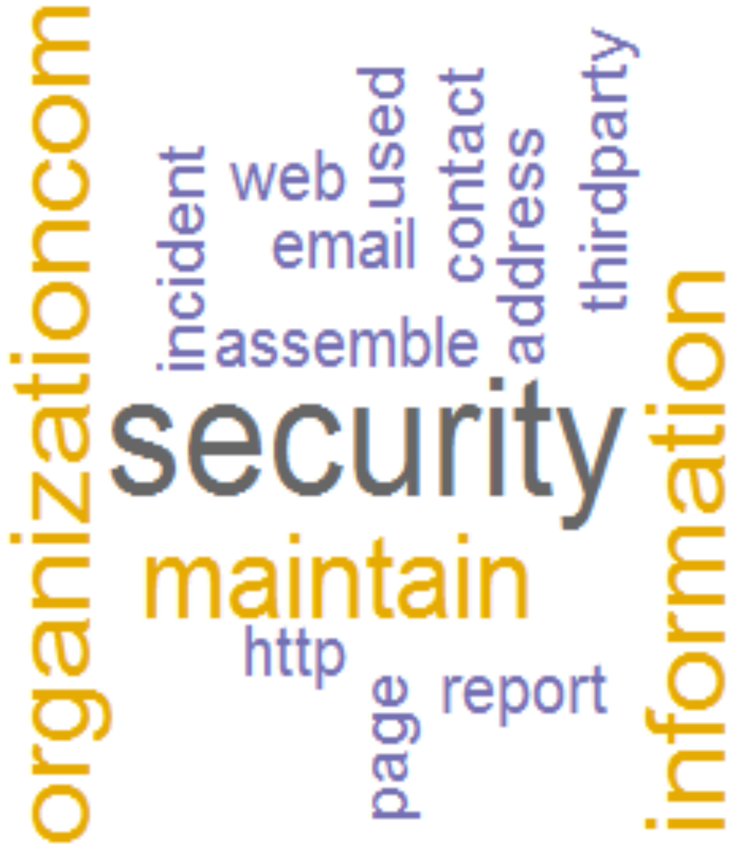


null device 1 [1] “Devise organization-wide standards for the time required for system administrators and other personnel to report anomalous events to the incident handling team, the mechanisms for such reporting, and the kind of information that should be included in the incident notification. This reporting should also include notifying the appropriate Community Emergency Response Team in accordance with all legal or regulatory requirements for involving that organization in computer incidents.”

CSC 19.5

[1] "security + information"



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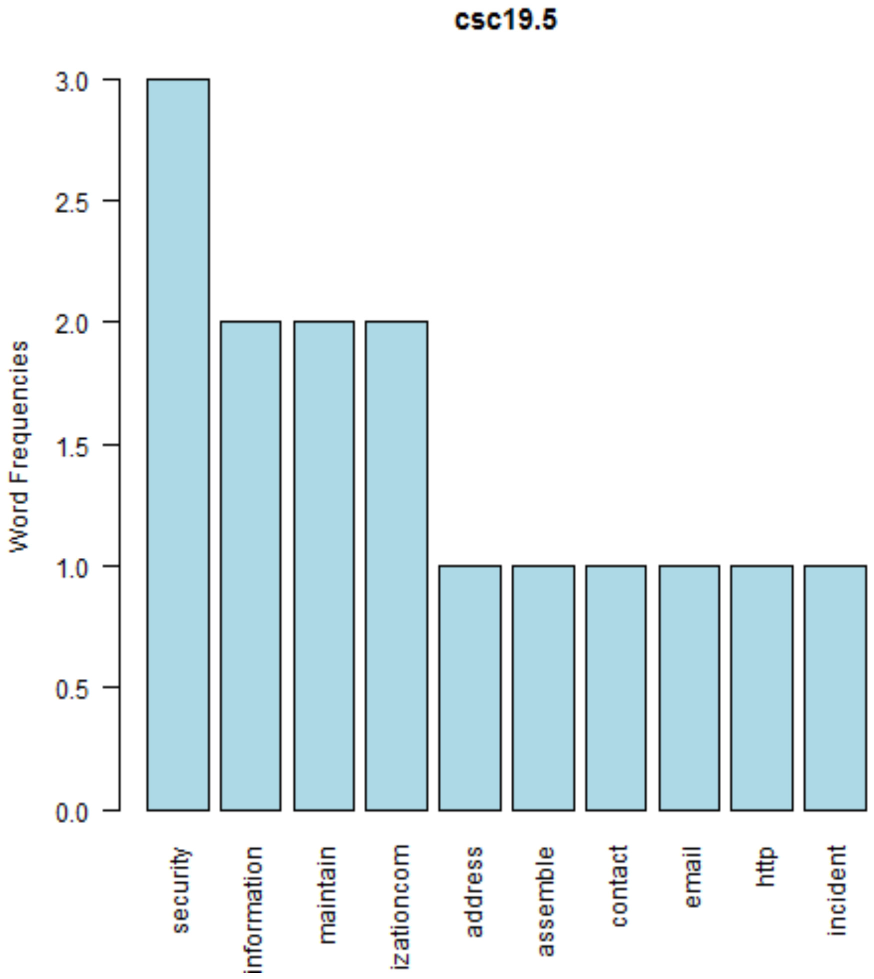

