

JULIET SABOL | julietsabol@gmail.com | julietsabol.com

Certified User Experience (UX) Developer and B.S. in Computer Science. Expert in UI design and rapid prototyping. Experienced in creating responsive, cross-platform web and mobile applications. Driven to build rich user experiences while being mindful of business and technical constraints.

SKILLS

Development: React, Full stack JavaScript, ES6, Bootstrap, LESS/SASS, AngularJS, Express, Git, Unit Testing

UX: Conducting UX Training, Usability Testing, Agile User Stories, Wireframes, Information Architecture

EXPERIENCE

FREELANCE, PHUKET, THAILAND [MAY 2016 - PRESENT]

Created an app for infinitely randomly generated worlds. (nested-dnd.herokuapp.com)

Performed UX consulting (usability testing, wireframes, reviews) remotely.

- *"Far superior work to previous contractors hired for the same. Juliet knows her stuff and understands what I need better than I do." – stephenc*
- *"Honestly, this is the best web tester I've used so far. You should hire her." – prktr0t*

CRGT INC., CHANTILLY, VA

[UX/UI Project Lead, JAN 2014 – MAR 2016]

Applied UX methods to new projects, enhancements, and redesigns for USPS and U.S. Department of the Treasury (DoT). Spearheaded major refactoring projects for better user experiences. Acted as a "go-to" with in-depth knowledge of UX Design, user research, and frontend development.

- Proposed business opportunity for creating a UX practice. Successfully evangelized UX at the executive level. Designed strategic plan, marketing collateral, team structure, methodology, and services.
- Created 6-hour course to train business analysts, developers, and project managers in UX.
- Curated 185 UX best practices and was the Agile Product Owner for an app to score overall usability.
- Lead designer on the public website of the Office of Financial Research (OFR) under DoT.
- Successfully pitched major redesign of identity management system, eAccess, which has an average of 22,000 logins per day. Conducted usability testing and created wireframes.
- Designed facility inspection tool (FIT) for USPS. Conducted ethnographic research and user interviews.
- Ensured that the UX practice was stable, supported by leadership, and well trained. Successfully passed off my responsibilities so the team would persist after I moved to a beautiful tropical island.

[Software Developer / Designer, MAY 2011 – AUG 2011, MAY 2012 – DEV 2013]

Provided UI design and software development to the U.S. Postal Service for three facility inspection and management systems.

- Developed web applications in JavaScript/HTML/CSS, Java, jQuery, and Spring MVC
- Represented CRGT on the WashingtonExec Mobility Council from AUG 2013 – FEB 2014.
- Developed first HTML5 hybrid mobile app for USPS. The U.S. Postal Service wanted a proof-of-concept to demonstrate how a mobile app could be monetized and deliver useful features to the public.

WILLIAM & MARY CAREER CENTER, WILLIAMSBURG, VA

[Technology Assistant, AUG 2010 – MAY 2011 and AUG 2011 – DEC 2011]

EDUCATION and CERTIFICATIONS

Certificate in User Experience (UX) Design, New York University, July 2015

B.S., Computer Science, College of William and Mary, Williamsburg, VA, May 2012