VICTORANDREWGODOY

PROFILE

Diligent Automotive Technician, trained in multiple facets of the automotive industry. Recipient of the highest honors from Technical Training Center (UTI). Tesla Employee of the Month, July 2019. Promoted to RIV4 in September 2022. Proficient in troubleshooting and repair for complex automotive issues. Extensive hands-on experience in engine repairs and replacement while providing consistent and efficient quality service. Certified in Auto, Diesel, with specialization in Toyota servicing, and Tesla specific training for Electrical II Penthouse, high voltage bus circuits. Currently a Field Service Technician IV at Rivian in South San Francisco.

EDUCATION

2014 – 2016 Universal Technical Institute, Sacramento, CA Concentration: Automotive, Diesel, and Toyota

2011 – 2014 Santa Rosa Junior College, Santa Rosa, CA Concentration: General Maintenance, Electrical Repair, Graphic Design, Psychology

WORK EXPERIENCE

2021-Current RIVIAN South San Francisco

Field Service Technician IV

- + Performed Factory support for careline 1 and end of line. Using Hermes and Python to flash ECU's properly.
- + Skilled from standard maintenance to full electrical diagnosis, wiring, and Network/CAN bus diagnosis and repair. Electrical wiring schematics, Hydraulic schematics, Pneumatics, drawings, fitting/splicing/crimping/repair.
- +Working as a Lead to help support and ensure the team and technicians are set up for success. Implementing new process standards and service flows for either PDI pushes and/or customer vehicles currently in service to help prevent dwell times.
- + Assisting SSOC team with pre-diagnosing vehicles before they come in to service. Ensuring correct parts are billed to work orders and pro-actively ordering parts in case needed.

2020-2021 Keller Estate Petaluma Ca

Private Car Collector Mechanic

+ Collection consists of American, German, British, French, Italian, and Mexican manufactures dating back to the 1800's. Mercedes Benz, Horch, Rolls Royce, Bentley, Aston Martin, Bugatti, Porsche, Ferrari, Lamborghini,

Hispano, Jaguar, Volkswagen, Pierce Arrow, Locomobile, Ford and many more.

- + -Service and maintain all vehicles in the collection to pristine condition (over 300 vehicles) -Pebble Beach Concours D'Elegance is an automotive charitable event held each year on the Pebble beach golf links in Pebble Beach, California. It is considered the most prestigious event of its kind.
- + Diagnosing mechanical/electrical issues and repairing/replacing necessary parts to maintain vehicles in original state. Performed removal of entire coach builds to prep for paint which consists of engines, carburetors, brake systems, windows/windshields, door handles, Spare wheels, transmissions, powertrains, fenders, lubrication chassis lines and brake lines. Neatly label all parts and hardware and wait for arrival of freshly painted body.
- + I start by pulling each individual vehicle from display rooms and bring into shop for service. Start by looking at vehicle's previous history services. Always perform oil and filter replacement as well as drain and refill cooling systems. While systems are draining, I inspect all hoses and clamps and replace as necessary. Once systems are filled with correct oils and antifreeze I check for leaks and install a 12V or 6V battery and custom fabricate battery hold downs if vehicle doesn't have one. Check all electrical components and confirm operate as designed. Install fuel into tank and prime fuel system to ensure carburetors are fully primed. Majority needed carburetors to be removed and cleaned. Set ignition timing and take on test drive on private racetrack. Typically, here is where
 - I find any issues with the vehicles and address accordingly. Once finished I record everything to maintain service record up to date and return vehicle to display room.
- + Manage inventories for all filters, oils, hardware, and materials. Custom made all gaskets and seals for all makes and models using special cork or hemp to maintain original materials.

2018-2020 Tesla

Automotive Service Technician

- + Remotely diagnose customer concerns prior to arriving for service, proactively order needed parts.
- + Replace sub frames, suspension, drive units, axels, HVAC components, door handles, high voltage batteries, window regulators, master chargers, charge port doors, front/rear bumpers, windshields, quarter glasses, moving glass, alignments.
- + Perform PDI on new vehicles.
- + Repair and replace wiring harnesses.
- + Tesla Mobile Service; off-site diagnoses, one-on-one customer service and repair. Open and close work orders and process customer payment.
- + Obtained S3 rank on 10-month anniversary.

2016-2017 Country Club Automotive, Novato, CA

Automotive Technician

+ Diagnosed internal vehicle damage w/self-supplied toolbox.

- + Managed daily opening/closing duties for automotive warehouse.
- + Provided inventory management for daily work orders.
- + Performed used vehicle inspections consisting of alignments, wheel mount and tire balancing.
- + Conducted vehicle check-ups including but not limited to: fluid levels, brakes and uneven tire wear.
- + Replaced oil filters, drive belts and water pumps.
- + Performed A/C system services and replaced the following when necessary: A/C compressors, evaporators, and condensers.
- + Conducted automatic transmission flushes, coolant flushes, as well as draining and refills.
- + Organized new and used products in the automotive warehouse.
- + Classified and utilized shop supplies, tools, fluids, filters and replacement parts.
- + Provided customer education regarding repairs and future repairs for their vehicles while reviewing and closing out work orders.
- + Gained strong experience using common hand, specialty and pneumatic tools.

2016 Hansel Toyota/Scion,

Petaluma, CA

Toyota Express Maintenance Technician

- + Diagnose customer concerns
- + Perform multi-point inspections
- + Oil and Filter change
- + Tires (repairs, mount, and balance)
- + Brake service
- + 4 wheel alignment
- + Perform Pre Delivery Inspections
- + Fluids inspected and replenished
- + Filtration of liquid waste, removal, and clean up for each vehicle
- + Order accurate amounts of parts and supplies to maintain necessary inventory
- + Effectively communicate with Service advisors and customers regarding vehicle issues and potential repairs

REFERENCES