null device 1 [1] “Assemble and maintain information on third-party contact information to be used to report a security incident (e.g., maintain an e-mail address of security@organization.com or have a web page http://organization.com/security).”

CSC 19.6

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[1] “information + activities”
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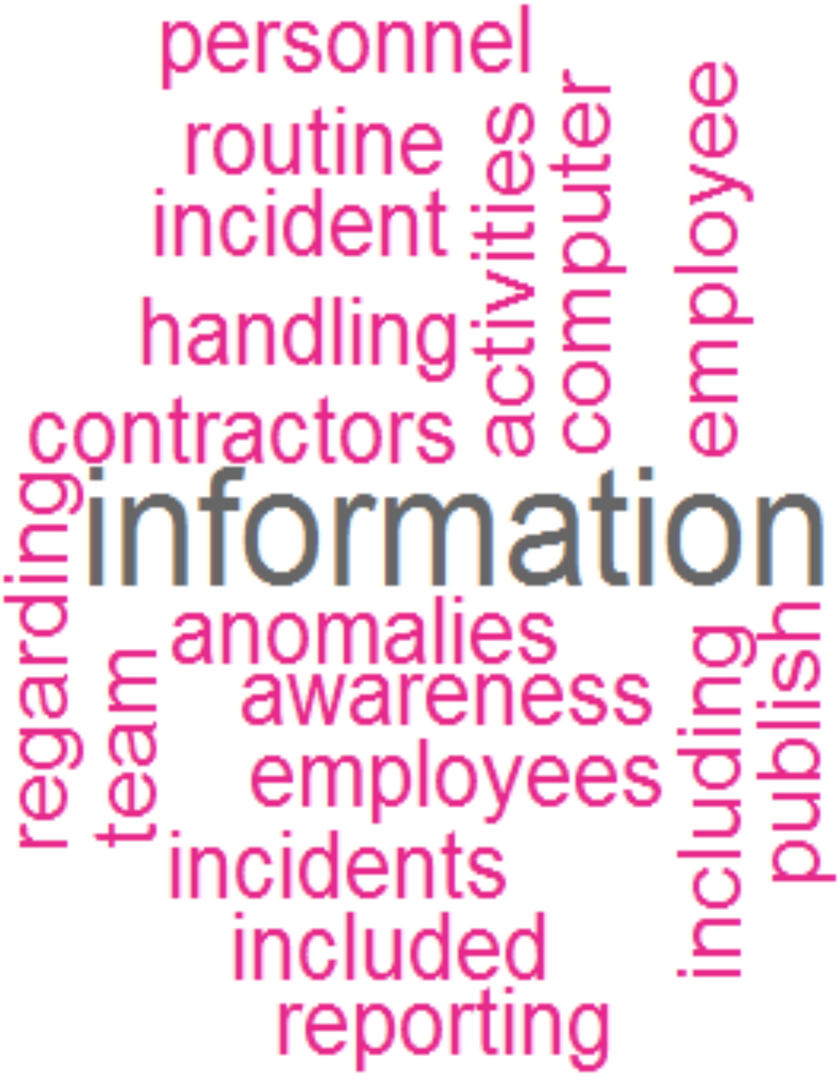

