**App Analysis**

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| **Section** | **Details** | **Why** |
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| **Notable**  **Features** | -Have blog features and content both in English and Bengali.  -Can upload prescription. | -One place to have all, from content to products.  -New users can upload their  prescriptions and can avoid  understanding what was prescribed. |
| **Features You**  **Enjoy**  **Unnecessary**  **Features** | -Lots of ways to filter out.  -Pet foods and items.  -Do suggest related products of other companies. -Arogga Cash button | These features make the app easy to find desired products.  No need to add this button on the front page. Could be under “My Profile” |
| **Bugs**  **Encountered** | -Successfully order received SMS before placing the order.  -Year of birth range (1000-2024)  -Names can have special characters  My Accounts>Lab Test>Manage Patients -No scrolling option side by side for menubar (webpage)  -Lots of untranslated text in Bengali mode. | -The birth year range can be  narrowed down to 1850-2024. -special characters like £, ©, ± are accepted as patients’ name.  -The absence of horizontal scrolling after hovering over menus makes it difficult to view the full menu content. |
| **Feature**  **Requests** | -A menu bar could be added on the home page (mobile app).  -Options can be added to see previously suggested products  My Account > Suggest Products  -Dark theme | There are a lot of categories and products can be found by scrolling or searching. Adding a menu bar on the home page could reduce confusion and people will know how many types of products they have to offer. |
| **Areas for**  **Improvement** | -Ability to hide/unhide sidebar (in webpage) -Different types of packages should be translated | -Packages offered by ‘Arogga’ can be translated, so that people can be |

|  |  | aware of what service they are getting. |
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| **Disturbances**  **Noticed** | -No option to hide the sidebar (webpage) -Response not shown in the app chat (Messenger)  -No requirements of prescription for buying medicine.  -No direct options to go to the cart from the product page. | -The sidebar occupies approximately one-fifth of the page, which might not be necessary in all instances. |