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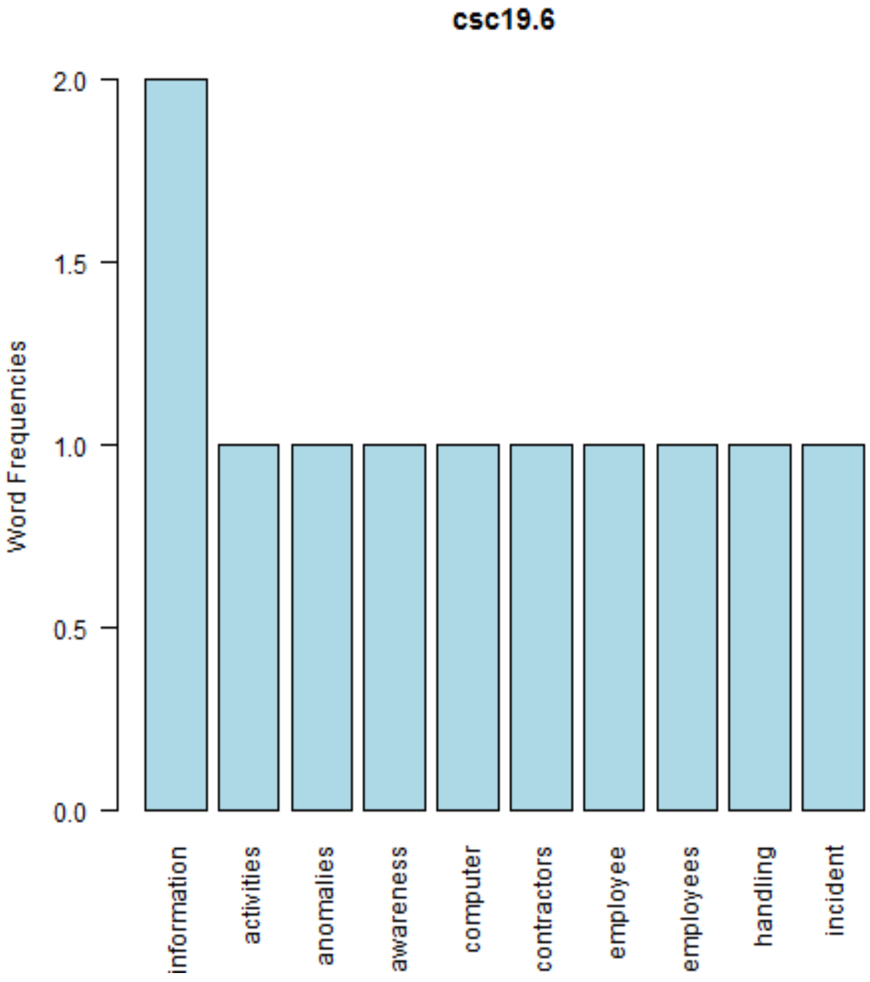
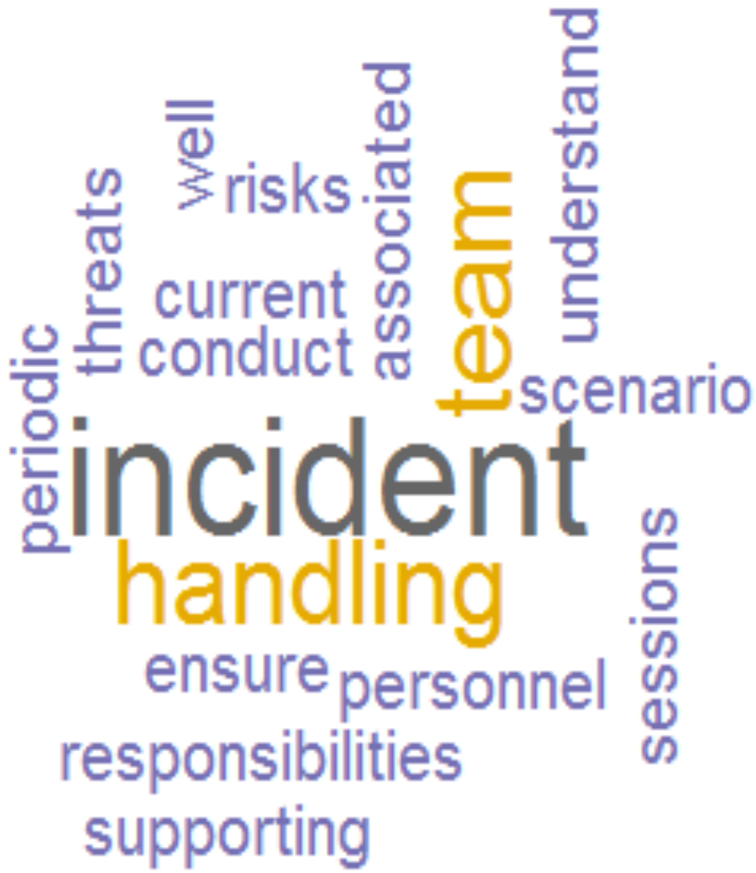


null device 1 [1] “Publish information for all personnel, including employees and contractors, regarding reporting computer anomalies and incidents to the incident handling team. Such information should be included in routine employee awareness activities.”

CSC 19.7

[1] “incident + handling”



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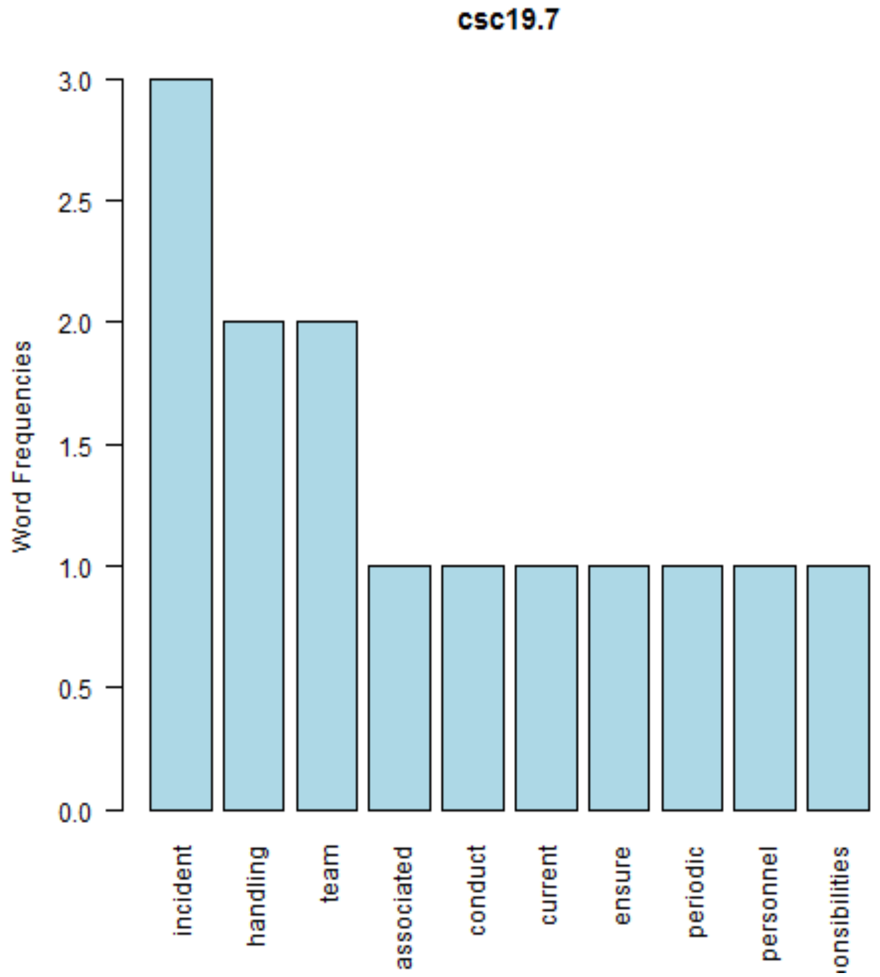

null device 1 [1] “Conduct periodic incident scenario sessions for personnel associated with the incident handling team to ensure that they understand current threats and risks, as well as their responsibilities in supporting the incident handling team.”